

Manual No: XXXX0903



BOSCH DISHWASHERS SOURCE NUMBER



SHI4302/4306/66A05/6802/6805/6806 SHU3002/3006/3012/3016 SHU3026/3032/3035/3036 SHU33A02/06, 3302/3305/3306/3307 SHU3322/3326/3336. 4322/4326 SHU4002/4006/4016/4022/4026/4036 SHU43C02/05/06/07, 43E02/05/06/07 SHU4302/4304/4306/4312/4314/4316 SHU53A02/05/06. 53E02/05/06 SHU5302/5304/5305/5306/5307 SHU5312/5314/5315/5316/5317 SHU66C02/05/06/07, 66E02/05/06/07 SHU6802/6805/6806 SHU8802/8805/8806/8812/8815/8816 SHU9902/9905/9906 SHU9912/9915/9916/9922/9925/9926 SHU9952/9955/9956 SHV4303/46C03/4803/66A03/6803/99A03 SHX33A02/05/06, 43E02/05/06 SHX46A02/05/06/07, 46B02/05/06/07 SHX56B02/05/06, 99B05/06 SHY56A02/05/06, 66C02/05/06, 99A02/05/06

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I. Safety Concerns

IA. Safety Symbol Explanation

 \triangle = Warning symbol included in Installation Instructions and on this page. It includes serious warnings such as injury or death, electric shock & dishwasher damage.

IB. Identify Potential Hazards

There are few hazards associated with dishwashers. Two possible hazards are:

- ▲ Electrical shock hazard (as with any electrical appliance).
- △ Sharp edges only on tank when sump is removed and on inner door when dispenser is removed.

IC. Warning Personal Injury

△ Danger of electric shock. Disconnect power before disassembling or working on dishwashers. Make sure dishwashers are electrically grounded. Use only copper conductors for all wiring or rewiring.

ID. Warning Property Damage

Only warning on property damage comes from improper water connections – overly tightened water connections could cause water to leak from water inlet valves. This only applies to older models with water inlet valves with vertical solenoids (coils). Newer models with water inlet valves with horizontal solenoids (coils) have water connections integrated with mounting brackets to eliminate possibility of damaging valves from overtightening water fittings.

IE. Electrostatic Sensitive Devices

None since all control modules have pc boards mounted in plastic housings – no pc boards are handled in repairing dishwashers.

II. Product Line Related

IIA. CFC Information

There are no CFC's or any other refrigerant used in dishwashers.

IIB. Emissions Related

There are no emissions related to dishwashers. Occasionally smells come from customer drains into dishwashers if dishwashers weren't properly connected to drains.

IIC. CO

No carbon monoxide is emitted by dishwashers.

IID. Government Compliance Issues

None.

IIE. Certification Requirements

All dishwashers are designed, tested and certified by UL for use in the U.S. and Canada. In addition, all dishwashers are Energy Star certified as energy savers. Many dishwashers have NSF sanitized wash cycles.

III. Product Specific

IIIA. Product Specification Chart

- Rated 120V, 60 Hz, 15A, 1450W (max.). Maximum amp draw when heaters running ~ 11A.
- Water connection 3/8" NPT female.
- Inlet water pressure range 5 120 psi (0.3 8.27 bars).
- Circulation pump motor rated 120V, 60 Hz, 160W, insulation class A. Motors are thermally protected and use a 10μF capacitor.
- Drain pump rated 120V, 60 Hz, 35W, 0.85A.

IIIB. Model Number Listing and Explanation

Model numbers were changed with the dishwashers introduced during the 4th quarter of 2002.

- Current model # listing see below
- Older model # listing see below

Current Model # Legend								
S	Н	V	9	9	Α	0	3	
Dishwasher	Tall Tub	Туре	# Wash Programs	Control	Sold Through	Dummy #	Color	UC/#
1	2	3	4	5	6	7	8	9
S = Dishwasher	Tub	X = Integra I Y = Integra II	9 = Automatic 6 = Six 5 = Five 4 = Four	6 = Electronic + Options	 A = Distribution B = Sears C = Common D = Builder 	POLL ADE ER	2 = White 5 = Stainless 6 = Black 7 = Biscuit 3 = N/A,	CSI
		I = Semi Integrated	3 = Three		E = Other		Fully Integrated	

Old Model # Legend							
S	Н	V	6	8	0	3	
Dishwasher	Tall Tub	Туре	# Wash Programs	Control	Level	Color	UC/#
1	2	3	4	5	6	7	8
S =	H = Tall	U = Undercounter,	9 = Integra I (four)		0 =		
Dishwasher	Tub	standard	or II (five)	0 = Mechanical	Standard	2 = White	
				3, 8 & 9 =	1, 2 & 3	3 = N/A, Fully	
		V = Fully integrated	6 = Six	Electronic	= Deluxe	Integrated	
		U88xx & U99xx =			5 =		CSI
		Integra I	5 = Five		Integra II	4 = Almond	
		U995x = Integra II	4 = Four			5 = Stainless	
		I = Semi Integrated	3 & 8 = Three			6 = Black	
						7 = Biscuit	

III. Product Specific

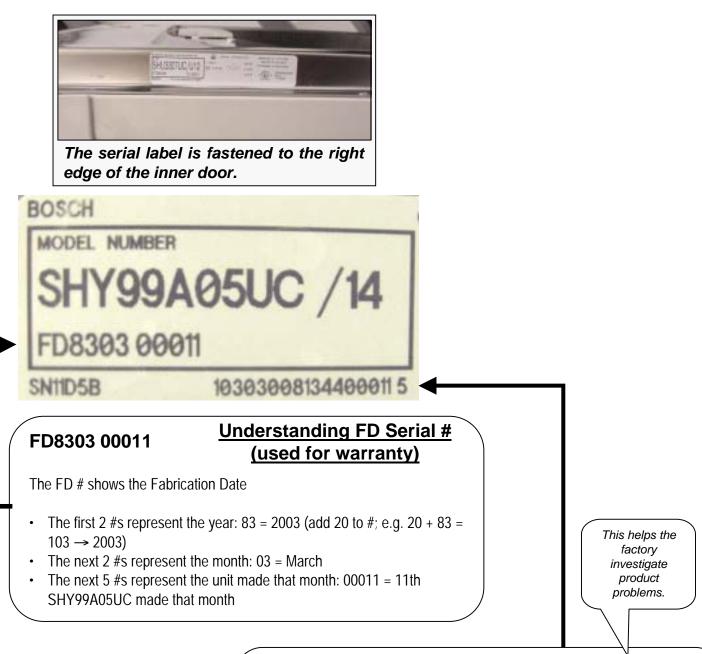
Please hold all warranty parts

for (60) days for possible

return for analysis.

IIIC. Model Number Location

Located on right edge of inner door. See below.



10 3 03 0081344 00011 5 Understanding Factory Serial

- The first 2 #'s represent a factory code: 10 = New Bern dishwasher, 82 = New Bern cooking
- The 3rd # represents the last digit of the year: 3 = 2003
- The next 2 #'s represent the month: 03 = March
- The next 7 #'s represent the model: 0081344 = SHY99S05UC
- The next 5 #'s represent the unit made that month: 00011 = 11th SHY99A05UC made that month
- The last # represents a check digit = 5 in this case (is dependent on all preceding #'s)

III. Product Specific

IIID. Tech Sheet Location

Wiring and circuit diagram folded up and located in slot in front of dishwasher bases.

IIIE. Warranty Information

See below.

Bosch Dishwashers Limited Lifetime Warranty

Statement of Limited Warranty

The warranties provided by BSH Home Appliances ("Bosch") in this Statement of Warranties apply only to Bosch dishwashers sold to the first using purchaser by Bosch or its authorized dealers, retailers or service centers in the United States or Canada. The Warranties provided herein are not transferable, and take place from date of installation or ten business days after delivery date, whichever comes first.

1 Year Full Limited Warranty

Bosch will repair or replace, free of charge, any component part that proves defective under conditions of normal home use, labor and shipping costs included. Warranty repair service must be performed by an authorized Bosch Service Center. All cosmetic defects must be reported within 30 days of installation.

2 Year Limited Warranty

Bosch will provide replacement parts, free of charge, for any component part that proves defective under conditions of normal home use, shipping costs included, labor charges excluded.

5 Year Limited Warranty On Electronics

Bosch will repair or replace, free of charge, any microprocessor or printed circuit board that proves defective under conditions of normal home use during the second through fifth year from the date of original installation, labor charges excluded.

5 Year Limited Warranty On Racks

Bosch will repair or replace, free of charge, the upper or lower dish rack (excluding rack components) if the rack proves defective under conditions of normal home use during the second through fifth year from the date of original installation, labor charges excluded.

Lifetime Limited Warranty Against Stainless Steel Rust-Through

Bosch will replace your dishwasher, free of charge, with the same model or a current model that is equivalent or better in functionality if the inner liner should rust through under conditions of normal home use, labor charges excluded. Bosch will replace the stainless steel door of any dishwasher if the door should rust through under conditions of normal home use, labor charges excluded.

For location of nearest repair depot call 1-800-944-2904 from 5:00 AM - 5:00 PM M-F (Pacific time)

IV. Installation Issues

IVA. Location Requirements

See attached installation instructions.

IVB. Electrical Requirements

See attached installation instructions.

IVC. Water/Drain Requirements

See attached installation instructions.

IVD. Shipping/Packaging Removal

See attached installation instructions.

IVE. Installation Related Process

- **1. Leveling cabinet** See attached installation instructions.
- 2. Leveling doors not required for steel doors. For wooden panels added to steel doors, see installation instructions.
- 3. Installing handles See attached installation instructions.
- 4. **Door reversal** not possible or necessary.
- 5. Quick test procedure

Top Ten Cosmetic/Customer Use/Installation Issues:

- Not cleaning sump filters....Customers often don't know they exist.
- Smelly dishwashers....Often occurs from filters not being cleaned, <u>drain hose high loops</u> <u>missing</u> or drain gases being present. If all else is OK, then problem can be preservative not purged from tank door gasket.
- Doors leaking or not latching....Usually an installation issue (dishwasher brackets installed before dishwashers are leveled front to back, tanks & doors out of square, wooden doors not drilled accurately). Can be blockage in condensation tubes or having condensation tubes connected to drain hose air gaps.
- Inner door damage....From upper rack during improper shipping and handling (dishwashers clamped on wrong sides or dropped).
- Doors hit toe kicks....Toe kick installation issue.
- Junction boxes....Comes from wires not being connected correctly during installation.
- Dispensers....Customers using too much detergent, not using rinse-aid & not knowing how to close the door.
- Drain hoses not installed properly....Often no air gap or high loop + pinched hoses -- causes poor draining & smelly dishwashers. <u>Most drain pumps are mistakenly replaced for drain hose installation issues</u>.
- Outer doors....Most are dinged during shipment.
- Damaged water valves....Primarily from fittings being overtightened. A damaged valve can allow some water onto kitchen floors.

VERY IMPORTANT INSTRUCTIONS - TO BE READ

WARNING - OBSERVE ALL WARNINGS AND CAUTIONS

These instructions are intended for use by qualified installers only.

In addition to these instructions, the dishwasher shall be installed:

- In accordance with all local codes or, in the absence of a local code,
- In the United States, with the National Electric Code.

 In Canada, with the Canadian Electric Code C22.1 -latest edition/Provincial and Municipal codes and/or local codes.

Read these installation instructions completely and follow them carefully. They will save you time and effort and help to ensure safety and optimum dishwasher performance.

CAUTION: If the dishwasher is installed in a location that experiences freezing temperatures (e.g., in a holiday home), you must drain all the water from the dishwasher's interior. Turn off the water supply, disconnect the drain hose, and allow your dishwasher to completely drain into an appropriate receptacle. Water system ruptures that occur as a result of freezing are not covered by warranty.

IMPORTANT

 The dishwasher drain hose must be installed with a portion of it at least 20" (508mm) off the cabinet floor; otherwise the dishwasher may not drain properly.

 Bosch dishwashers are intended for residential use only, and should not be used in commercial food service establishments.

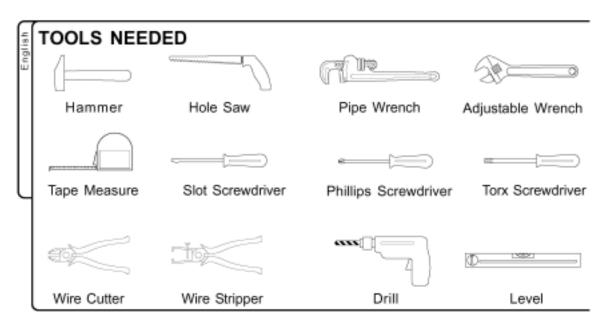
 NEW INSTALLATION - If the dishwasher is a new installation, most of the work must be done before the dishwasher is moved into place.

 REPLACEMENT - If the dishwasher is replacing another dishwasher, check the existing dishwasher connections for compatibility with the new dishwasher, and replace parts as necessary.

Inspect the Dishwasher

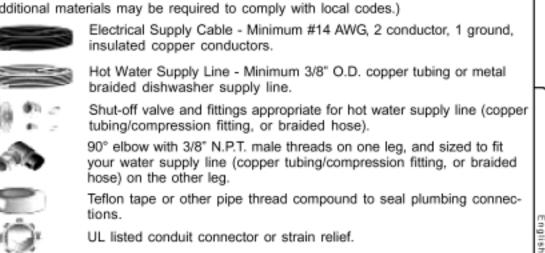
After unpacking the dishwasher and prior to installation, thoroughly inspect the dishwasher for possible freight or cosmetic damage. Report any damage immediately. Cosmetic defects must be reported within 5 days of installation.

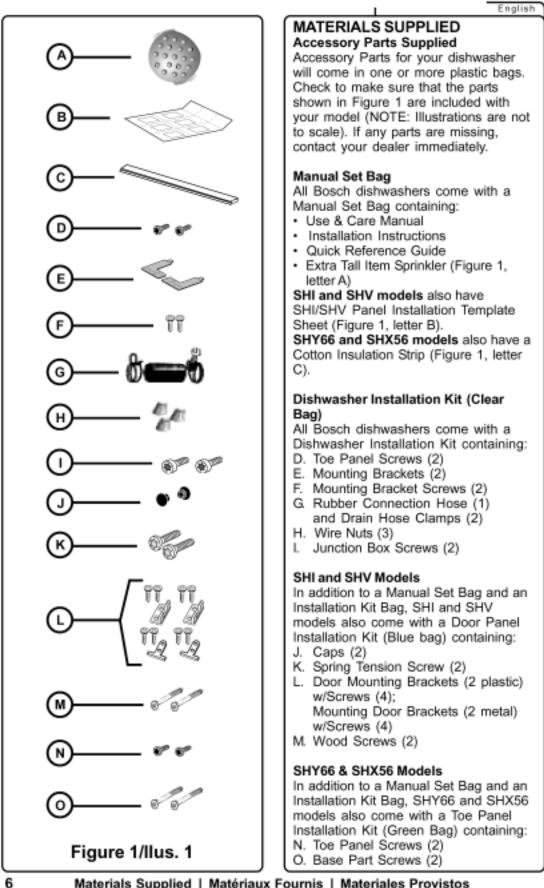
NOTE: Do not discard any bags or items that come with the original package until after the entire installation has been completed.

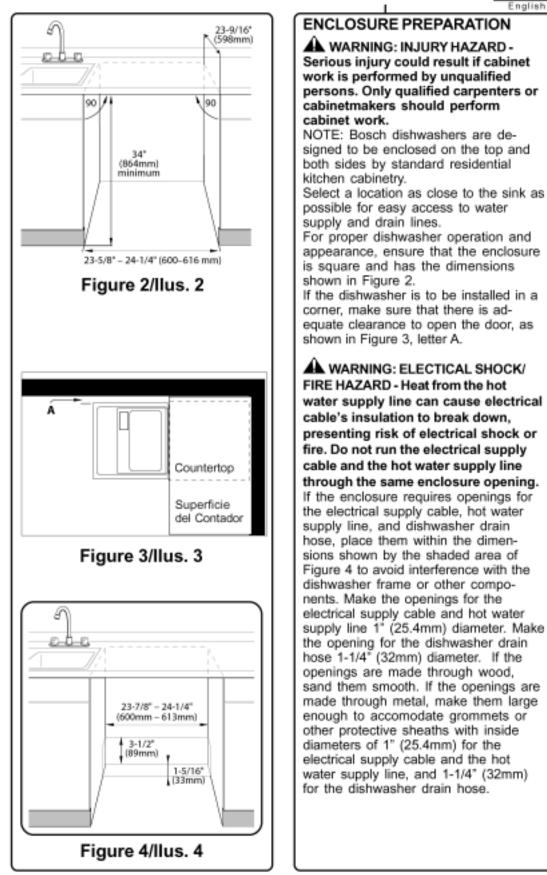


MATERIALS NEEDED

(Additional materials may be required to comply with local codes.)

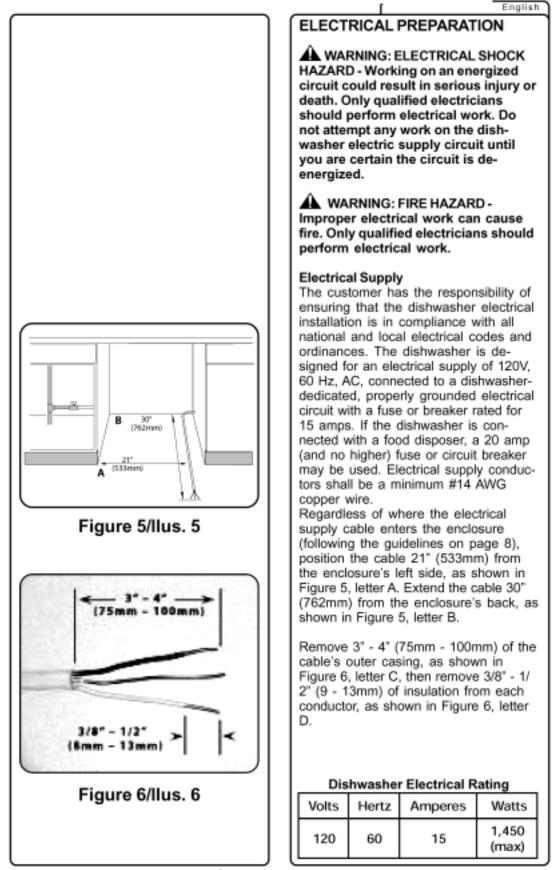






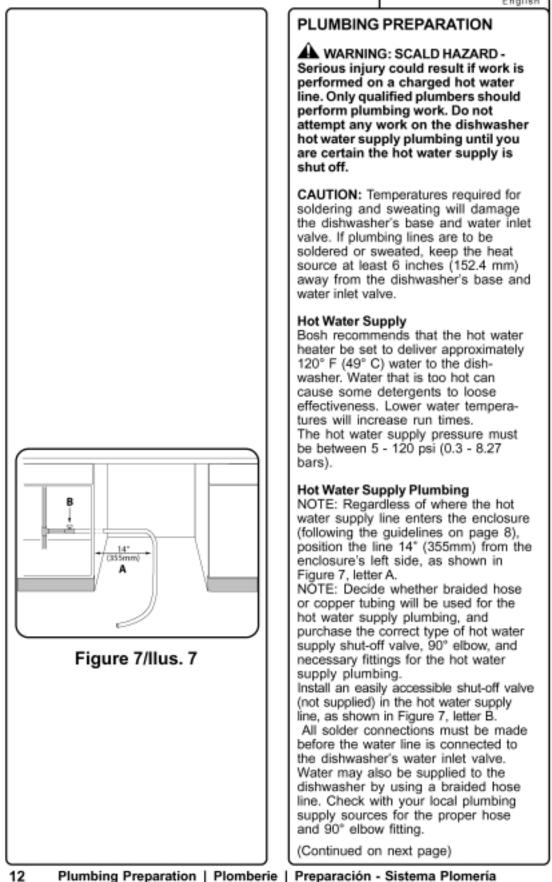
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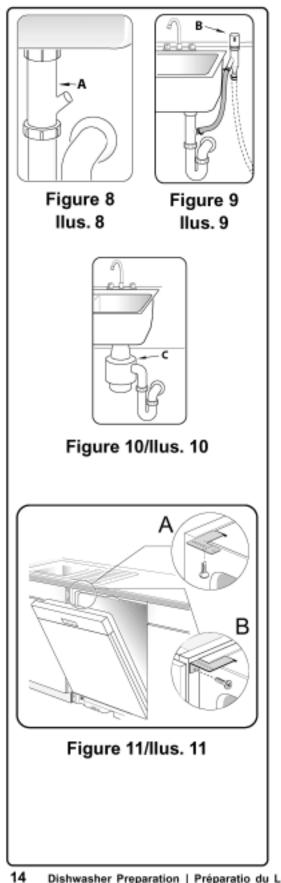
Enclosure Preparation | Mise en Oeuvre | Preparación del Gabinete

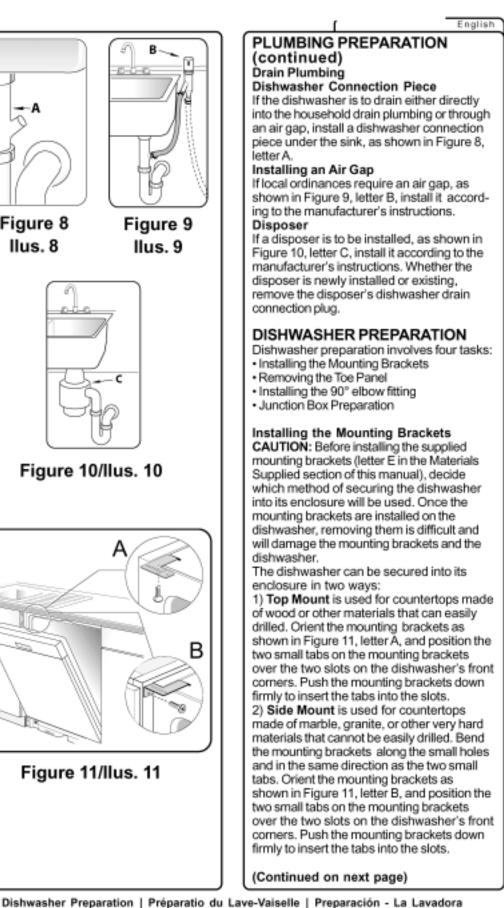


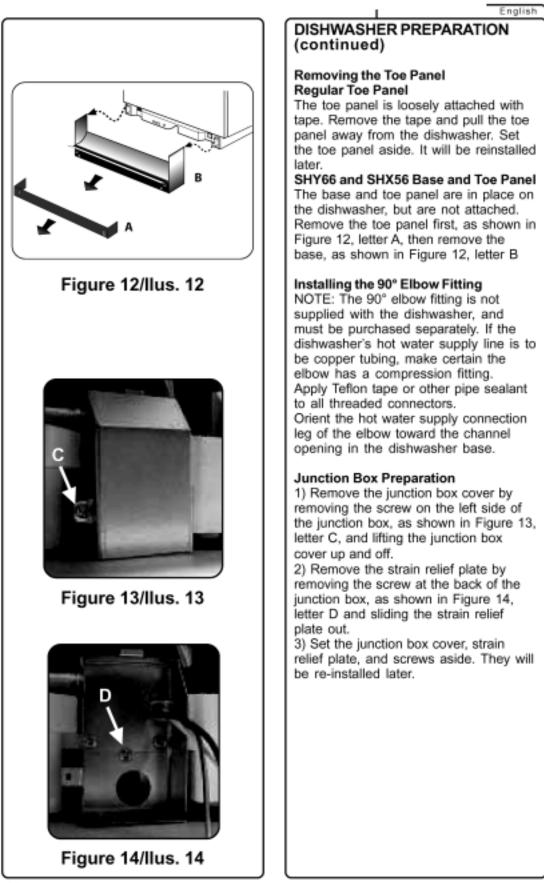
10 Electrical Preparation | Électricité | Preparación - Sistema Eléctrico





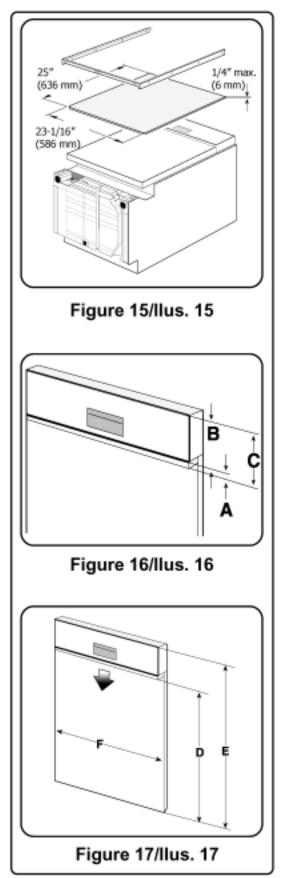


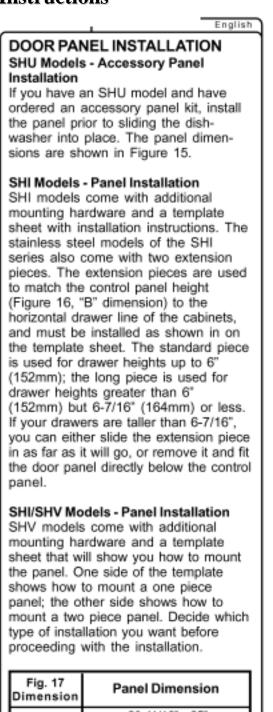






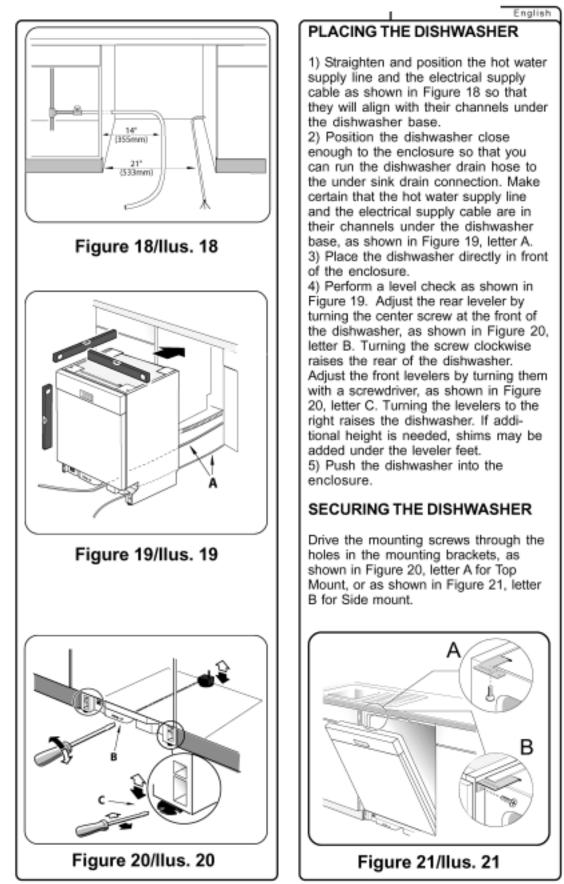
Dishwasher Preparation | Préparatio du Lave-Vaiselle | Preparación - La Lavadora



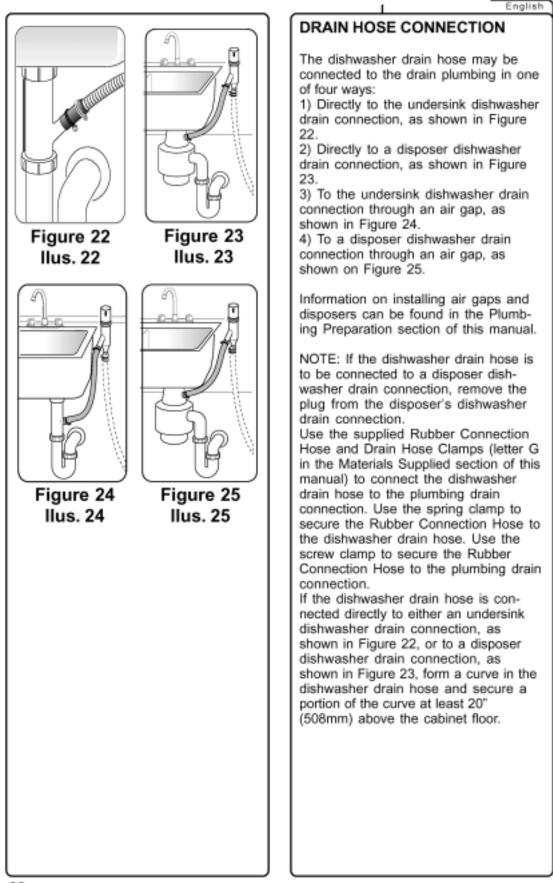


Dimension	Panel Dimension
D (SHI)	20 11/16" - 25" (526mm - 635mm)
E	27 3/16" - 30 5/16"
(SHI & SHV)	(690mm - 770mm)
F	23 3/16" - 23 3/8"
(SHI & SHV)	(589mm - 594mm)

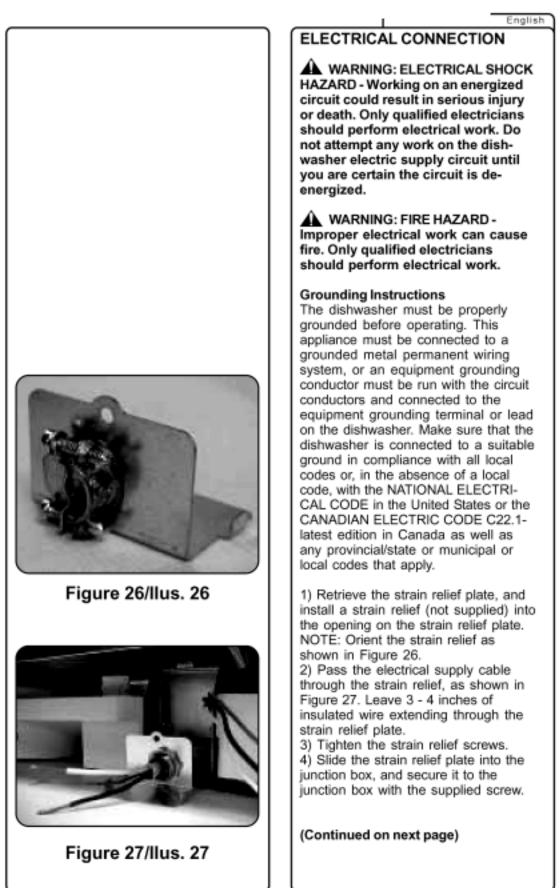
18 Door Panel Installation | Installation Panneau de Porte | Instalación - Panel de la Puerta



20 Placing the Dishwasher | Emplacement du Lave-Vaiselle | Como Situar la Lavadora

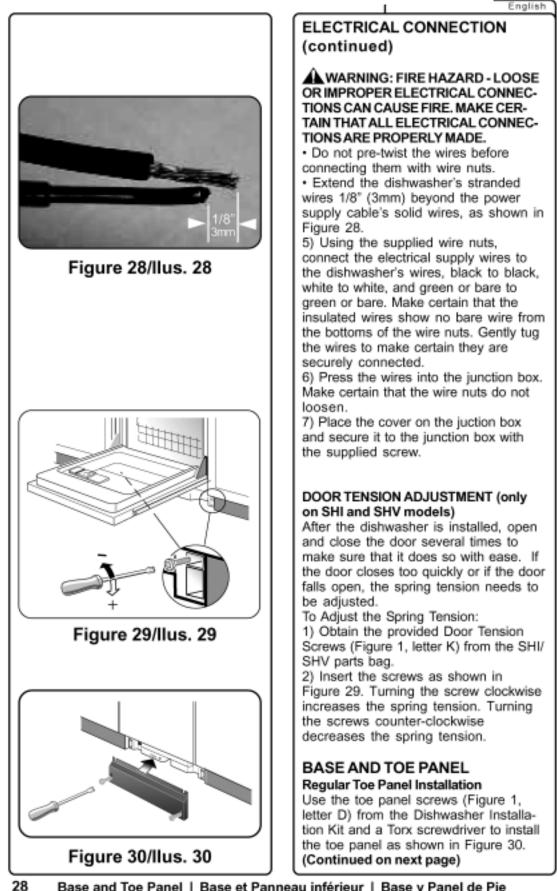


 Eng	ish
HOT WATER CONNECTION	
WARNING: SCALD HAZARD - Working on a charged hot water line could result in serious injury or deat Do not attempt any work on the dishwasher hot water supply plumb ing until you are certain the hot wate supply is shut off.	h. -
 NOTE: Make certain that the correct 9 elbow fitting (not supplied) for the hot water supply line has been purchase and installed on the dishwasher as described in the Dishwasher Preparation section of this manual. The hot water supply line may be connected to the dishwasher in one of two ways: With braided hose With copper tubing Braided Hose Ensure that all threaded connections are sealed with teflon tape or pipe thread compound. Copper Tubing CAUTION: Temperatures required for soldering and sweating will damage the dishwasher's water inlet valve. If plumbing lines are to be soldered or sweated, keep the heat source at lea 6 inches (152.4 mm) away from the dishwasher's water inlet valve. If using a solder joint instead of a compression fitting, be sure to make solder connections before connecting the water line to the dishwasher. Make certain there are no sharp bends or kinks in the water line that might restrict water flow. When connecting threaded pipe us pipe thread compound or Teflon tape seal the connection. Before connection the dishwasher, flush it with hot water to clear any foreign material. Turn on the water supply to check for leaks after making connections. 	d a- of st all all e to

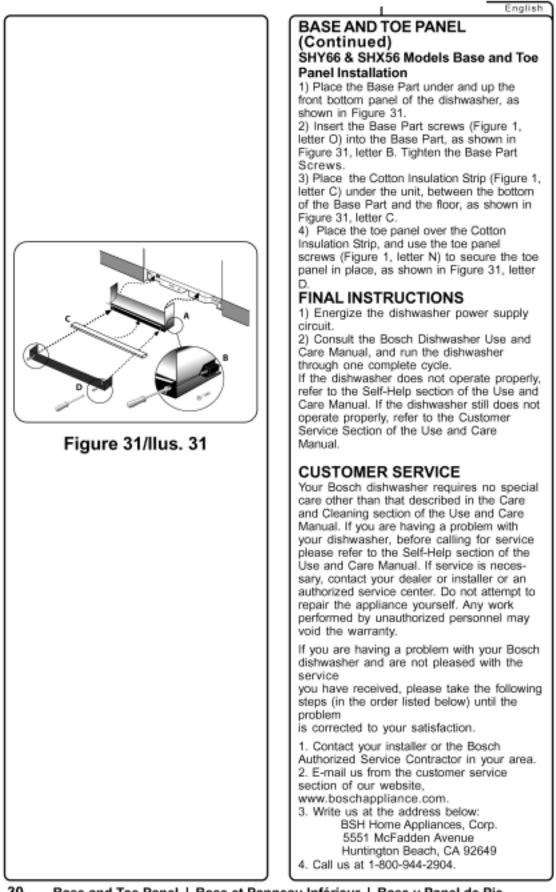


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Electrical Connection | Connexion Électrique | Conexión Eléctrica



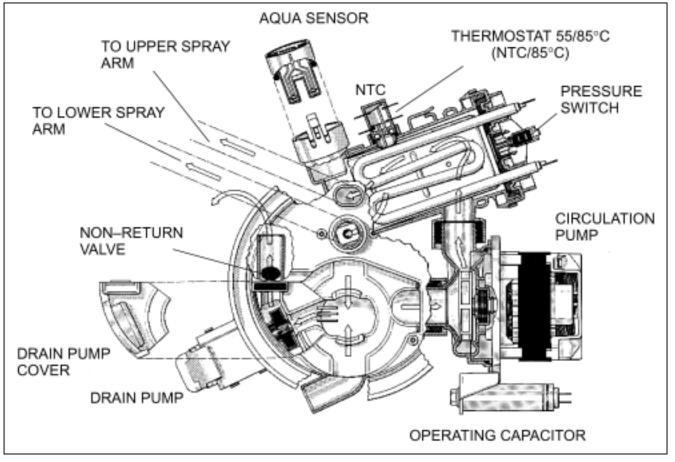
Base and Toe Panel | Base et Panneau inférieur | Base y Panel de Pie



Base and Toe Panel | Base et Panneau Inférieur | Base y Panel de Pie

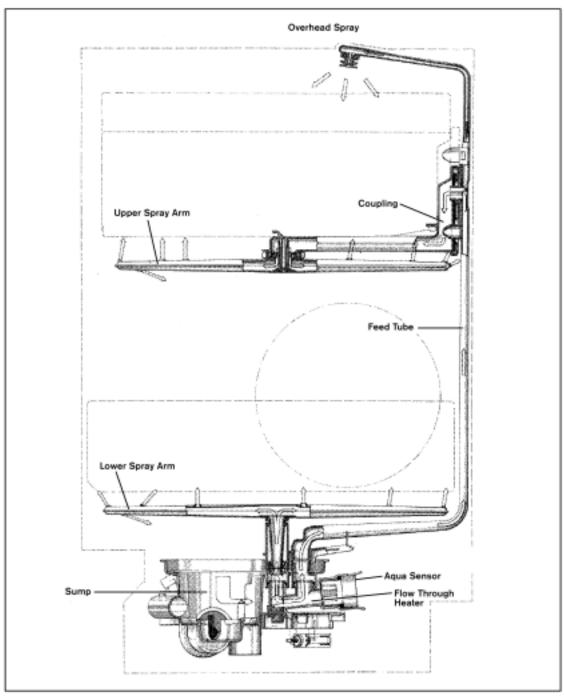
VA. Description of Operation/Cycle

- Bosch dishwashers use separate circulation and drain pumps to reduce overall size, noise, vibration and energy consumption. This allows the use of tall tanks, increasing overall space inside dishwashers where full-sized plates can be placed in both upper and lower racks. Circulation pumps are suspended by rubber straps to further reduce noise and vibration.
- Bosch dishwashers use flow-through heaters instead of exposed elements used on most other dishwashers. Water from spray arms drops to the sump and flows through the circulation pump into the flow-through heater. Flow-through heaters prevent dishware damage from exposed elements and allow water to be continuously filtered and heated. Bosch flow-through heaters heat water by two degrees (°F) per minute. All heaters are protected by a 185°F Hi-limit (high temperature cutout) and by a flow switch which prevents heaters from operating when no water is flowing.
- Bosch dishwashers regulate water temperatures using NTC (Negative Temperature Coefficient) sensors and electronic controls. As water temperatures increase, NTC resistances decrease. Electronic control modules measure these resistance changes and hold wash and rinse cycles to tight preset temperatures. Older Bosch mechanical dishwashers use thermostats to regulate water temperatures.
- Bosch dishwashers use condensation drying instead of exposed heating elements. Tanks and inner doors are coated with bitumen (asphalt compound) which absorbs and retains heat from the heated wash and rinse water. A condensation tube is connected to a cold zone in the tank which isn't covered by bitumen (on right side tank wall for UC/12 & later models and at detergent dispenser on older UC/06 UC/11 models). Since the cold zone doesn't retain heat and is cooler than the areas coated with bitumen, moisture condenses around it and exits the dishwasher through the condensation tube. For best results, doors should remain closed until dishwashers have completely finished drying.



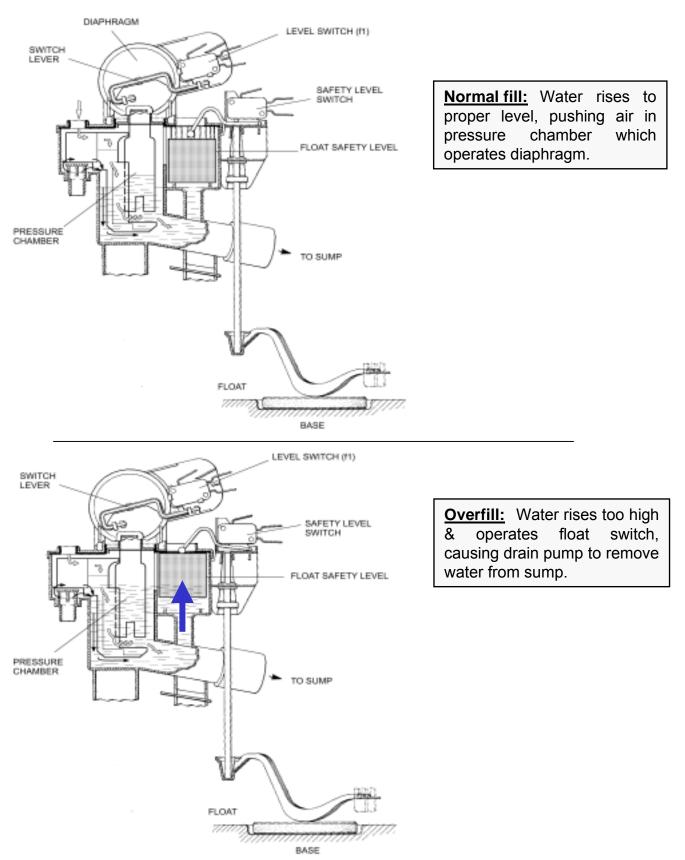
VA. Description of Operation/Cycle (continued)

- Bosch dishwashers continuously filter all water using a triple filter method. A filter screen above the sump filters out larger particles. A two-stage microfilter in the sump filters out finer particles. This microfilter can easily be removed by customers for cleaning and should be cleaned regularly.
- All currently sold Bosch dishwashers use aqua sensors to save water and energy many older models used them as well. These aqua sensors, located in the sump next to the flow-through heater, measure water cleanliness (using a light beam and sensor) and add a pre-wash and/or pre-rinse cycle only if water is dirty. Aqua sensors can save up to 20% of water and energy usage.
- Bosch dishwashers use a four-level water spray as shown below. Water sprays up from the lower spray arm, down from the overhead sprayer and both up and down from the upper spray arm.



VA. Description of Operation/Cycle (continued)

Bosch dishwashers fill with water as shown below.



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VB. <u>Description of Components</u>

- Circulation pump -- Unlike many dishwashers, Bosch dishwashers use separate circulation and drain pumps to reduce noise, vibration, space and energy usage. The circulation pump circulates water from the sump into the spray arms.
- **Drain pump** The drain pump drains water from the dishwasher. Being a separate pump, it is much smaller and uses much less energy than a single circulation/drain pump used on other dishwashers.
- Impeller This part of the circulation pump is what drives water throughout the dishwasher. It uses a
 precisely manufactured ceramic disk to reduce friction, yet prevent water leaking. This is the part to
 replace in rarely used dishwashers if pumps don't turn.
- Flow-through water heater Unlike most dishwashers, that rely on exposed heating elements in the bottom of tanks, Bosch dishwashers use flow-through water heaters (that heat ~ 2°F/minute). This saves space and allows Tall Tubs (see below), where full-sized plates can be placed in both upper and lower racks.
- NTC Stands for "Negative Temperature Coefficient". This temperature sensor in the water heater provides accurate water temperatures. Its called a "NTC" since its resistance goes down as the water temperature goes up.
- **Thermostat** Temperature sensor (and switch) used on older mechanical dishwashers. They open when temperatures are reached.
- Control module The brain of electronic dishwashers, it receives water temperature values and controls the entire wash process. It also contains the test program to help diagnose dishwasher issues.
- Display module A separate electronic module with a digital display used on some models.
- Water inlet valve Water valve which turns on and off to allow water into the dishwasher.
- Water inlet system (with fill switch and diaphragm) -- It insures dishwashers fill properly at various incoming pressures. It uses a air pressure diaphragm and fill (micro) switch to alert the dishwasher control module when the proper amount of water has filled the dishwasher.
- Float switch This safety feature shuts down the dishwasher and starts the drain pump if the dishwasher has gotten excessive water in the base or has overfilled. The drain pump empties out the sump and hoses, not the base (I.e. the drain pump isn't a base bilge pump).
- Condensation drying This feature saves energy and enables Bosch dishwashers to have Tall Tubs

 the tallest tubs in the industry, allowing full-sized plate to be placed in both upper and lower racks.
 Bitumen insulation around doors and tanks holds heat inside tanks, which forces water vapor out of tanks before it can condense onto dishes. The area around the condensation tube exit isn't coated with bitumen, providing a cold zone for water vapor to condense (instead of on dishes).
- **Condensation tube** This is part of the genius of condensation drying. It carries moisture out of the tank while condensation drying is occuring.
- Detergent & rinse-aid dispenser This dispenses detergent and rinse-aid at just the right times. In older dishwashers (service indexes UC/06 & UC/11), it attached to the condensation tube (in the door).
- Aqua sensor (Sensotronic) This sends a beam of light through water in the heater and measures how clean the water is. Depending on water cleanliness, rinses are omitted, saving time & energy.
- Microfilter and filter screen Unlike other dishwashers, the water in Bosch dishwashers is continuously filtered (100% of the time). The filter screen traps large food chunks while the two or three stage microfilter (depending on model) filters out small food particles.
- Softer bearing Used to describe circulation pump mounting system using rubber straps to further reduce noise and vibration (on UC/11 & later models). Sumps and heaters were changed as well as circulation pumps. Older models (UC/06, UC/07 & UC/09) had pumps mounted on rubber bushings.
- Tall tubs This distinctive feature allows full-sized plates (~ 10") to be placed in upper racks. The tallest tanks in the industry is made possible by separate pumps, condensation drying and good use of space in the dishwasher base.

Dispensers

During each wash program, the wax motor opens twice -once to dispense detergent and again to dispense rinse-aid. The wax motor opens the same way -- the linkages make the separate compartments open.



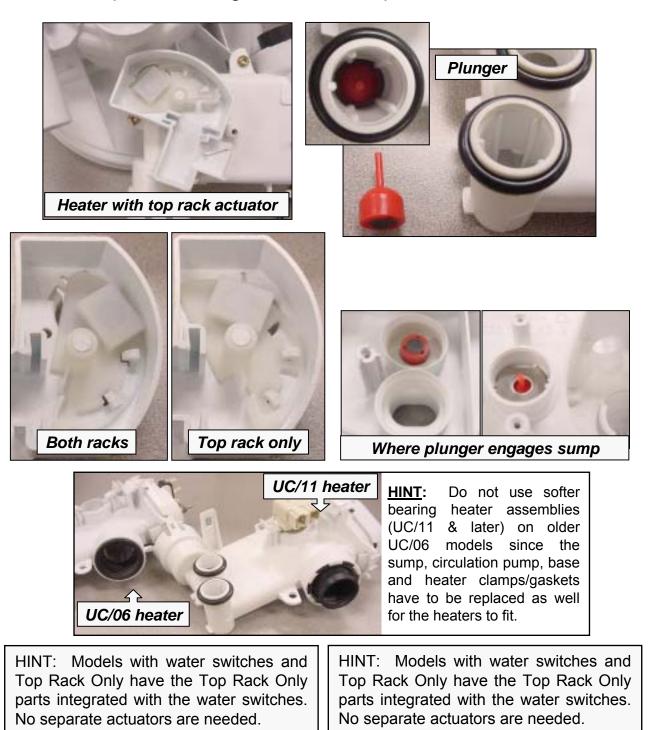
NOTE: The white plastic linkage 1st opens the detergent dispenser door, then cocks in place to dispense rinse-aid when the wax motor operates the 2nd time. After the 2nd operation, the linkage resets itself so it will open the dispenser detergent door for the next wash program.

Condensation tube (for vented dispenser)



Top Rack Only

Models with the *Top Rack Only* feature have separate actuators mounted underneath heater assemblies. The actuator moves a magnetic plunger in the lower rack heater port, diverting water to the top rack.



Door Latches

SHU & SHI dishwashers have door latches linked mechanically to door switches. All other dishwashers (SHV, SHX & SHY) use electronic door switches (microswitches activated by door latches).





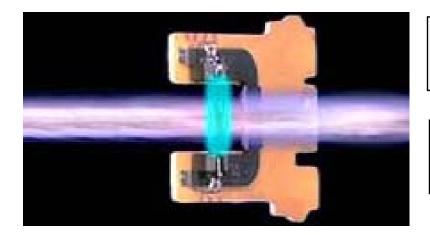






Aqua Sensors

The aqua sensor only affects energy usage, eliminating a pre-wash and/or pre-rinse cycle if water is clean. Most customers won't notice the difference if an aqua sensor fails.



<u>NOTE</u>: Aqua sensors provide ~ 20% energy savings.

<u>HINT</u>: Dishwashers still operate adequately when aqua sensors fail.

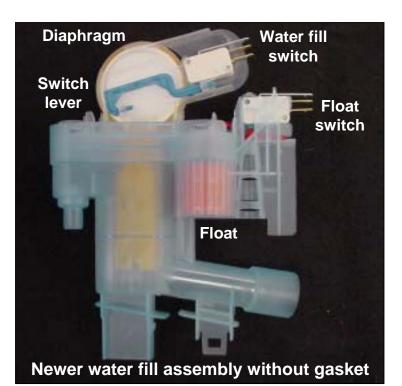
<u>HINT</u>: Customers will only notice aqua sensors failing if they see their dishwashers running slightly longer or their electric and water usage getting slightly higher.

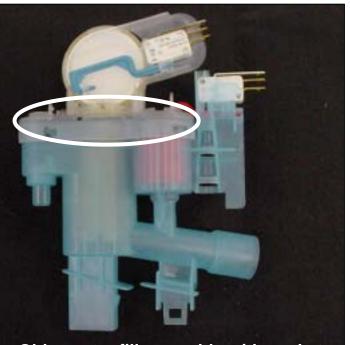


NOTE: If water is clean enough, it will be kept for the wash cycle. If not, the aqua sensor directs the dishwasher to add an additional pre-rinse or prewash cycle.

Water Fill Assemblies

Water fill assemblies insure dishwashers fill properly at various incoming pressures.





Older water fill assembly with gasket

NOTE: Older water fill assemblies required a gasket between the upper and lower housings. Newer ones do not require gaskets and are a drop-in replacement for older ones.

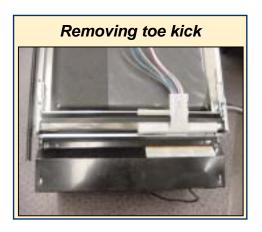
<u>HINT</u>: Floats should be checked and bases should be cleared of water & debris whenever water fill assemblies are worked on.

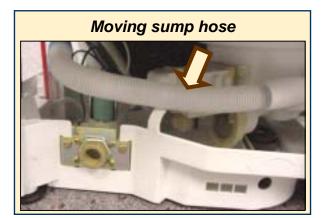
Water Valves (1)

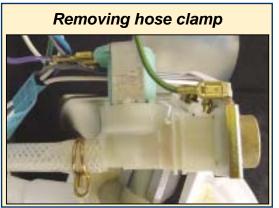
The water value is accessed from the front of the dishwasher base by removing the toe kick.

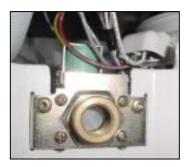
To remove water valve:

- Remove two (2) T-20 Torx screws from toe kick and tilt toe kick out from under dishwasher.
- Remove base insulation (on models with insulation).
- Move sump inlet hose away from water valve (without disconnecting it).
- Disconnect wires from water valve, including ground wire.
- Remove two (2) T-20 Torx screws from water valve.
- Pull valve out from dishwasher and disconnect water hose from rear of valve. Remove any water from sump & base.





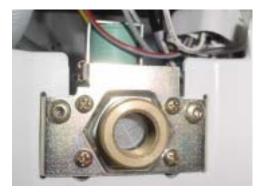




Water Valves (2)



- **NOTE:** Water valves have been upgraded several times since 1st 1/4 of 1999. All valves with upgraded solenoids have yellow solenoid stems. All old valves have white solenoid stems.
- The newest valve (part # 189533) has the solenoid mounted horizontally and the water fitting held in place by the metal mounting bracket. This is the only replacement valve available and it replaces all other valves.
- The previous valve (part # 580009) had the solenoid mounted vertically, a yellow solenoid stem and a fine brown mesh filter screen. Use # 189533 horizontal valve whenever it needs to be replaced.
- The oldest valve, used March, 1999 and earlier (part # 167081), had the solenoid mounted vertically, a white solenoid stem and a white mesh filter screen. Use # 189533 horizontal valve whenever it needs to be replaced.



HINTS:

- When reconnecting the water supply to the water valve, <u>don't overtighten the fitting</u>. On valves with vertical solenoids, the plastic can crack and cause leaking if excessive force is used.
- Using Teflon tape on water fittings can help prevent leaking.
- The water valve can be accessed without removing outer door or base cover. However, removing them will provide easier access.

Circulation Pumps - Access (1)

The circulation pump & capacitor are accessed from the right side of the dishwasher by removing the right side panel and blocking the tank.

To remove outer door:

- Remove six T-20 Torx inner door screws below fascia panel -- three per side (1).
- Carefully pull bottom of outer door out from dishwasher until top door tabs clear, then pull door down until it releases from dishwasher (2). <u>Take care to not scratch outer door</u>.
- Remove two plastic door guards (3). They occasionally fall out when the outer door is removed.

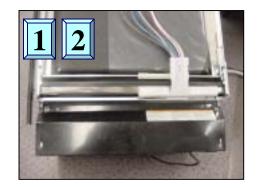


<u>HINT</u>: The fascia panel and door don't need to be removed to access the circulation pump. However, they must be removed to completely remove the tank.

Circulation Pumps - Access (2)

To remove toe kick:

- Remove two T-20 Torx screws from toe kick (1).
- Tilt toe kick out from under dishwasher (2).



To remove right & left side panels:

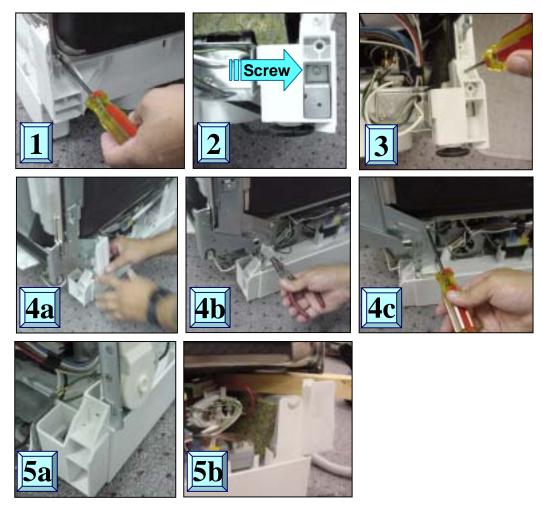
- Remove two T-20 Torx side panel screws through holes in left & right trim strips (1).
- Carefully slide trim strips up and out of dishwasher (2). If side panels are removed carefully to avoid damaging trim strips, then trim strips don't need to be removed.
- Lift side panels up and out from dishwasher (3). Panels can be removed with trim strips. Although removing the left side panel isn't necessary for access, it does allow the right side of the tank to be blocked upward.



Circulation Pumps - Access (3)

To raise right side of tank for circulation pump access:

- Remove one T-20 Torx screw from both rear corners holding tank to base
 (1) -- removing screw from both sides allows tank to be blocked upward.
- Remove right toe kick bracket by removing T-20 Torx screw (2).
- Remove T-20 Torx screws from front right bottom corner holding tank to base (3).
- Remove right hinge cover (4a), release right door tension cord from hinge (4b) & remove ground wire (4c).
- Raise and block up tank as shown with strut onto base (5a), sliding a piece of wood or other solid material between the tank and base to keep tank from falling back onto base (5b).

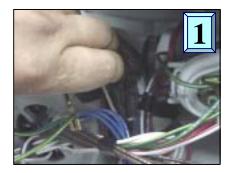


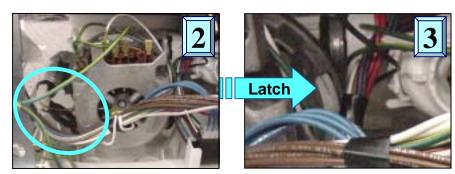
<u>CAUTION</u>: Its <u>not</u> recommended to turn dishwashers upside-down for tank access. When dishwashers are turned upside-down, water can flow into the diaphragm of the water fill assembly and cause water to not fill properly.

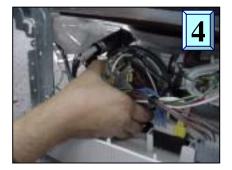
<u>Circulation Pumps - Disassembly</u>

To remove motor to access impeller or change complete pump:

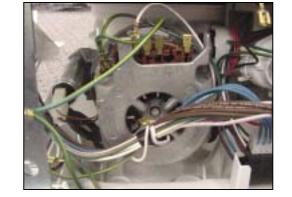
- Disconnect wire harness from motor after carefully noting connections (1).
- For UC/11 & later models with softer bearing, lift up rubber straps from both sides of motor (2). For older models, lift motor up from base.
- To release plastic latch on pump/motor housing, carefully push onto latch with screwdriver (3).
- To release motor from pump housing, twist motor to the right (clockwise). Some force may be required. Capacitor should be ~ 11:00 position (4). Pull motor out from pump housing.







<u>CAUTION</u>: Don't grab motor next to capacitor to avoid jamming your hand on the capacitor.

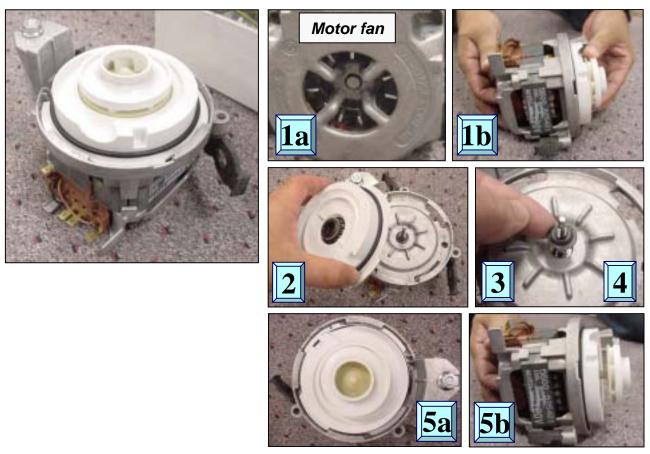


<u>HINT</u>: When replacing complete circulation pumps for softer bearing models (UC/11 & later), reusing existing front pump housings (& discarding replacement housings) can save time by not having to change hose clamps. If desired, order **# 172272** hose clamps & replace entire pumps.

Circulation Pumps - Reassembly

To remove & install impeller (using kit # 167085):

- While holding motor fan so shaft won't spin (1a), unscrew impeller counterclockwise (1b).
- Rotate pump housing counterclockwise until tabs clear, then lift housing from motor (2).
- Remove spring and O-ring from pump housing, then lift spacer up from motor shaft (3).
- Place replacement spacer onto motor shaft (4). Note larger end goes onto shaft 1st.
- Install replacement spring & O-ring onto pump housing, then line up housing-motor tabs to screw pump housing onto motor (5a). Screw replacement impeller onto motor shaft (5b).
- Align motor to pump housing with capacitor @ 11:00 position to facilitate reassembly.



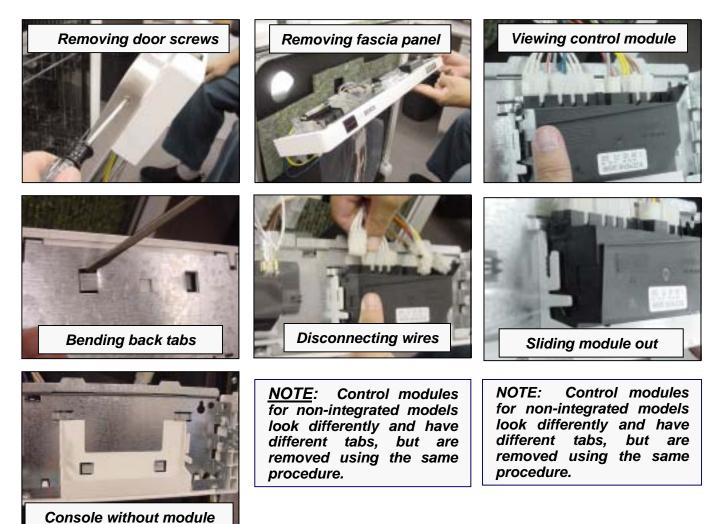
Control Modules - Disassembly (1)

Control modules are easily removed from fascia panels by bending console tabs.

- Remove fascia panel by removing T-20 Torx inner door screws.
- Disconnect wire harnesses from module after noting connector locations.
- Pry out metal console tabs holding module to console.
- Carefully pry back plastic tabs, then slide module from console.

<u>(SHU 9922 shown)</u>





Control Modules - Disassembly (2)

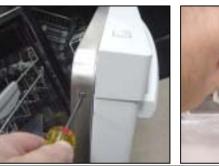
SHY56A/66C, SHU 995x & SHV 68 control modules are different than other models and are removed differently.

- Remove fascia panel by removing six (6)T-20 Torx inner door screws.
- Disconnect wire harnesses from module after noting connector locations.
- Remove fascia panel from console by removing four (4) T-20 Torx screws.
- Remove two (2) T-20 Torx screws holding module to console.
- Carefully pry back locking tabs on each front corner of module, then remove module from console. Remove button pad from module.

<u>(SHU 995x shown)</u>



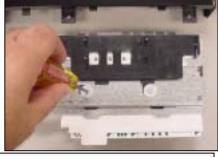
These instructions apply to SHY56A/66C, SHU 995x & SHV 68 models.



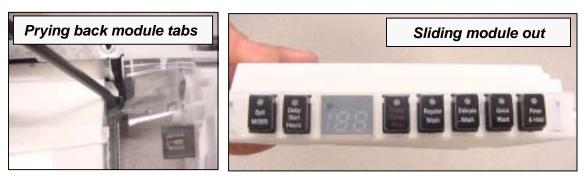
Removing door screws

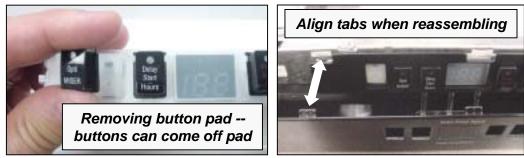


Removing fascia screws



Removing module screws





Control Modules - SHY56A/66C Control Modules with Displays

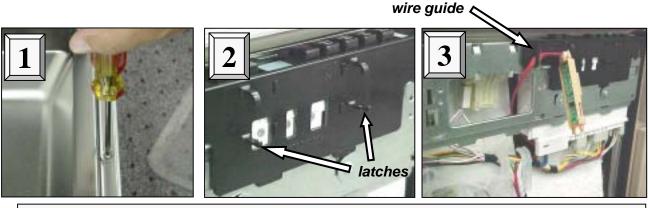
SHY56A/66C control modules have separate display modules mounted on the front of fascia panels.



These instructions apply to SHY56A & SHY66C models.

To remove/install display module:

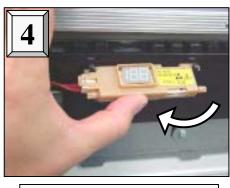
- Remove outer door & fascia panel.
- Confirm the (4) pushbutton carrier display latches are intact.
- Route display wire harness through (door latch) console opening, press harness onto pushbutton carrier wire guide & connect terminal.
- Insert display into top latches (on pushbutton carrier), then push bottom of display up and rotate it into bottom latches.



Removing door & fascia

Checking display latches

Connecting wire harness



Locking display in place

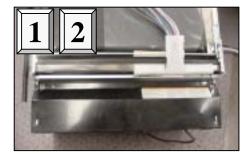
Control Modules – Apexx Control Module Disassembly (1)



These instructions apply to SHV/SHX/SHY99A models. *Apexx* (SHV99A/SHX99B/SHY99A) control modules are different than other models and are removed differently. Modules are mounted on the <u>base</u> (where base wiring connectors were), not behind fascia panels. This means:

- Dishwashers must be pulled out to change control modules.
- Dishwashers must be pulled out to measure voltages & resistances -- <u>dishwashers</u> <u>cannot be diagnosed from the front</u>.

<u>HINT</u>: Its not necessary to remove outer doors to access Apexx control modules.



To remove toe kick:

- Remove two (2) T-20 Torx screws from toe kick (1).
- Tilt toe kick out from under dishwasher (2).

<u>HINT</u>: Apexx control modules <u>cannot</u> be checked or have resistances measured from the front of dishwashers. <u>HINT</u>: It may be possible to reach behind modules without blocking up tanks. If not, then follow these instructions to block up tanks.

<u>NOTE</u>: Modules were moved to the base to make room for the larger full text displays in the fascia panel.

<u>Control Modules – Apexx Control Module Disassembly (2)</u>

To remove right & left side panels (where necessary):

- Remove two T-20 Torx side panel screws through holes in left & right trim strips (1).
- Carefully slide trim strips up and out of dishwasher (2). If side panels are removed carefully to avoid damaging trim strips, then trim strips don't need to be removed.
- Lift side panels up and out from dishwasher (3). Panels can be removed with trim strips. Although removing the left side panel isn't necessary for access, it does allow the right side of the tank to be blocked upward.



Removing trim strip screws

Removing trim strips

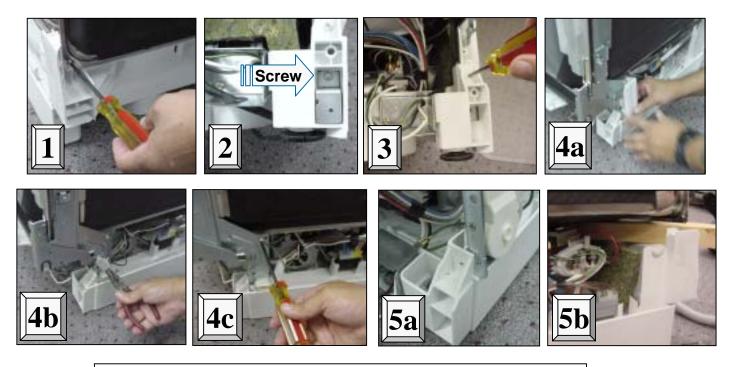
Removing side panels

HINT: Apexx control modules cannot be checked or have resistances measured from the front of dishwashers. HINT: It may be possible to reach behind modules without blocking up tanks. If not, then follow these instructions to block up tanks.

<u>Control Modules – Apexx Control Module Disassembly (3)</u>

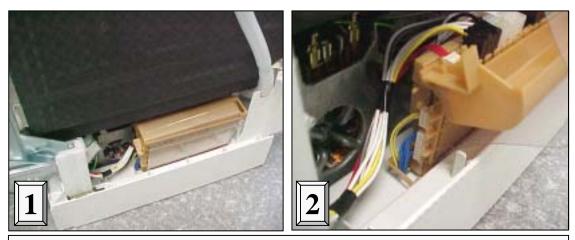
<u>To raise right side of tank for Apexx module access (where necessary):</u>

- Remove one T-20 Torx screw from both rear corners holding tank to base (1) -- removing screw from both sides allows tank to be blocked upward.
- Remove right toe kick bracket by removing T-20 Torx screw (2).
- Remove T-20 Torx screws from front right bottom corner holding tank to base (3).
- Remove right hinge cover (4a), release right door tension cord from hinge (4b) & remove ground wire (4c).
- Raise and block up tank as shown with strut onto base (5a), sliding a piece of wood or other solid material between the tank and base to keep tank from falling back onto base (5b).



<u>CAUTION</u>: Its <u>not</u> recommended to turn dishwashers upside-down for tank access. When dishwashers are turned upside-down, water can flow into the diaphragm of the water fill assembly and cause water to not fill properly.

Control Modules – Apexx Control Module Disassembly (4)



Locating module in base

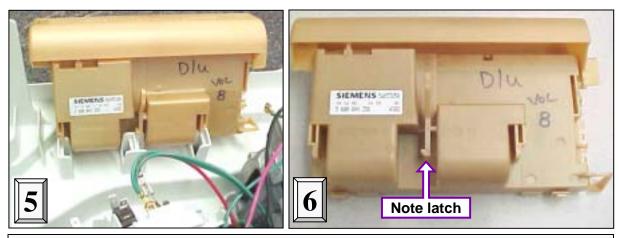
Opening module cover



Disconnecting module terminals



Push latch left



Sliding module out

Align module tabs when reassembling

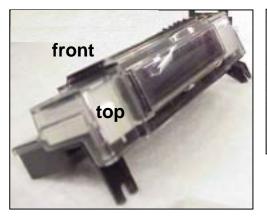
<u>HINT</u>: Apexx control modules <u>cannot</u> be checked or have resistances measured from the front of dishwashers.

Control Modules – Apexx Display Module Disassembly

Apexx (SHV99A/SHX99B/SHY99A) display modules are mounted on fascia panels (where control modules are mounted on other models).

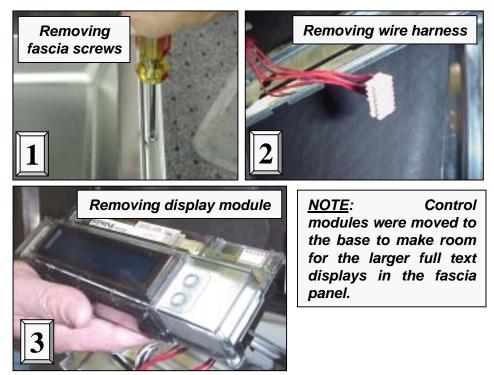


These instructions apply to SHV/SHX/SHY99A models.









Heater s & NTC's - Access (1)

The heater & NTC can be accessed or measured from the right side of the dishwasher, but can only be removed by dropping the entire base (by flipping the dishwasher on its back) since they are wedged underneath the tank.

To remove outer door:

- Remove six (6) T-20 Torx screws from inner door below fascia panel (three (3) per side).
- Carefully pull bottom of outer door out from dishwasher until top door tabs clear, then pull door down until it releases from dishwasher. <u>Take care to not scratch outer door</u>.
- Remove two (2) plastic door guards. They can fall out when the outer door is removed.



Remove inner door screws

Slide out outer door

Remove door guards

<u>HINT</u>: Remove <u>all</u> water from the sump and hoses before accessing the heater -- when the dishwasher is flipped on its back, water can enter the water fill assembly diaphragm and cause the dishwasher to not fill properly.

Heaters & NTC's – Access (2)

To remove toe kick:

- Remove two (2) T-20 Torx screws from toe kick.
- Tilt toe kick out from under dishwasher.

<u>HINT</u>: The fascia panel and door don't need to be removed to access the heater & NTC. However, the door must be removed to completely remove the tank.



To remove right & left side panels:

- Remove two (2) T-20 Torx side panel screws from each side (through holes in trim strip).
- Carefully slide trim strips up and out of dishwasher. If side panels are removed carefully to avoid damaging trim strips, then trim strips don't need to be removed.
- Lift side panels up and out from dishwasher. Panels can be removed with trim strips.



Remove panel screws

Slide out trim strips

Lift panels up and out

Heaters & NTC's – Access (3)

To separate base from tank (1):

- Carefully lay dishwasher on its back.
- Carefully pull door springs out from base.
- Remove terminal blocks from base.
- Separate water valve from base by removing two (2) T-20 Torx screws, then move water valve out of the way.



Place on back Pull out door springs from base & disconnect cords



Disconnect door spring cords, then remove terminal blocks from base



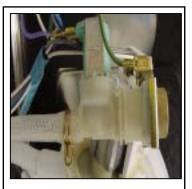
Disconnect water valve from base

HINT: Remove water from sump and hoses before laying dishwasher on its back (to avoid water entering water fill assembly & causing faulty water filling).

Heaters & NTC's - Access (4)

To separate base from tank (2):

- Disconnect J-box ground wire, then pull wires out of J-box.
- Pull out inlet hose from sump.
- Carefully pull base away from tank and sump.







<u>HINT</u>: Its simpler & quicker to remove the two water valve screws than to remove the hose clamp.

Pull wires from J-boxPull out sump inlet hose



Carefully pull base away from tank & sump

<u>HINT</u>: Don't order duplicate parts when ordering parts below -- when these parts are replaced, others are included:

- <u>Heater assy.</u> -- includes NTC, Hi-Limit, flow switch (& aqua sensor where applicable).
- **<u>NTC</u>** -- includes Hi-Limit.

Heaters & NTC's – Removal & Installation (1)

Removing & Installing Heater & NTC:

- Remove two (2) T-20 Torx screws holding heater assembly to sump.
- Disconnect wires from heater, flow switch, NTC & Hi-Limit after noting connections.
- Pull clips, then carefully pull heater assembly from sump & pump. Note heater comes as an assembly (with housing & gasket).

<u>HINT</u>: If needed, use rinse-aid to lubricate gaskets to make it easier to assemble heater to sump and pump.

NOTE: Softer bearing & non-softer bearing heater assemblies, circulation pumps and sumps <u>cannot</u> be mixed and matched. Softer bearing heaters don't fit in older models and older heaters don't fit in softer bearing models.



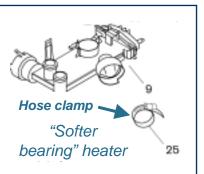
Heater assembly

Remove heater screws

Remove heater

<u>NOTE</u>: Softer bearing & non-softer bearing heater assemblies are connected to circulation pumps differently:

- <u>Softer bearing models</u> (UC/11 & above) have gasket assembled to heater and have a separate hose clamp (order # 172272).
- <u>Older models</u> (UC/06) have a separate gasket and do not have a hose clamp.



<u>HINT</u>: Heater assemblies contain NTC's, Hi-Limit's & flow switches (& aqua sensors where applicable). If heaters are replaced, these parts are replaced too.

Heaters & NTC's - Removal & Installation (1)

Removing & Installing NTC:

- Remove heater assembly -- NTC is located on top of heater assembly.
- Disconnect wires after noting connections (since NTC & Hi-Limit are included in the same part -- # 165281).
- Remove NTC cover, pull NTC holding tabs apart and pull NTC out of heater.



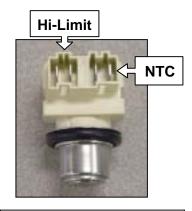
Disconnect wires

Remove cover & pull tabs

HINT:

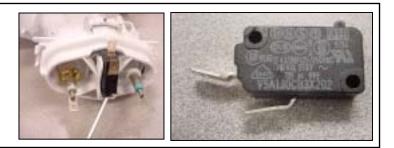
models.

Remove NTC



NTC w/ Hi-Limit

NOTE: To remove flow switch, carefully pry housing away from switch (until tabs clear switch), then snap switch out.



If needed, use rinse-aid to

lubricate gaskets to make it easier to

NOTE: Softer bearing & non-softer bearing heater assemblies, circulation pumps and sumps <u>cannot</u> be mixed and matched. Softer bearing heaters don't fit in older models and older heaters don't fit in softer bearing

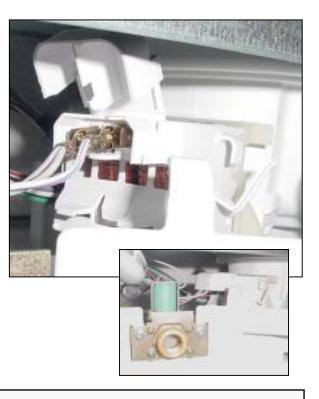
assemble heater to sump and pump.

Drain Pumps – Removal & Installation

Drain pumps are mounted to sumps in the front of dishwashers -- they're easily accessible from the front of dishwashers by removing toe kicks.

Removing & installing drain pump:

- Remove toe kick, then pull up terminal cover and disconnect wires. For easier access, remove base cover 1st.
- To remove pump, push latch (on circular collar) & rotate pump clockwise (cw). To install new pump, insert @ 2:00 position & rotate counterclockwise (ccw).
- Clean water & debris from base, then check float operation.
- Connect wires, then install base cover & toe kick.



<u>HINT</u>: Improper installation issues causing dishwashers to not drain properly -- its usually not a drain pump problem:

- <u>Drain hoses without high loops or</u> <u>drains without air gaps</u>
- Drain hoses > 10' long (i.e. > 4' extension)
- Drain hoses kinked when dishwashers installed under cabinets

NOTE: Standard 6-vane drain pumps (# **167082**) are quieter and smoother than 4vane pumps. Drain pumps used in installations (in Washington State) with Johnson Tees must use stronger 4-vane pumps (# **184178**). 4-vane pumps will be slightly noisier, which is normal.

DRAIN HOSE INSTALLATION TIPS:

- <u>Must have drain hoses with high</u> loops or drains with air gaps.
- Drain hoses can be up to 10' long
 can add up to 4' to dishwasher hose.
- Secure drain hoses to rear of dishwashers with non-metal bands.



Dispensers – Removal & Installation (1)



To remove/install dispensers:

- Remove outer door, remove fascia panel & disconnect wire harness from fascia panel.
- Disconnect wire harness from above dispenser, then remove wires to wax motor & reed switch.
- Disconnect condensation tube (for older models with condensation tubes in doors).
- Bend retainer tabs, the push dispenser inward toward tank. Protect hand with towel as edges are sharp.
- Replace from inside of tank -- position O-ring seal and bend tabs to secure. When replacing dispensers, lubricate O-rings with rinse-aid & support inner doors to avoid damage if O-rings stick.





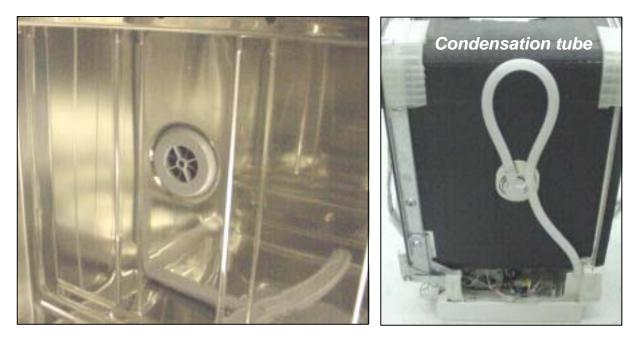
Disconnecting wire harness Ben

Bending retainer tabs

<u>CAUTION</u>: Inner door edges are sharp! Cover door edges and remove dispenser carefully.

Dispensers – Removal & Installation (2)

For UC/12 and later dishwashers, condensation tubes were moved (from dispensers) to the right side of tanks. This required a change from vented dispensers to unvented dispensers.





<u>HINT</u>: UC/12 model condensation tubes exit in the base behind the sump. There is <u>no</u> drain connection for these tubes. **HINT**: Vented dispensers cannot be used to replace unvented dispensers. If they are, dishes won't dry properly and there can be water leaking inside dishwasher doors.

HINT: There are a limited number of UC/11 dishwashers with condensation tubes in tanks and with unvented dispensers. Treat them like UC/12 dishwashers.

Door Latches – Removal & Installation (1)

Usually the only door latch repairs will be replacing microswitches on fully integrated models (e.g. SHV, SHU 88/99).

To disassemble door latches for integrated models:

- Remove T-20 Torx fascia panel screws from inner door.
- Lower fascia panel from door.
- Locate door latch in console.
- Bend out console metal tabs to allow latch removal.



- Remove panel screws
- Lower fascia panel

Door latch in console



Tabs (inner view)

Bend out metal tabs

NOTE: Door latches for UC/14 & up models are different than UC/06 - UC/12 models -- they <u>cannot</u> be interchanged. Must replace strike plate & door latch together.

Door Latches – Removal & Installation (2)

To remove & install door latches for integrated models (continued):

- Remove door latch from console.
- Disconnect wire harness, then remove microswitch & cover.
- Disconnect wires, then remove microswitch from cover.
- Replace microswitch, then reassemble.



- Remove door latch
- Remove microswitch
- Microswitch





Replace cover (in slots) Insert latch into tabs



Bend tabs back



Replace fascia panel



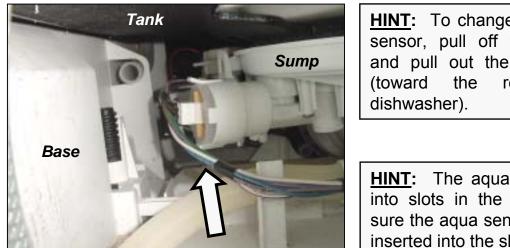
Replace screws

HINT: Make sure metal console tabs are bent back completely during reassembly.

Component Access/Replacement VI.

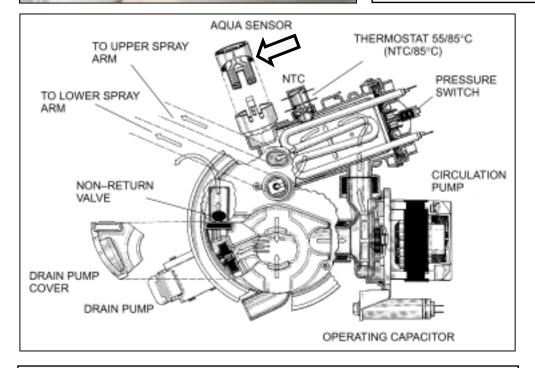
Aqua Sensors

The aqua sensor is located on the rear of the sump. It can be reached through the left side of the dishwasher (after the left side panel is removed). Its not necessary to block up the tank to reach the aqua sensor.



HINT: To change out the agua sensor, pull off the connector and pull out the aqua sensor rear of the

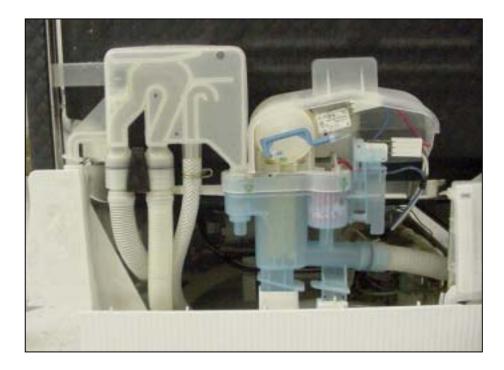
HINT: The aqua sensor slides into slots in the sump. Make sure the agua sensor is properly inserted into the slots.



NOTE: The Apexx Sensotronic 2 aqua sensor # **175340** is similar to standard agua sensor # 165279, except it has two (red & green) soil sensors. They mount the same way, but are not interchangeable.

Water Fill Assemblies

The water fill assembly is easily accessed from the left side by just removing the left side panel.



<u>HINT</u>: Most water fill assembly repairs will involve replacing microswitches. Occasionally tank insulation or other debris can prevent the diaphragm switch lever from operating, allowing overfilling.

VII. Component Testing/Test Procedures

Using Test Programs

Models	Buttons to Enter Test Program
SHU/SHI430x, SHU431x	Power Scrub Plus + Regular Wash
SHU33/DLX	Power Scrub Plus + Rinse & Hold
SHU43C, SL34A, SHU432x	Regular Wash + Rinse & Hold
SHU53/66C/68, SHI66A/68	Scrub Wash + Delicate/Econo
SHU53A, SHX/SHY56, SL95A	Regular Wash + Quick Wash
SHU88	Power Scrub Plus + Quick Wash
SHU990x, SHV43/48	Power Scrub Plus + Regular Wash
SHU991x (thru UC/11)	Power Scrub Plus + Quick Wash
SHU991x (UC/12), SHU992x	Power Scrub Plus + Delicate/Econo
SHU995x	Regular Wash + Delicate Wash
SHV46C, SL84A, SHX43E/ 46A-B	Power Scrub + Delicate/Econo
SHV66A, SHY66A	Scrub Wash + Delicate/Econo
SHV68	Scrub Wash + Regular Wash
SHV99, SHX99, SHY99	(2) left buttons (see below)
SHX33A	Power Scrub + Rinse & Hold
GI976/966, GM276	Intensive + Delicate
DW44	Heavy Wash + Light Wash

Using test programs for various models (UC/06 - UC/14)

To enter test programs, hold down buttons above (2nd & 4th from left), then turn dishwasher on by pushing on/off button. Push buttons above a 2nd time to start test program. Allow program to finish to see fault codes. Turn dishwasher off to exit test program.

To enter SHV/X/Y99 test program, open door, hold down 2 left buttons & turn dishwasher on by pushing on/off button. Press "+" button repeatedly until "S-3-" shows on display, then push start button to check faults on last 8 washes. Close door to begin test program. Allow program to finish to see fault codes. Push "-" button to skip test steps. Turn dishwasher off to exit test program. Choose "S-6-" to clear fault codes.

<u>HINT</u>: Dishwasher test programs heat water to 150° F, so test programs will generally run > 20 minutes for incoming water temperatures ~ 120° F.

<u>NOTE</u>: Flow through heaters heat water ~ 2°F / minute. <u>HINT</u>: Open door to select test program for fully-integrated models, then close door to run program.

VII. Component Testing/Test Procedures (continued)

Fault Codes

DISHWASHER TEST PROGRAM ERROR CODES (on 2-digit digital displays):

🛠 0 – No faults

- 🛠 1 Aqua Sensor (Sensotronic) fault
- ★ 2 Heating system fault (heater, Hi-Limit, flow switch, NTC, control module heater relay)

🛠 4 – Water filling fault

★ 8 – NTC (temperature sensor) fault

🛠 16 – Water switch fault

<u>TIP</u>: Fault codes add up for multiple faults

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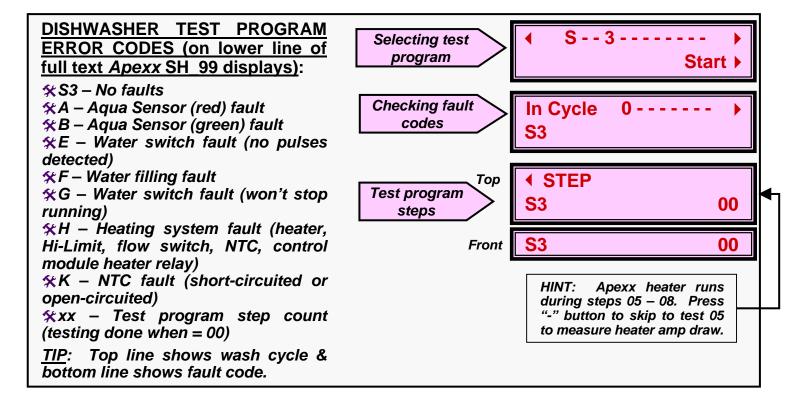
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(e.g. heating + water filling fault = 2 + 4 = 6)

DISHWASHER CUSTOMER USE ERROR CODES (on 2-digit digital displays):

☆ *F* − Water filling fault (underfill, overfill or water in the base)

- 2H Last wash cycle too long (> 99 minutes). Can be cold inlet water or heating system fault (heater, Hi-Limit, flow switch, NTC, control module heater relay).
- 🛠 _h Delay Start feature (not a fault code)



VII. Component Testing/Test Procedures (continued)

Using Test Programs to Measure Heater/NTC Resistances

TEST	TIME	NOTES	
Entering test program		Press On/Off button at the same time you press both the Power Scrub Plus & Regular Wash buttons (SHUN 43 models) or the Scrub Wash & Delicate/Econo buttons (SHUN 53 & 68 models). Indicating lights will flash.	
Starting test program		Press both the Power Scrub Plus & Regular Wash buttons (SHUI 43 models) or the Scrub Wash & Deficate/Econo buttons (SHUI 53 & 68 models) a 2nd time.	
Skipping a test		Press Scrub Wask button (SHU/I 43 models) or Regular Wash button (SHU/I 53 & 68 models).	
Draining	30 seconds	Allow dishwasher to drain.	
Aqua Sensor calibration 65 seconds		Not on SHU/I 43 models. Skip this test.	
Filling Until water level switch closes		Can't skip this test	
leating & Circulating Until water reaches 150°F (rises ~ 2°F/minute)		Don't run entire test (to save time) when water starts circulating, measure current in main power line to dishwasher. Skip test once current has been measured. If current is - 11A, heater, flow switch and Hi-Limit are OK. If current - 1.5-2A, turn off dishwasher, remove or block up tank and measure resistance of heater, Hi-Limit & flow switch (see below).	
Draining	60 seconds	Last test. To end test program, press On/Off button (all models).	

185⁰F ≀nan High

Limit

Heater

Flow

switch

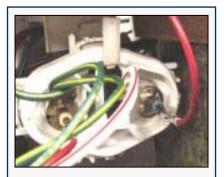
<u>NOTE</u>: Once its found one of these parts is faulty (from incoming current being 1.5 - 2A), check each part (once tank has been removed or blocked up) by measuring its resistance at its terminals:

- Heater ~ 11 Ω
- Hi-Limit ~ .3 Ω
- Flow switch ~ .4 Ω must remove microswitch from heater housing & close its contacts to measure this. A spring loaded plunger closes microswitch when water is flowing.



Use dishwasher test program to fire up heater, then measure dishwasher incoming current. If ~ 1.5A, heater, Hi-Limit or flow switch has failed. Check voltage @ module (or timer) -- if 0V, module (or timer) has failed.

For electronic models, current can also be measured in **red** <u>heater</u> wire at control module (~ 9.5A). Since there can be more than one **red** wire, check wiring diagram to select <u>heater</u> wire.



HINT: Because the flow switch only closes when water is flowing, the heater resistance can only be measured at the heater terminals (not at the control module).



<u>HINT</u>: The NTC and High Limit are contained in the same part. When either fails, replace entire part **# 165281**.

<u>NOTE</u>: Open door to run test program for fully-integrated models.

NOTE: Flow through heaters heat water ~ 2°F / minute.

Basic Dishwasher Troubleshooting

Problem	Possible Cause	Suggested Action
✓ Washability problems (dishwasher won't clean properly)	 ✓ Inappropriate dishwasher detergent used. 	 ✓ Instruct customer to use a powdered dishwasher detergent (e.g. <i>Cascade</i> powder).
won't clean properly)	 ✓ Blocked or clogged upper/ lower spray arms. ✓ Water doesn't circulate properly due to debris in circulation motor impeller. ✓ Filter not locked down securely, 	 ✓ Check spray arms – clean or replace as needed. ✓ Twist and remove filter, then remove debris from right side of sump where water enters circulation pump impeller. If debris has jammed impeller, turn off and pull out dishwasher, remove tank, remove circulation motor and unscrew and clean out imp <u>HINT</u>: If impeller is damaged, replace entire impeller assembly or it won't seal adequately. ✓ Twist and remove filter, then remove debris
	allowing debris to enter sump. <u>CAUTION</u> : Use caution when removing debris from sump to avoid being cut by sharp debris such as aluminum can tabs or broken glass.	breaking down food debris and triple filtering system trapping food debris, filters shouldn't normally clog up. Problem often caused by filter not being securely locked down. Instruct customer to twist and l
<u>HINT</u> : Water level will not affect washability as water fill is measured by pressure, not time – water level cannot be adjusted.		 ✓ Loop drain hose behind the dishwasher (with the top of the loop) at least 20" above the floor. ✓ Unclog sink air gap.
	 ✓ Water doesn't drain properly ✓ Soap doesn't enter dishwasher due to dispenser actuator (A2) failure. 	 <u>NOTE</u>: Cleaning sink air gaps is <u>not</u> covered under warranty. ✓ See Water doesn't drain properly on page xx. ✓ Turn off dishwasher and test actuator – replace if faulty.
	remove left side panel to access float switch.	mechanical linkage. The system always resets when door closes. Check linkage by moving it manually. Check "wax" motor by running a continuity check on its terminals.
 ✓ Suds or foam remains in dishwasher. 	 ✓ Too much detergent used. ✓ Improper detergent used (other than powdered dishwasher detergent). 	 ✓ Instruct customer to use less. ✓ Instruct customer to use a powdered dishwasher detergent (e.g. <i>Cascade</i> powder).
	✓ Dishwasher doesn't drain properly.	✓ See Water doesn't drain properly on page xx.

Problem	Possible Cause	Suggested Action
✓ Dishes won't dry	✓ Rinse aid not used.	\checkmark Instruct customer on using rinse aid –
properly.		dishes won't dry without it.
✓ Dishwasher has an odor.	 ✓ Standing water in dishwasher sump. 	✓ Unclog air gap. Make sure top of drain hose loop (behind dishwasher) is at least 20" above floor (add a loop in hose if there isn't one).
	 <u>HINT</u>: Water level in sump should be at or below drain motor cover. ✓ Standing water in dishwasher base. ✓ Minerals in customer water supply. ✓ Food debris in dishwasher filters. 	 ✓ Turn off dishwasher, drain water manually from dishwasher base and correct source of water leakage. ✓ Recommend customer to get water tested and use an appropriate water softener. ✓ Clean dishwasher filters.
✓ Dishwasher won't run or indicator lights won't come on.	 ✓ Dishwasher not turned on. ✓ No power to dishwasher. 	 ✓ Turn on/off switch on. ✓ Check customer circuit breaker, fuse box or power connections.
	 ✓ Door ajar or on/off switch failed. ✓ Door latch has broken. ✓ Indicator light failed. 	 ✓ Turn off dishwasher and check door or on/off switch adjust or replace them. ✓ Turn off dishwasher and replace door latch - instruct customer to not pull on door without pulling latch. ✓ Run test program to see if light failed. If so, turn off dishwasher and replace indicator light.
✓ Water doesn't	✓ Kink in drain hose.	✓ Straighten or replace drain hose.
drain properly.	 ✓ Dishwasher filter(s) or sump clogged. ✓ Drain motor impeller clogged. 	÷ .
<u>CAUTION</u> : Use caution when removing debris from sump to avoid being cut by sharp debris such as aluminum can tabs or broken glass.	clogged. ✓ Drain motor (<i>m</i> 3) failed.	 ✓ Unclog sink or sink air gaps. <u>NOTE</u>: Cleaning sink air gaps or sinks are not covered under warranty. ✓ Turn off dishwasher and measure resistance at motor terminals (≈ 16.5 Ω Replace faulty motor. ✓ Check voltage at and wiring to timer or module. Turn off dishwasher and replace faulty timer or module (for SHU/I 43/53 models, install existing module jumper onto new module). ✓ Install drain height and sink air gap according to local codes.

<u>NOTE</u>: For minor problems from improper usage or lack of maintenance, please refer customer to the *Self-Help* chart in their *Use and Care Manual*.

Problem	Possible Cause	Suggested Action
 ✓ Dishwasher won't stop filling or won't stop draining. 	 ✓ Water in dishwasher base from leaky or loose hose. ✓ Dishwasher isn't level, causing float switch (<i>e</i>6) to operate. 	 ✓ Turn off dishwasher, drain water manually from dishwasher base and reinstall or replace hose. ✓ Level dishwasher using front and rear leveling legs (see customer dishwasher
	 ✓ Float switch or diaphragm (e6) failed. ✓ Debris in dishwasher base activated float switch (e6). 	 installation instructions). ✓ Turn off dishwasher and replace float switch or diaphragm. ✓ Turn off dishwasher and remove debris from dishwasher base
✓ Water fills too slowly.	 ✓ Low customer water supply pressure. ✓ Inadequate customer water supply piping. ✓ Scale in customer supply piping or dishwasher piping/parts from hard water. 	 ✓ Adjust customer water supply pressure (to 5-20 psi or 0.3-8.27 bars). ✓ Install appropriate piping to dishwasher according to local codes. ✓ Clean or replace clogged piping/parts and have customer get water tested and use appropriate water softener.
✓ Water won't fill. <u>NOTE</u> : An "F" fault code in the display shows there's a filling problem (not filling, over-filling, underfilling or water in the base). The fault code <u>can't</u> be reset manually – it will reset itself 15 minutes after the dishwasher has been turned on (aft	 ✓ Customer water supply turned off or disconnected. ✓ Water valve (s2) failed. 	 ✓ Reconnect and turn on customer water supply. ✓ Check resistance @ water valve terminals (≈ 1000 Ω). Turn off dishwasher and replace faulty valve.
	 ✓ Water level switch (<i>f1</i>) failed. ✓ Timer (SHU 30/40 models) or module (all other models) failed. 	 ✓ Turn off dishwasher and replace faulty level switch. ✓ Check voltage at and wiring to timer or module. Turn off dishwasher and replace faulty timer or module (for SHU/I 43/53 models, install existing module jumper onto new module).
	✓ Water in dishwasher base operated float switch (e6).	
✓ Detergent or rinse aid won't dispense properly.	 ✓ Dispenser actuator (A2) failed. ✓ Detergent dispenser door is jammed. 	 ✓ Turn off dishwasher and replace actuator. ✓ Free jammed detergent dispenser door.
✓ Refill rinse aid light won't come on	 ✓ Rinse aid level switch failed (reed switch e3 on standard dispensers or built-in actuator on top-load dispensers). 	switch (standard dispensers) or top-load

NOTE: For minor problems from improper usage or lack of maintenance, please refer customer to the *Self-Help* chart in their *Use and Care Manual*.

Problem	Possible Cause	Suggested Action
✓ Water doesn't	✓ Circulation motor ($m2$) failed.	✓ Turn off dishwasher and replace motor.
circulate.	✓ Timer (SHU 30/40 models) or module (all other models) failed.	✓ Check voltage at and wiring to timer or module. Turn off dishwasher and replace faulty timer or module (<i>for SHU/I 43/53 models,</i> <i>install existing module jumper onto new</i>
		module).
✓ Water doesn't heat up properly.	 ✓ Hi-Limit (<i>f</i>5) tripped and failed to reset. 	✓ Run test program & measure current to dishwasher. If current ≈ 11A, Hi-Limit is OK. If not (and for all other models), turn off dishwasher and measure resistance @ Hi-Limit terminals (≈ .3 Ω). Replace faulty Hi-Limit.
	✓ NTC (temperature sensor) failed.	✓ Turn off dishwasher and check resistance of NTC (\approx 55 k _Ω @ 72°F). Replace faulty NTC.
	✓ Heater (<i>r1</i>) failed.	✓ Run test program & measure current to dishwasher. If current \approx 11A, heater is OK. If not (and for all other models), turn off dishwasher and measure heater resistance (\approx 11 Ω). Replace faulty heater.
	✓ Water flow switch (e5) failed.	✓ Run test program & measure current to dishwasher. If current \approx 11A, flow switch is OK. If not, remove flow switch microswitch, close its contacts & measure its resistance (\approx .4 Ω). Replace faulty flow switch.
	✓ Timer (SHU 30/40 models) or module (all other models) failed.	✓ Check voltage at and wiring to timer or module. Turn off dishwasher and replace faulty timer or module (for SHU/I 43/53 models, install existing module jumper onto new module).
 ✓ Dishwasher cycle runs too long, yet dishwasher washes, rinses and shuts off OK. 	 ✓ Customer hot water supply isn't hot enough (< 140°F/ 60 °C). 	 ✓ Adjust hot water supply according to local codes.
✓ Water leaks from front of dishwasher.	 ✓ Blocked or clogged upper or lower spray arms. ✓ Excessive foaming. 	 ✓ Check spray arms – clean or replace as needed. ✓ See Suds or foam remains in dishwasher on page xx.

NOTE: For minor problems from improper usage or lack of maintenance, please refer customer to the *Self-Help* chart in their *Use and Care Manual*.

<u>NOTE:</u> Use a multimeter with temperature, voltage/resistance and current (ampere) probes. <u>Do all resistance checks with power turned **off**</u>. Identify each wire color and location at the control module before looking at this chart.

<u>NOTE</u>: You will need a T20 Torx screwdriver and may need #1/ #2 flat blade screwdrivers and a pair of needlenose pliers. Many parts can be snapped out without using tools.

<u>HINT</u>: Symbols for parts (e.g. " f3" or "e6 ") refer to those on circuit/wiring diagrams.

NOTE: The following parts can't be serviced from the front of the dishwasher (the dishwasher must be pulled out and the tank removed or tilted/blocked up to replace them):

- Heater
- Circulation motor
- Aqua sensor can be reached without blocking up tank
- NTC (temperature probe)/Hi-Limit (185°F) thermostat

<u>NOTE</u>: On electronic models, run test program to identify dishwasher problems. The test can run 20 minutes or more (to get temperature up to 150°F), but tests can be cancelled to shorten testing time. The test program allows draining, filling, circulating and heating to be checked more quickly than running a standard wash cycle.

To use test program for troubleshooting, measure voltages/currents as parts come on. For example, run heating test and measure current coming into dishwasher – if current \approx 11A, Hi-Limit, heater and flow switch are OK. If not, check each part to see which one failed. This test saves time since you can't get to these parts without removing the tank and can't run resistance checks from front of dishwasher because flow switch stays open.

NOTE: Jumpers aren't included with SHU/I 43/53 replacement modules – take jumper off old module and put it on new module.

<u>NOTE</u>: An "F" fault code in the display shows there's a filling problem (not filling, overfilling, underfilling or water in the base). The fault code can't be reset manually – it will reset itself 15 minutes after the dishwasher has been turned on (after testing how it fills).

Dishwasher Parts Issues

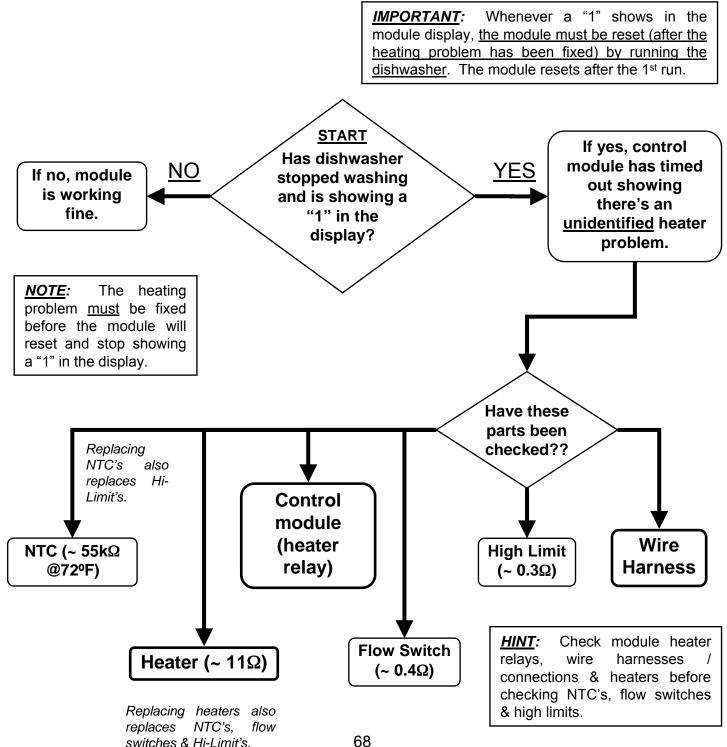
- Water valves.... Most damaged valves occur from being cracked by fittings being overtightened -- some valves are damaged from hard water or debris from customer pipes clogging them so they can't close securely. A damaged valve can allow some water onto kitchen floors.
- Impellers or circulation pumps....They're improved and perform well, but expectations are high for dishwashers in rarely used summer homes.
- Control modules....From heater relay solder joints to broken buttons to "F" or "2H" fault codes, modules can fail occasionally. <u>However, many good modules have</u> been replaced due to unrelated problems.
- Heaters & NTC's....Either one can cause heating problems, but there can be other parts to check as well....
- Drain pumps....Check drain hose installation 1st to confirm if it's the pump or not. Many good pumps have been replaced because high loops were missing.
- **Dispensers**....Repairs often due to customer abuse.
- **Cosmetic damage**....Dinged doors and broken buttons, often during shipment.
- **Door latches**....Most problems are due to broken microswitches on integrated models. Understandable considering how dishwashers are treated.
- **Aqua sensors...**Not crucial to operation, but can affect energy & water usage.
- Water fill assemblies....Microswitches can fail. Can be affected when units have been flipped upside-down, allowing sump water to get into diaphragm.

Symptom	Problem	Solution
Impeller won't turn.	Impeller is frozen.	Replace impeller with impeller kit # 167085. If not able to replace impeller, place 8mm nutdriver on 8mm stud on impeller and rotate clockwise twice until impeller is freed up (for temporary fix until impeller can be replaced).
Impeller won't turn.	Impeller cannot be broken loose.	Replace impeller with impeller kit # 167085. If pump is faulty, replace entire pump assembly.
Impeller won't turn.	Debris binding pump.	Open sump & remove sump pump cover, then carefully remove debris from impeller. Check for broken glass to avoid being cut.
Impeller won't turn.	Motor is faulty.	Check resistance at motor terminals or at control panel (~ 7Ω with water switch or 10Ω without). Replace motor if faulty.

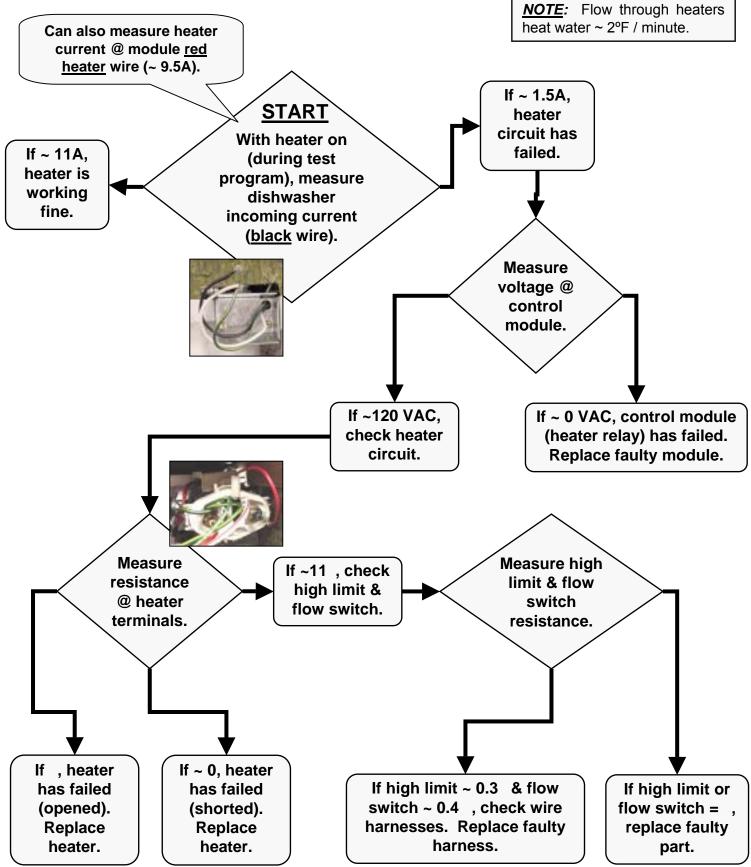
WARNING! Unplug dishwasher before starting any repairs.

Control Module - Modules Displaying "1"

Occasionally dishwashers will run for hours, not finish washing & show a "1" in the display. <u>This means the module has timed out due to an unidentified heating problem -- all heating related parts must be checked until the problem is found</u>.





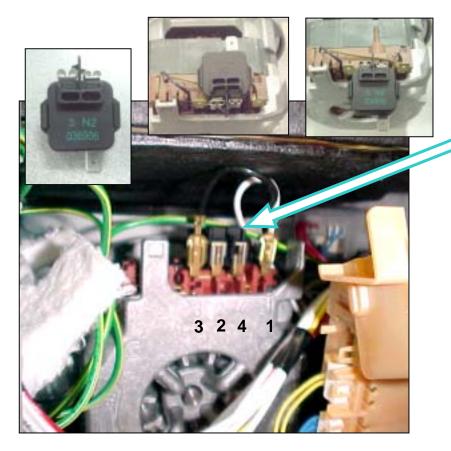


Water Leaking Past Doors

Water seldom leaks out of bottom of Make sure dishwasher doors. Usually it's a condensation tubes aren't installation or issue. customer START connected to Occasionally temporary blockages of drains or air Water occasionally condensation tubes by air pockets gaps! leaks past bottom (from standing water in loops) or kinks of doors, usually at in tubes causes leaking. Pressure start of cycles. builds in tanks, blowing water past Making sure seals. door lower Draining bottom end of condensation condensation tubes and straightening tubes are in out kinks solves these occasional bases problems. Have these issues been checked?? Leveling dishwashers Redrilling before wood doors attaching to make undercounter dishwasher Draining (& brackets Straightening doors clearing) kinks in square condensation condensation Refilling tubes tubes lower (including racks debris in overfilled bases) Curing oversudsing -with customer education (too dishes much soap/rinse-aid or very soft water) **Replacing damaged** door seals (including Moving flexible cutting replacements cut too boards to left side of short) dishwasher

<u>Circulation Pump - Checking PTC Pump Motor Starter (1)</u>

The (PTC) circulation pump motor starter (# 182318) is used on SHX99B / SHV99A / SHY99A ("Apexx"), & SHX56B / SHV66A / SHY56A-66C ("ExactWash") models with water switches. The matching circulation pump (# 239129) has three slightly smaller & more efficient windings compared to the traditional pump with two larger windings (# 266511 motor / # 239144 pump). The 3rd (start) winding is cut out when the motor gets running. This stronger pump is needed due to the increased water flow resistance from the water switch.



HINT: PTC (motor starter) is located on top of the pump motor and can face one of two directions -- facing out or facing over the motor.

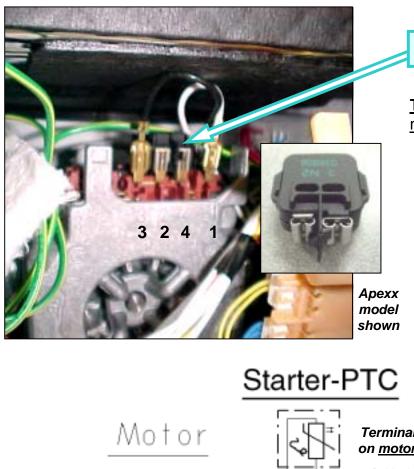


To install (PTC) motor starters, push female terminals over pump motor terminals 2 & 4. The terminals are different sizes to match the smaller motor terminal 4.

The (PTC) motor starter helps start the circulation pump. It's a ceramic thermal switch which conducts current & heats up, cutting out the 3rd (start) winding at a preset temperature. The two main windings (with the start/run capacitor) have power whenever the pump is running.

 Check the motor starter if the pump motor won't start (starter stuck open) or runs hot (starter stuck closed).

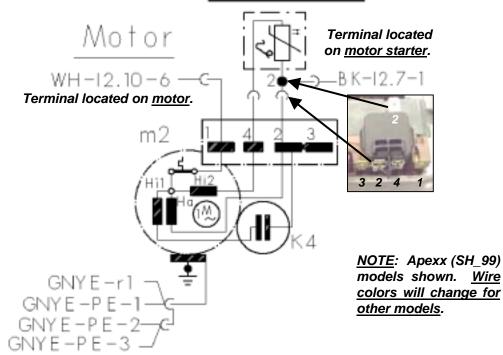
Circulation Pump - Checking PTC Pump Motor Starter (2)



PTC

TECH TIPS: measurements:

- Resistance
- Between terminals 1 - 2 is ~ 7 Ω (one of the main run windings).
- Won't help between terminals 2 - 4 (start winding, a run winding & the motor starter). The motor starter can't be measured since the windings are always connected. Must disconnect PTC 1st to measure its continuity.



NOTE: Motor terminals 2 -3 and one of the PTC terminals are tied together.

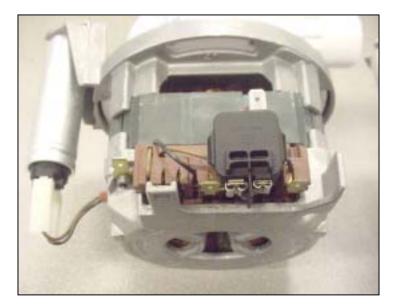
NOTE: Unlike standard two-winding pump motors, these three-winding pump motors have four terminals instead of three.

<u>Circulation Pump - Water Switch Pump Nuisance Tripping (1)</u>

There have been some nuisance tripping of thermal motor protectors on three-winding circulation pumps for use with water switches (**# 239129**). To prevent nuisance tripping, use pumps with upgraded thermal protectors (**# 437345**). If upgraded pumps (**# 437345**) aren't available, use original circulation pumps (**# 239129**) with new (PTC) motor starters designed to prevent nuisance tripping (**# 423023**).

IMPORTANT: Using new & original pumps & motor starters:

- Use "new" circulation pump # 437345 (with 135°C OVLP) only with "original" motor starter # 182318 (4.7 – 4.8Ω).
- Use "original" circulation pump # 239129 (with 120°C OVLP) only with "new" motor starter # 423023 (15Ω).



<u>**TECH NOTES</u>**: New motor starter # 423023 (15 Ω) has a larger resistance to limit current draw through pump motor start windings. Winding temperatures are reduced, but starting torque is reduced as well. So, new motor starters (# 423023) should never be used with new circulation pumps (# 437345).</u>

HINTS: Typical repairs will involve either replacing "original" circulation pump # 239129 with "new" circulation pump # 437345 (preferred) or replacing "original" motor starter # 182318 with "new" motor starter # 423023.

TECH TIPS: All circulation pump motors use auto-reset thermal protectors. Once motor windings cool below a preset temperature, protectors reset and pumps will work again. If thermal protectors fail to reset, replace pumps.

<u>Circulation Pump - Water Switch Pump Nuisance Tripping (2)</u>

HINTS: Identifying new & original pumps & motor starters:

- "New" circulation pump # 437345 look for # "5600 060022" stamped on housing.
- "Original" circulation pump # 239129 look for # "5600 050139" stamped on housing.
- "New" motor starter # 423023 look for # "041692" stamped on housing.
- "Original" motor starter # 182318 look for # "036906" stamped on housing.





"New" motor starter 423023





TECH TIPS: Using new & original pumps & motor starters:

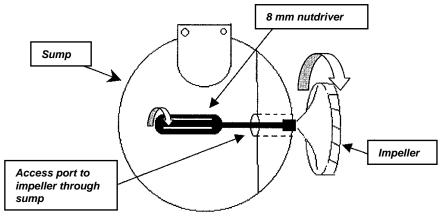
Use "new" circulation pump 437345 (with 135°C OVLP) only with "original" motor starter 182318 ($4.7 - 4.8\Omega$).

Use "original" circulation pump 239129 (with 120°C OVLP) only with "new" motor starter 423023 (15 Ω).

<u>Circulation Pump – Replacing Impellers (1)</u>

Occasionally, a circulation pump impeller can stick if a dishwasher hasn't been used for a long time. Impeller ceramic rings and carbon rings had been changed (during January, 2001) to reduce or eliminate impeller sticking (ceramic rings are located around shaft on rear of impeller).

For temporary repairs when impeller replacement isn't possible, impellers can be loosened by rotating them (through the sump) using an **8mm** nut driver (impellers should be replaced shortly thereafter when repairs are possible).



INSTRUCTIONS FOR LOOSENING IMPELLER:

To loosen stuck impeller, access sump by removing microfilter and sump screen. Insert an 8mm nutdriver through sump hole to impeller -- place nutdriver onto 8mm stud on impeller and carefully rotate impeller clockwise until it becomes free (at least two full revolutions).

<u>NOTE</u>: Upgraded spacers and ceramic rings (January, 2001 and later) provide lower friction and less contact area, preventing impeller sticking when dishwashers haven't been used for long periods of time.

<u>NOTE</u>: Impellers should be replaced (instead of loosened) whenever possible. Loosening impellers should be done only on a temporary basis.

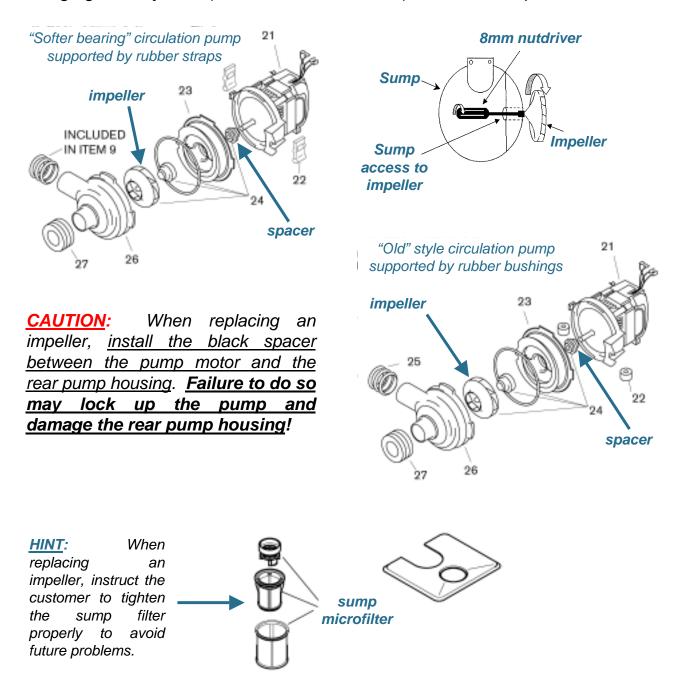
<u>HINTS:</u>

- Upgraded impellers (with upgraded ceramic rings) and carbon rings fit both old 263835 and new 266511 (softer bearing) circulation pump motors (and corresponding pump housings).
- Check color of impeller ceramic rings as shown below to determine upgraded (January, 2001 & later) and old (December, 2000 & before) style rings.
 - <u>Make sure black spacer is reinstalled</u> -- failure to reinstall spacer can cause motor to bind.



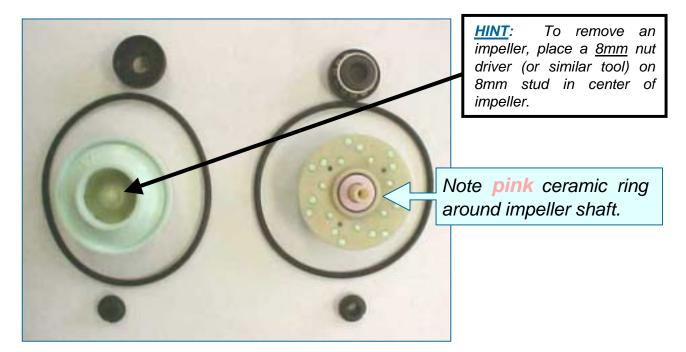
Circulation Pump – Replacing Impellers (2)

Occasionally, a circulation pump will jam when debris gets caught inside (when the sump filter wasn't tightened down) or when a dishwasher hasn't been used for months. Often circulation pumps are replaced when merely changing the *impeller* (kit # 167085, *item* # 24) will solve the problem.

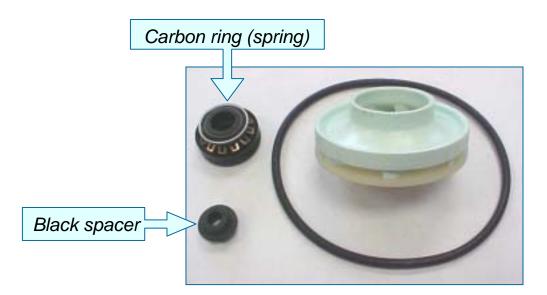


Circulation Pump – Replacing Impellers (3)

Replacement impellers will have a **green** tint compared to older impellers. The impeller ceramic ring should be **pink** or bright white.



Impeller kit **# 167085**, showing front and rear sides of impeller and carbon ring (spring).



<u>Circulation Pump – Service Index UC/06, UC/11 & UC/12 Parts</u> <u>Changes</u>

Part description	Old part #	Models used on	Softer bearing part #	Models used on
Circulation pump	263835 (motor only)	All models (index #'s UC/06 & UC/09)	491434 (pump) or 266511 (motor only)	All models (index #'s UC/07, UC/11 & UC/12)
Pump support bushings	167244	All models (index #'s UC/06 & UC/09)		
Pump support straps			171596	All models (index #'s UC/07, UC/11 & UC/12)
Gasket (pump to heater)	165268	All models (index #'s UC/06 & UC/09)		
Pipe clamp (pump to heater)			172272	All models (index #'s UC/07, UC/11 & UC/12)
Pump rear housing	263314	All models (index #'s UC/06 & UC/09)	267739	All models (index #'s UC/07, UC/11 & UC/12)
Pump front housing	263838	All models (index #'s UC/06 & UC/09)	266514	All models (index #'s UC/07, UC/11 & UC/12)
Seal (pump to sump)	165269	All models (index #'s UC/06 & UC/09)	171598	All models (index #'s UC/07, UC/11 & UC/12)

<u>NOTE</u>: Most circulation pump part #'s have changed due to the "**softer bearing**" upgrade - the circulation pump has been suspended by flexible straps instead of being mounted onto the base (onto rubber bushings) to make the dishwashers quieter. The impeller kit hasn't changed – its still # **167085**.

NOTE: Parts can be changed without notice. Please refer to published CD parts lists for up to date part #'s.

<u>Circulation Pump – Service Index UC/14 Water Switch Parts</u> <u>Changes</u>

Part description	Old part #	Models used on	Water switch part #	Models used on
Circulation pump	491434 (pump) or 266511 (motor only)	All models (index #'s UC/07, UC/11 & UC/12)	239129 (pump)	All <i>ExactWash & Apexx</i> models (index # UC/14)
Pump motor starter			423023	All ExactWash & Apexx models (index # UC/14)
Heater assembly	Various	Various	219639 or 431412	All ExactWash & Apexx models (index # UC/14)
Sump	263103	All models (index #'s UC/07, UC/11 & UC/12)	482035	All ExactWash & Apexx models (index # UC/14)
Pump support straps	171596	All models (index #'s UC/07, UC/11 & UC/12)	171596	All models (index #'s UC/07, UC/11, UC/12 & UC/14)
Pipe clamp (pump to heater)	172272	All models (index #'s UC/07, UC/11 & UC/12)	172272	All models (index #'s UC/07, UC/11, UC/12 & UC/14)
Pump rear housing	267739	All models (index #'s UC/07, UC/11 & UC/12)	267739	All models (index #'s UC/07, UC/11, UC/12 & UC/14)
Pump front housing	266514	All models (index #'s UC/07, UC/11 & UC/12)	266514	All models (index #'s UC/07, UC/11, UC/12 & UC/14)

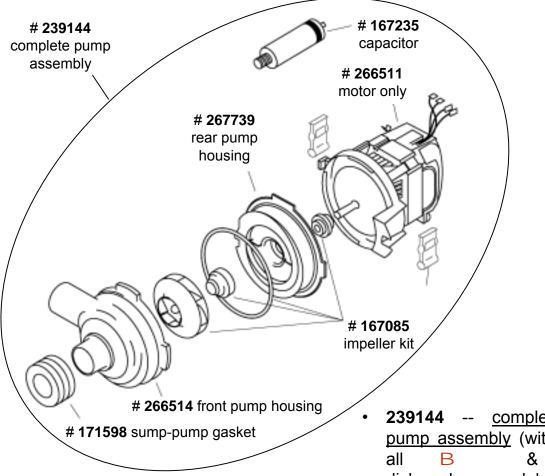
<u>NOTE</u>: This affects (ExactWash & Apexx) models <u>with</u> water switches -- SH_56, SHV/Y66 & SH_99.

<u>NOTE</u>: Parts can be changed without notice. Please refer to published CD parts lists for up to date part #'s.

NOTE: This does **not** affect (Sensotronic) UC/14 models <u>without</u> water switches. They use the <u>same</u> parts used on models from UC/06 through UC/12.

<u>Circulation Pump – Pump & Motor Part # Changes</u>

The softer bearing (UC/07, UC/11 & UC/12 index) circulation pump and motor only part #'s for all B & G models have been changed to make parts ordering more consistent throughout the world. All B & G parts in stock have been changed to these new part #'s as follows:



NOTE: The circulation pump assembly part # has been changed from # **266511** to # **239144**. Please check all pumps ordered or already in stock to make sure they show part # **239144**.

HINT: The preferred repair for replacing pump impellers is the # **167085** impeller kit. The other solution is using complete pump assembly # **239144**. The # **266511** pump motor only should only be used if the motor fails (which rarely happens).

- **239144** -- <u>complete circulation</u> <u>pump assembly</u> (with impeller) for all B & G dishwasher models with softer bearing (all models with index #'s UC/07, UC/11 & UC/12)
- 266511 -- circulation pump motor only for all B & G dishwasher models with softer bearing (all models with index #'s UC/07, UC/11 & UC/12)

NOTE: The # **167085** impeller kit and # **263835** index UC/06 circulation pump motor only part #'s have not changed and still are used.

Control Module – Heater Relays

<u>HINT</u>: Occasionally, a heater relay terminal soldered to a **# 266746**, **263832** or **264461** control module pc board can burn or have insufficient solder. If so, <u>do not resolder the relay, but replace the control module</u>.

The heater relay is the <u>largest</u> of three relays in the <u>center</u> of the pc board & can be one of two colors:

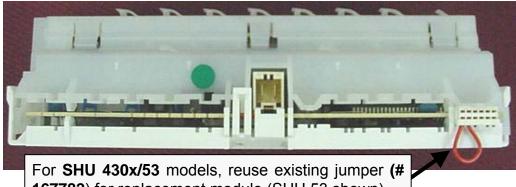


soldering on back of pc board.

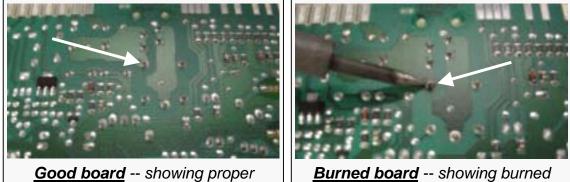


<u>HINT</u>: Faulty heater relays can cause modules to count down to "1" and stop.

<u>NOTE</u>: Replace all faulty control modules and hold them for (60) days for possible return for analysis. <u>Do not</u> <u>resolder control module</u> <u>pc boards</u>.



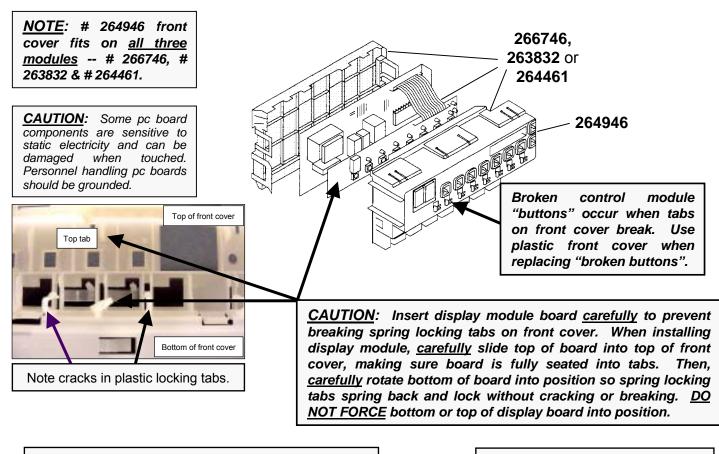
167782) for replacement module (SHU 53 shown).



terminal on back of pc board.

<u>Control Module –</u> Using # 264946 Front Cover to Replace Broken # 266746, # 263832 or # 264461 Control Module Buttons

266746, # 263832 or **# 264461** control modules are often replaced when buttons break, not for electronic failures. Replacing the **# 264946** front cover when buttons break instead of replacing the entire control module will save customers time and money.



INSTALLATION: To install a front cover, insert the hinge tabs into the control module housing -- <u>do NOT</u> force the cover into the housing. To insert the hinge tabs, rotate the front cover (with the tabs contacting the housing hinge) until the cover hinge tabs slide <u>easily</u> into the hinge. When the hinge is in place, close the front cover until all three tabs lock the cover in place.

<u>HINT</u>: Use # **264946** front cover <u>instead</u> of replacing an older # **263832** module with a # **266746** module since modules cost more & have longer lead times than covers. Many # **263832** modules have been replaced merely for broken buttons.

NOTE: To determine which control module you have, check the model #'s on the following list:

<u>266746</u> -- SHU 5302/5304/5305/5306/5312/5314/5315/5316/6802/6805/6806 UC 11 - UC/12, SHU 5307/5317 UC/12 and SHI 6802/6805/6806 UC/11 - UC/12.

<u>263832</u> -- SHU 5302/5304/5305/5306/5312/5314/5315/5316/6802/6805/6806 UC 06 and SHI 6802/6805/6806 UC/06. <u>264461</u> -- SHU 4302/4306/4312/4316 UC 06 - UC/11 - UC/12 and SHI 4302/4306 UC/06 - UC/11 - UC/12.

<u>Control Module –</u> Using # 481055 Control Modules in Older SHU 99 and SHV 43/48 Dishwashers (1)

Control module **# 265401** used on older **SHV 43/48** and **SHU 990x/991x UC/06**, **UC/07** & **UC/11** models has been replaced by control module **# 481055** used on all newer **SHU 99** & **SHV 43/48 UC/12** models. Since module **# 481055** has slightly different wash cycles and an end of cycle tone compared to the **# 265401** module, the pushbutton pad for the dishwasher must also be changed so the wash cycles will be shown correctly. Please follow these instructions to order the correct pushbutton pad and to turn off the end of cycle tone for older models.



<u>NOTE</u>: When replacing pushbutton pads for older **SHV 43/48** & **SHU 990x/991x** models when the **# 265401** control module won't be replaced (I.e. the **# 265401** control is functional and is still being used), use the following button pads:

- # 170424 4-button pad for SHV 43 & SHU 990x/991x models (instead of # 182605)
- # 170423 5-button pad for SHV 48 models (instead of # 182600)

<u>NOTE</u>: When replacing control module **# 481055** for newer SHV 43/48 & SHU 991x/992x models, button pads don't need to be replaced. If the button pads are worn, order **#** 4-button pad **# 182605** (for SHV 43 & SHU 991x models) or 5-button pad **# 182600** (for SHV 48 & SHU 992x models).

<u>NOTE</u>: When replacing control module # 265401 for older SHV 43/48 & SHU 990x/991x models, use module # 481055 along with 4-button pad # 182605 (for SHV 43 & SHU 990x/991x models) or 5-button pad # 182600 (for SHV 48 models).

<u>Control Module – Using # 481055</u> Control Modules in Older SHU 99 and SHV 43/48 Dishwashers (2)



New pushbutton pads:

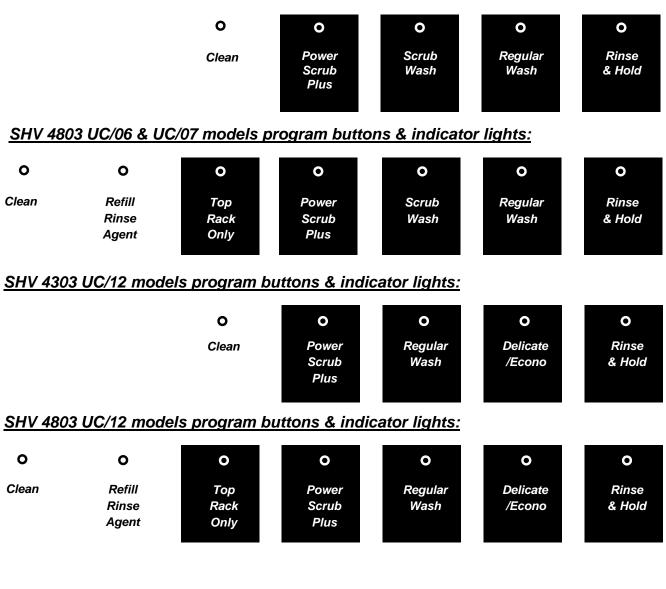
INSTRUCTIONS FOR TURNING OFF END OF CYCLE TONE:

- Open door, push and hold *Delicate/Econo* button, then turn dishwasher on while holding *Delicate/Econo* button.
- Release *Delicate/Econo* button. If module beeps, then end of cycle tone is on. Press *Delicate/Econo* button to disable tone. If module doesn't beep after button is pressed, then tone is disabled.
- Turn off dishwasher to save selection.

<u>Control Module –</u> Using # 481055 Control Modules in Older SHU 99 and SHV 43/48 Dishwashers (3)

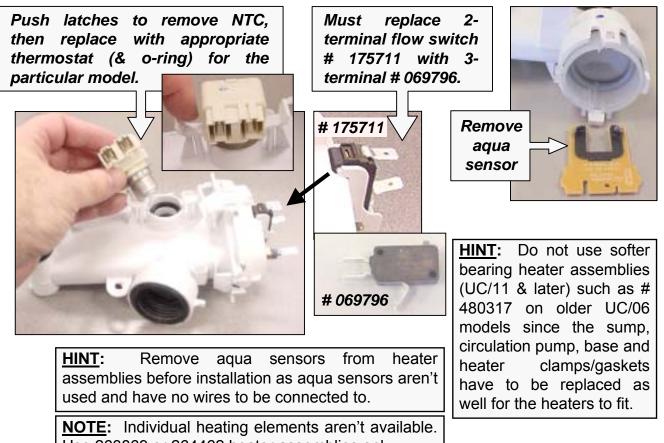
Comparison of old and new pushbutton pads:

SHV 4303 UC/06 & UC/11 models program buttons & indicator lights:



Heater – Replacing Older UC/06 NLA Heaters

Some heater assemblies for old index UC/06 models aren't available -- # 264463 (for SHU 3000/4000 models) & # 269255 (for SHU 3030/3130 models). Similar heater assemblies for other index UC/06 models can be used when thermostats are installed, flow switches are replaced and aqua sensors are removed - use # 263869 (used on SHU 53/68 models) or # 264462 (used on SHU 33/43/99 models).



Use 263869 or 264462 heater assemblies only.

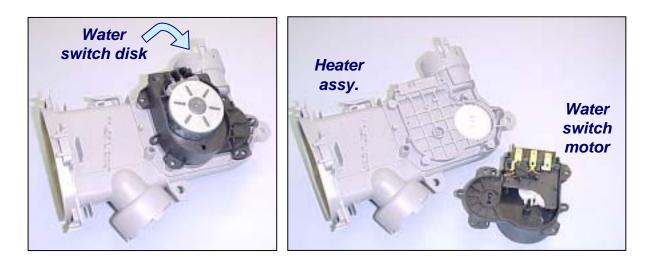




SHU 3030/3130 models

Heater – Water Switch ("Flow Control") (1)

All Apexx (SH_99) and ExactWash (SHX/Y56 & SHV/Y66) model heater assemblies have motor operated water switches inside them, with motors attached where *Top Rack Only* housings have been traditionally mounted (underneath heater assemblies). They consist of a motor-controlled disk (with 3 holes) which rotates to provide precise water flow control -- using both spray arms, upper spray arm only or lower spray arm only.





<u>HINT</u>: Models with water switches require stronger circulation pumps (**# 239129**) with separate motor starters (**# 182318**). Circulation pumps, heaters & sumps for water switch and non-water switch models <u>cannot</u> be interchanged.

<u>HINT</u>: Models with water switches and *Top Rack Only* have the *Top Rack Only* parts integrated with the water switches. No separate actuators are needed.

Heater – Water Switch ("Flow Control") (2)

Part description	Old part #	Models used on	Water switch part #	Models used on
Circulation pump	491434 (pump) or 266511 (motor only)	All models (index #'s UC/07, UC/11 & UC/12)	239129 (pump)	All <i>ExactWash</i> & <i>Apexx</i> models (index # UC/14)
Pump motor starter			182318	All ExactWash & Apexx models (index # UC/14)
Heater assembly	Various	Various	219639 or 431412	All ExactWash & Apexx models (index # UC/14)
Sump	263103	All models (index #'s UC/07, UC/11 & UC/12)	482035	All ExactWash & Apexx models (index # UC/14)
Pump support straps	171596	All models (index #'s UC/07, UC/11 & UC/12)	171596	All models (index #'s UC/07, UC/11, UC/12 & UC/14)
Pipe clamp (pump to heater)	172272	All models (index #'s UC/07, UC/11 & UC/12)	172272	All models (index #'s UC/07, UC/11, UC/12 & UC/14)
Pump rear housing	267739	All models (index #'s UC/07, UC/11 & UC/12)	267739	All models (index #'s UC/07, UC/11, UC/12 & UC/14)
Pump front housing	266514	All models (index #'s UC/07, UC/11 & UC/12)	266514	All models (index #'s UC/07, UC/11, UC/12 & UC/14)

<u>NOTE</u>: This affects (ExactWash & Apexx) models <u>with</u> water switches -- SH_56, SHV/Y66 & SH_99.

<u>NOTE</u>: Parts can be changed without notice. Please refer to published CD parts lists for up to date part #'s. **<u>NOTE</u>**: This does <u>not</u> affect (Sensotronic) models <u>without</u> water switches. They use the <u>same</u> parts used on models from UC/06 through UC/12.

Drain Pump – Sump Improvements to aid Draining

Two improvements have been made in sump parts during mid 2003 to improve draining. Drain pump performance can be optimized if these parts are replaced when drain pumps are replaced.



Drain pump covers were changed from **165263** to **423419** to provide better water flow and resistance to jamming.





Old valve 165262 shown

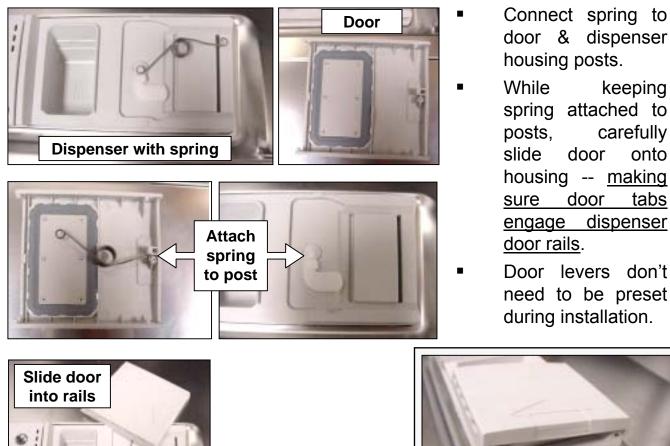
Check (backflow) valves were changed to provide superior leak resistance. The new material is leak proof. Part # is still **165262.**



Troubleshooting VIII.

Dispenser – Replacing Dispenser Doors

Most dispenser problems occur from dispenser doors being damaged or pulled off (due to misuse). Please follow the instructions below when replacing doors.



HINT: Make sure door tabs

onto



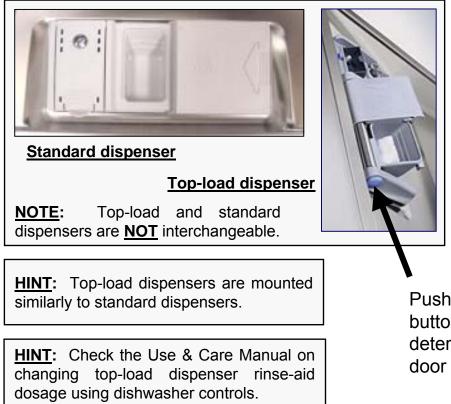
HINT: To close dispenser doors, slide doors closed, then push white lever until lever locks (showing doors are closed). Levers don't need to be preset during installation.

Dispenser – Top Load Dispenser (1)

Many high-end models (with digital displays) have topload dispensers, enabling detergent and rinse-aid to be added while doors are partially open (preferably @ 45°).



Rinse-aid dosage is shown on the digital display and is changed through the dishwasher controls, <u>not</u> through a dispenser dial.



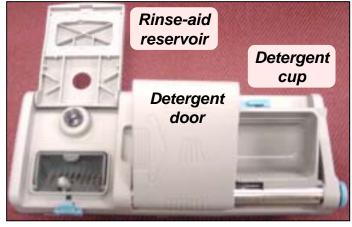
Push onto the **blue** button to release the detergent cup (once the door has been opened).

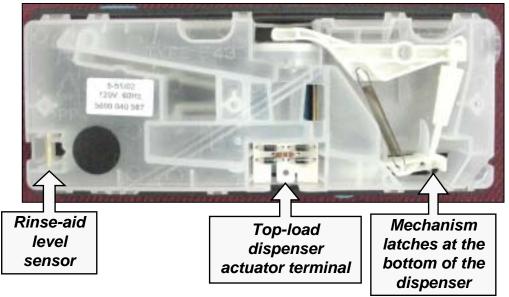
Dispenser – Top Load Dispenser (2)

Top-load dispensers measure rinse-aid levels, but not with removable reed switches as with traditional dispensers. The dispensing mechanism also operates differently from traditional dispensers. All top-load dispensers are unvented.



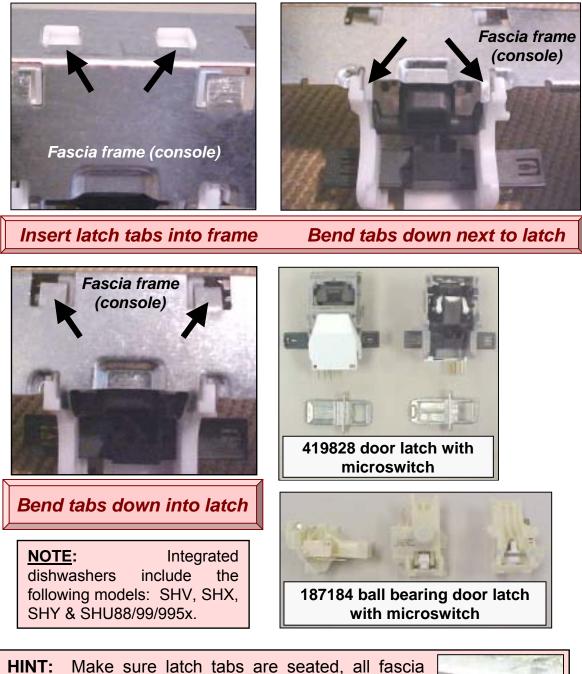
<u>HINT</u>: Resistances of actuator and rinseaid sensor cannot be measured.





Door Latch – Misaligned Latches

Occasionally integrated dishwasher door latches can be misaligned, causing doors to not close properly or dishwashers to run with doors open (when latches don't reset). Follow these steps to realign door latches.

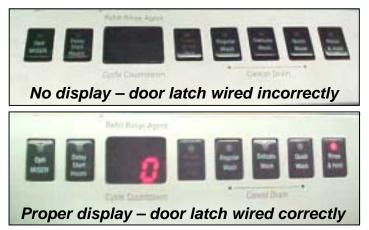


<u>HINT</u>: Make sure latch tabs are <u>seated</u>, all fascia frame (console) tabs are bent <u>completely</u>, door strikes are <u>aligned</u> with latches and door latches get reset.



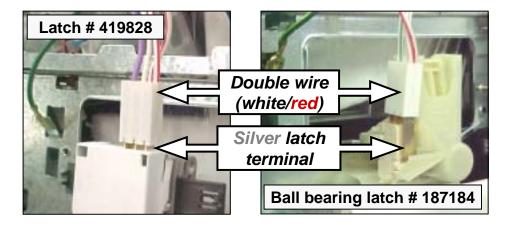
Door Latch – Miswired Latches

If replacement **SHV46/66**, **SHX33/43/46** or **SHY56/66** door latches/wire harnesses are miswired (with door latch terminals backwards), dishwashers run with doors open and lights won't turn on when doors are open. Control modules can be irreversibly damaged.



Rewiring door latches:

- Check wiring to photos below the <u>double</u> wire <u>must</u> be connected to the <u>silver</u> door latch terminal.
- With door open, turn on dishwasher – keep door open.
 If display doesn't turn on, turn off dishwasher and reverse door latch terminal.



CAUTION: Operating dishwashers with miswired door latches will cause **irreversible** damage to control modules if doors have been closed and circulation pumps have started – modules <u>must</u> be replaced. <u>Check door</u> <u>latch wiring whenever door latch terminals are changed or disconnected or</u> when displays don't light up when dishwashers are turned on.

IMPORTANT: If dishwashers with miswired door latches are corrected before doors are closed and circulation pumps started, modules can still be used. If displays don't light up, turn off dishwashers and reverse door latch terminals before modules are damaged.

All Dishwashers – Terminal Box Covers

Since September, 2003, all dishwashers have included larger terminal boxes (junction boxes/J-boxes) with <u>covers</u>.



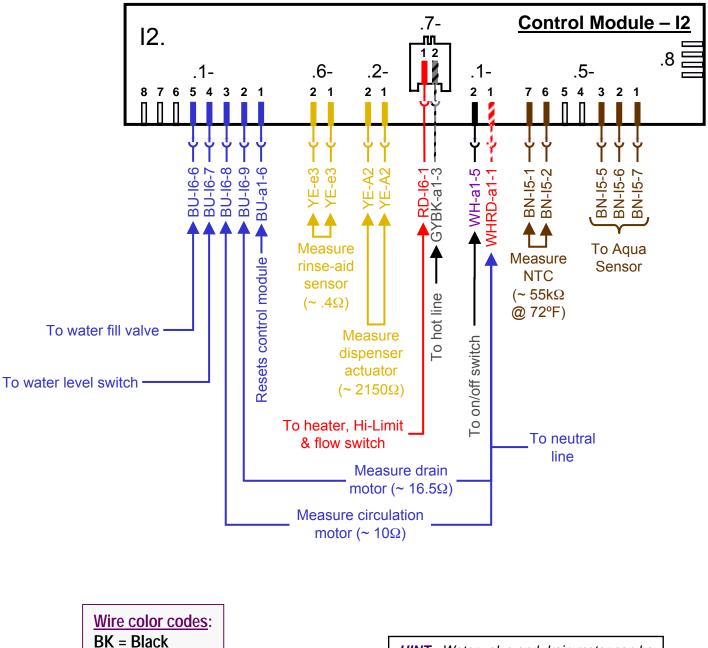
Conduit exit shown

NOTE: Unlike old boxes (where conduits exited bottom of boxes), new terminal boxes have rear conduit exits.

NOTE: Old terminal boxes met UL standards – toe kicks were approved as terminal box covers. There's no need to change out old terminal boxes.

IX. Wiring Diagrams/Tech Sheet

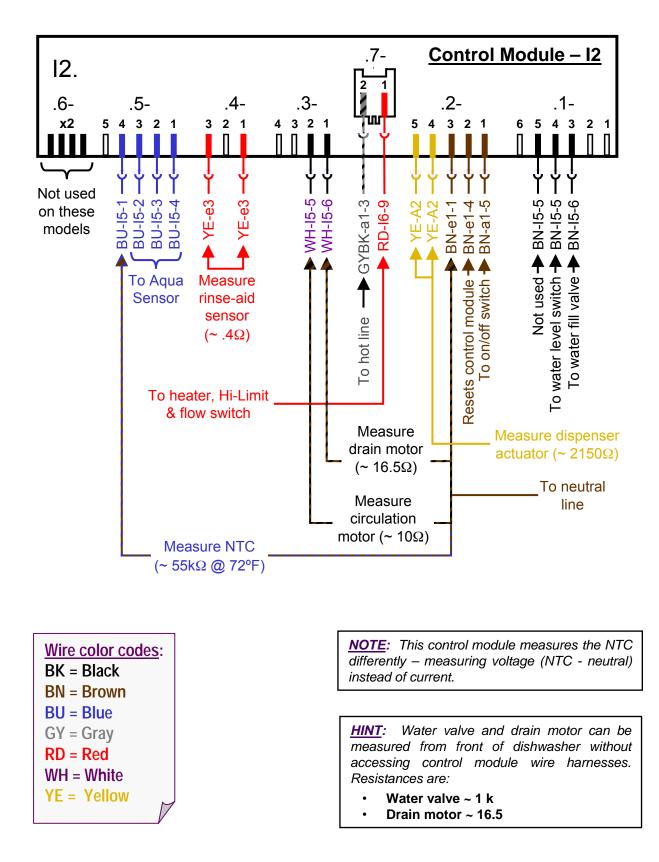
Measuring SHU43C/53A Resistances @ Modules



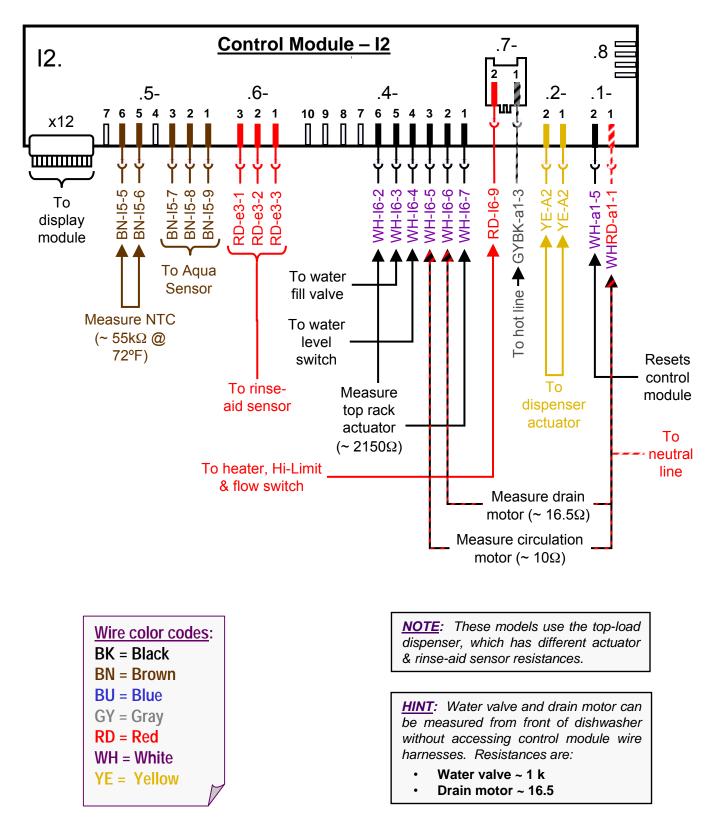
BK = Black BN = Brown BU = Blue GY = Gray RD = Red WH = White YE = Yellow **<u>HINT</u>**: Water valve and drain motor can be measured from front of dishwasher without accessing control module wire harnesses. Resistances are:

- Water valve ~ 1 k
- Drain motor ~ 16.5

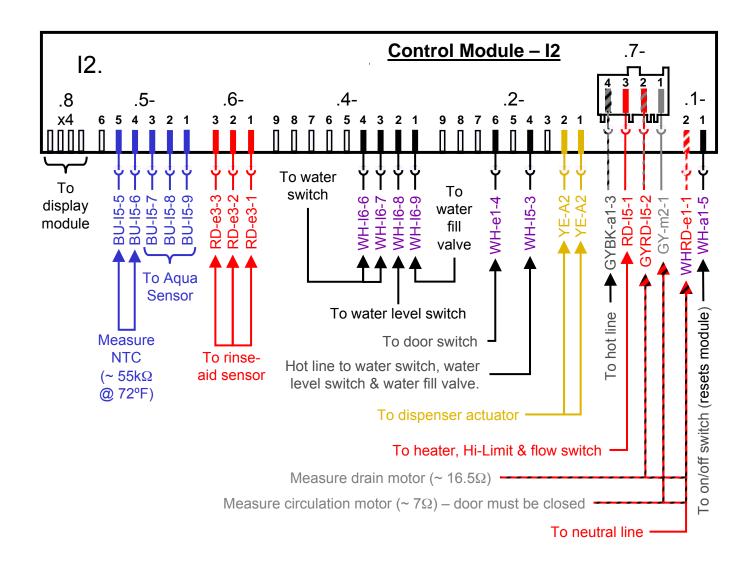


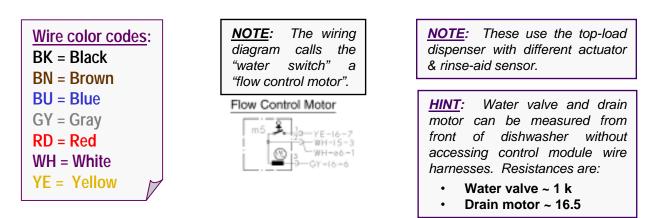


Measuring SHU66C, SHI66A Resistances @ Modules

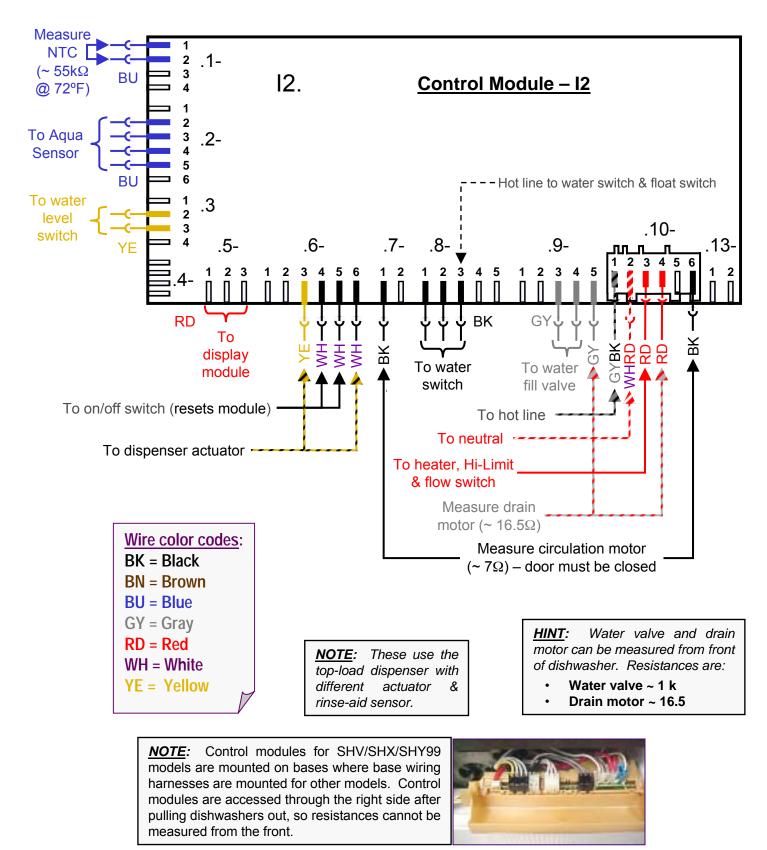


Measuring SHX56B, SHV66A, SHY56/66 Resistances @ Modules





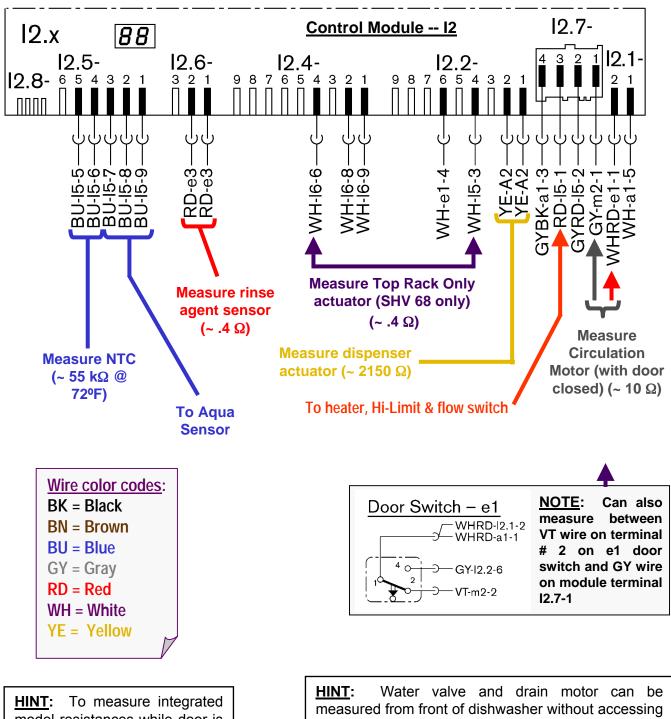
Measuring SHV99, SHX99, SHY99 Resistances @ Modules



GY = Gray RD = Red WH = White YE = Yellow

Control Module -- 12 7 12. .5 6 4 2 .8 7 6 5 3 2 .9 пппппп X1 (SHU/I 43/ 53) 5 1001 φ BU-A2 BU-A2 -91-NB RD-e0-ல்ல்ல் ŵ LB-HV BK-12.7 3 BU-I BN-I żżż BC-I RD-BU-I B BK-L 풆 000 measure to heater, Hi-Limit & flow switch to Aqua Sensor to hot line measure NTC resets control module & starts test program measure rinse to hot line top rack (- 55 kΩ@ measure agent sensor only 72ºF) dispenser (SHU/I 53/68) actuator actuator (-.4 Ω) (SHU/1 68--(-2150 Ω) only) (-2150 Q) measure water level switch to neutral (open circuit) line measure circulation HINT: Water valve and drain motor can be motor measured from front of dishwasher without (~10 Ω) accessing control module wire harnesses. Resistances are: measure drain Water valve ~ 1 kΩ motor Drain motor ~ 16.5 Ω . (~16.5 Ω) Wire color codes: **BK** = **Black BN** = **Brown BU** = **Blue**

Measuring SHU/SHI43/53/68 Resistances @ Modules



Measuring SHU995X, SHV68 Resistances @ Modules

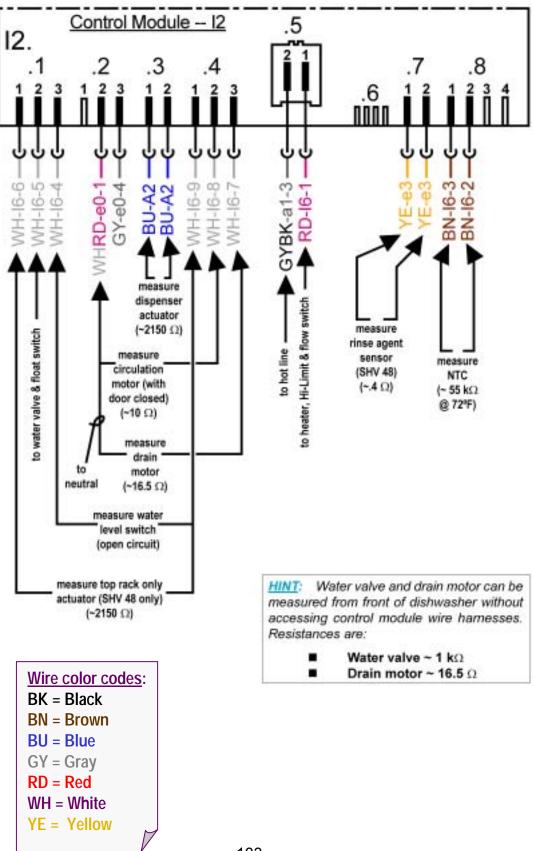
model resistances while door is open, use a screwdriver to trip door latch closed.

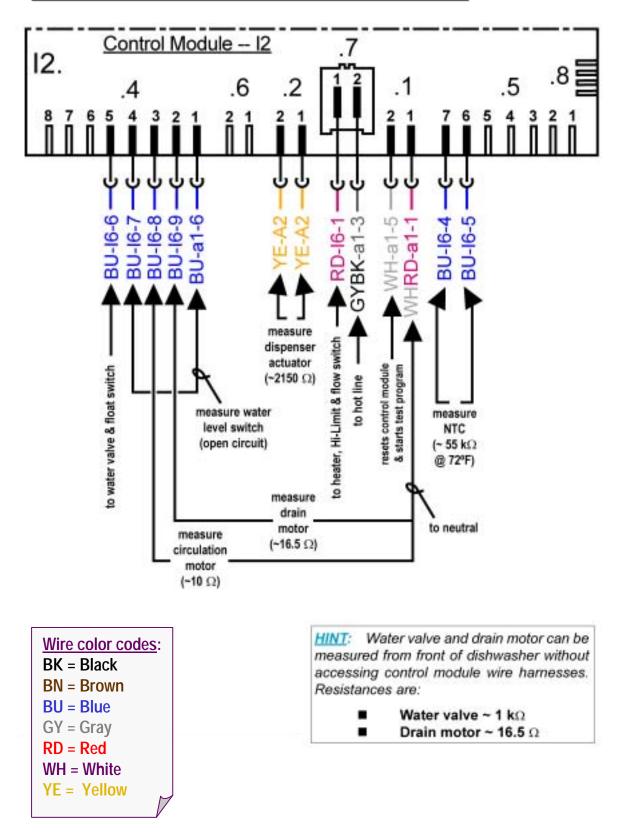
control module wire harnesses. Resistances are:

- Water valve ~ 1 k ν
- Drain motor ~ 16.5 ν

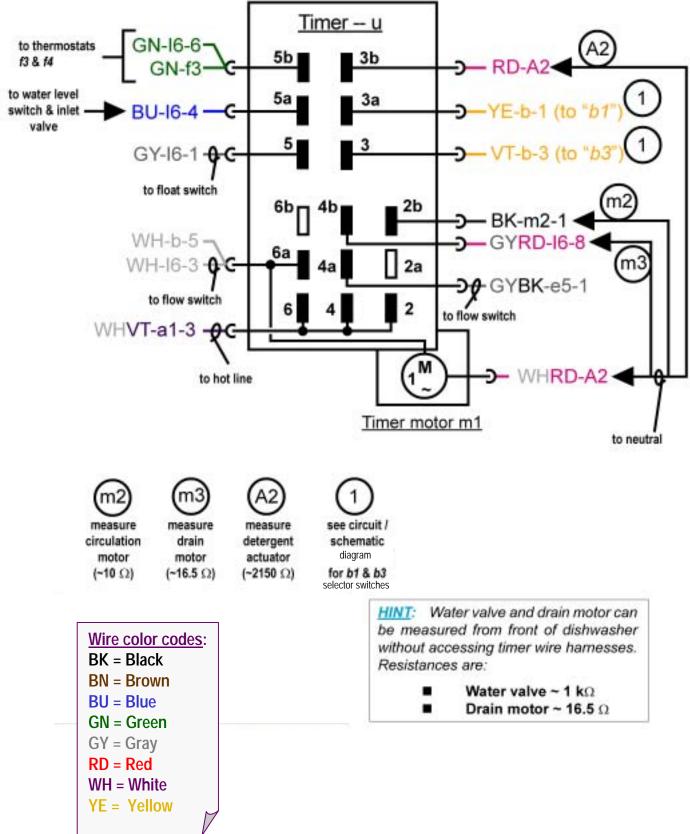
IX. Wiring Diagrams/Tech Sheet

Measuring SHU88/99 (not 995x), SHV43/48 Resistances @ Modules



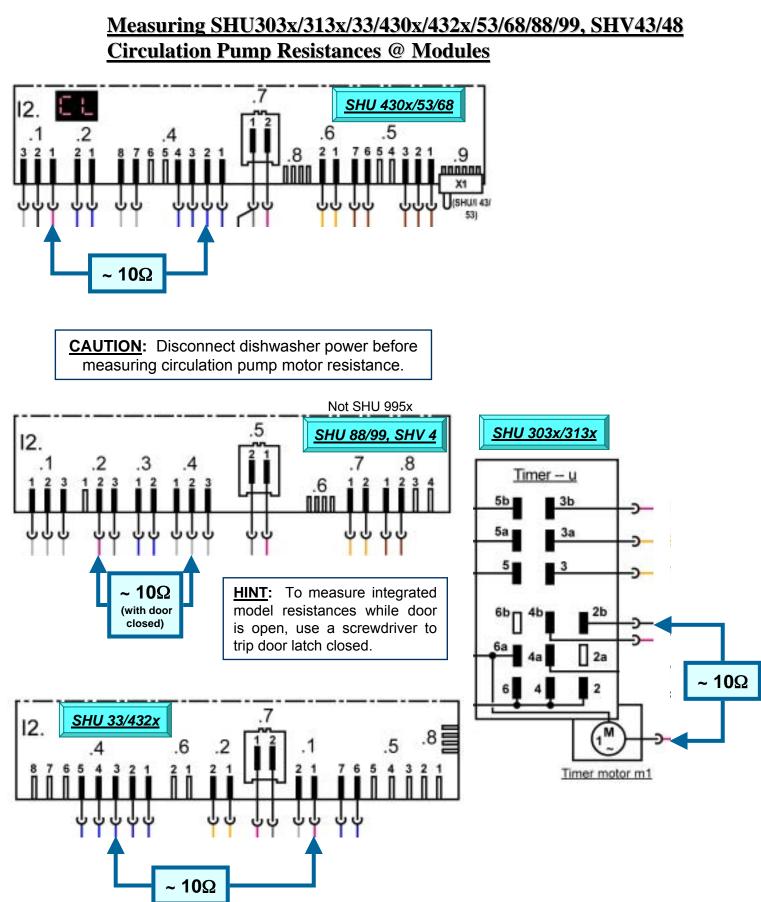


Measuring SHU33/432x Resistances @ Modules

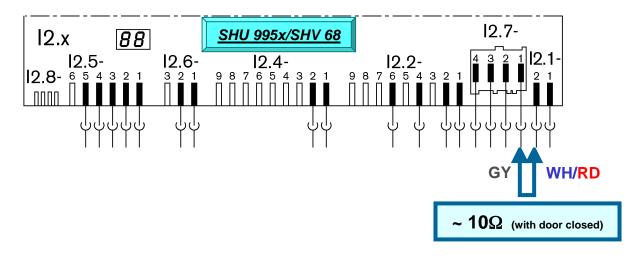


Measuring SHU303x/313x Resistances @ Modules

IX. Wiring Diagrams/Tech Sheet



<u>Measuring SHU995x, SHV68 Circulation Pump Resistances @</u> <u>Modules</u>

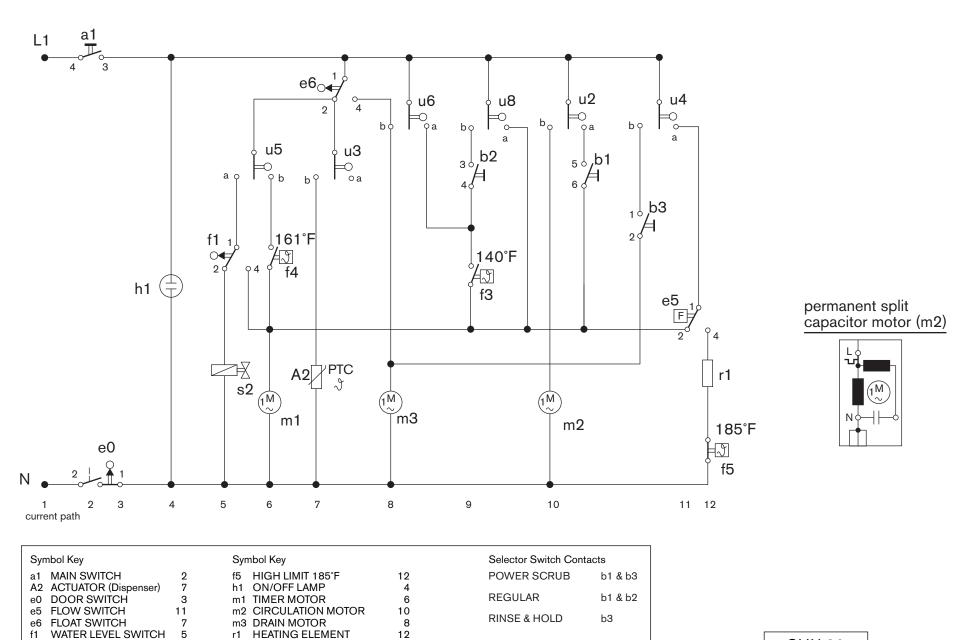


<u>HINT</u>: To measure integrated model resistances while door is open, use a screwdriver to trip door latch closed.

<u>CAUTION</u>: Disconnect dishwasher power before measuring circulation pump motor resistance.

 $\frac{\text{Door Switch} - e1}{\overset{\checkmark}{\longrightarrow} WHRD-l2.1-2}$ WHRD-a1-1 $(4) \xrightarrow{2} GY-l2.2-6$ $(1) \xrightarrow{2} VT-m2-2$

HINT: Can also measure between VT wire on terminal # 2 on e1 door switch and GY wire on module terminal I2.7-1.



s2 WATER SOLENOID

u- TIMER CONTACTS

5

_

current path

THERMOSTAT 140°F

THERMOSTAT 161°F

9

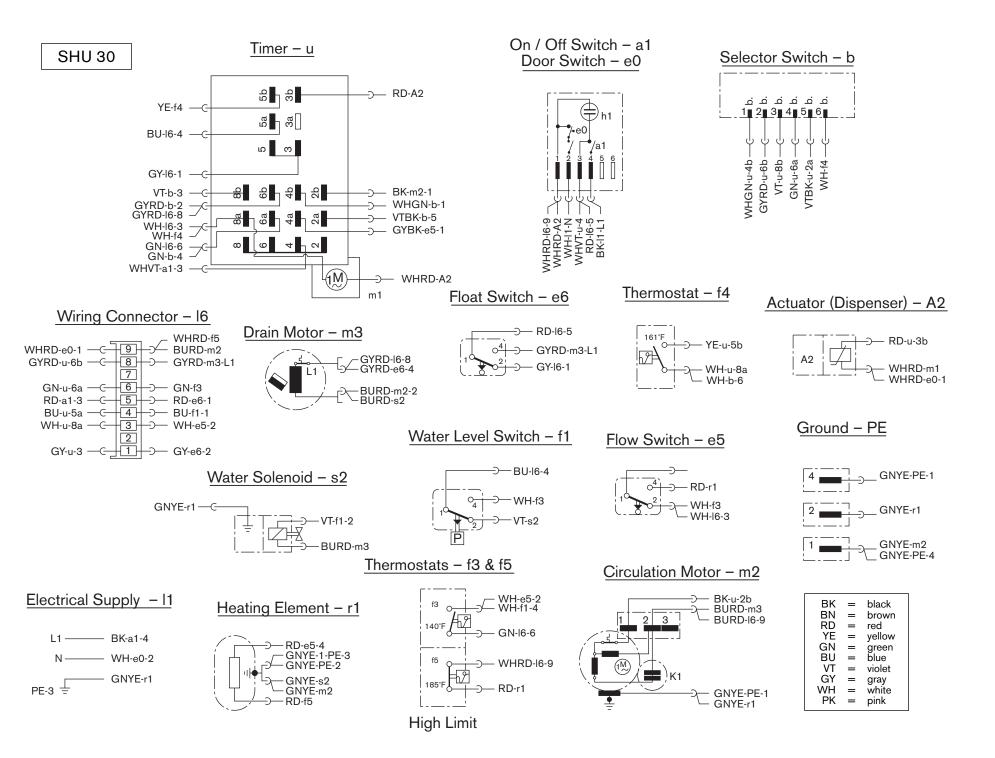
6

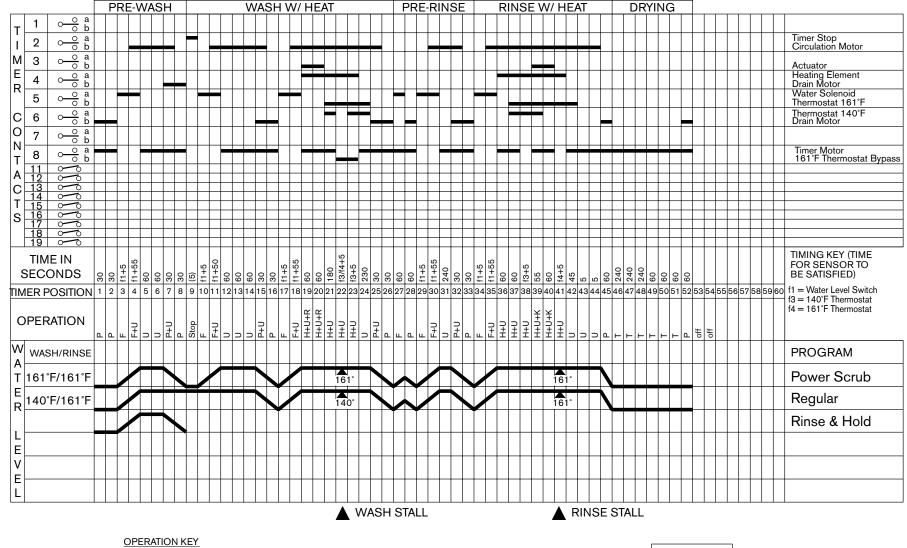
current path

fЗ

f4

SHU 30

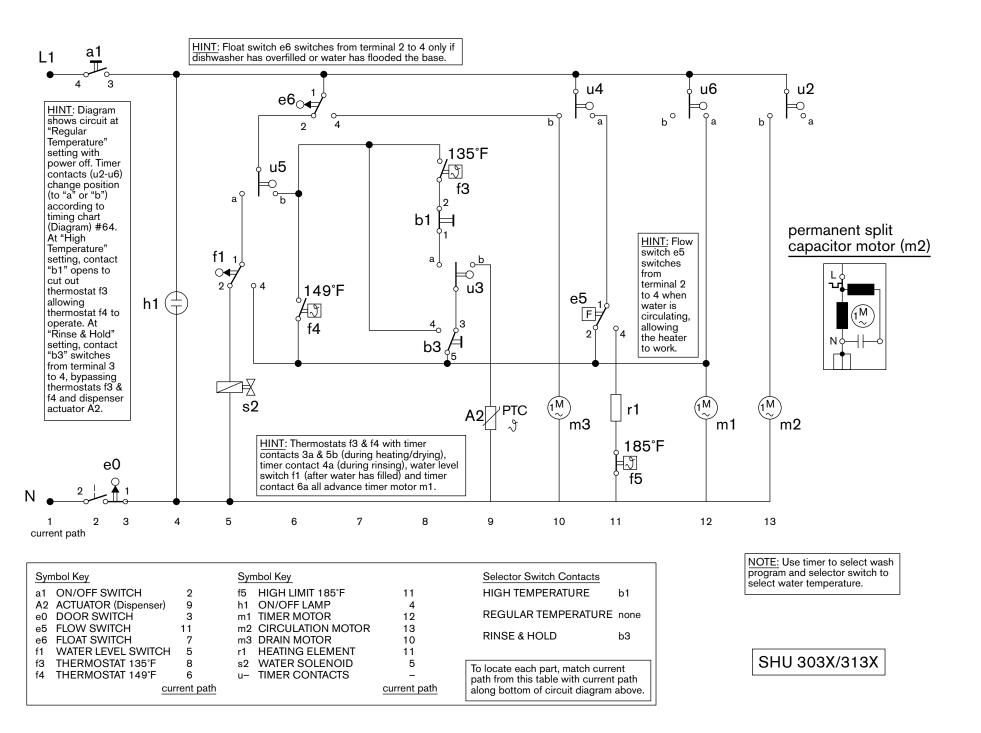


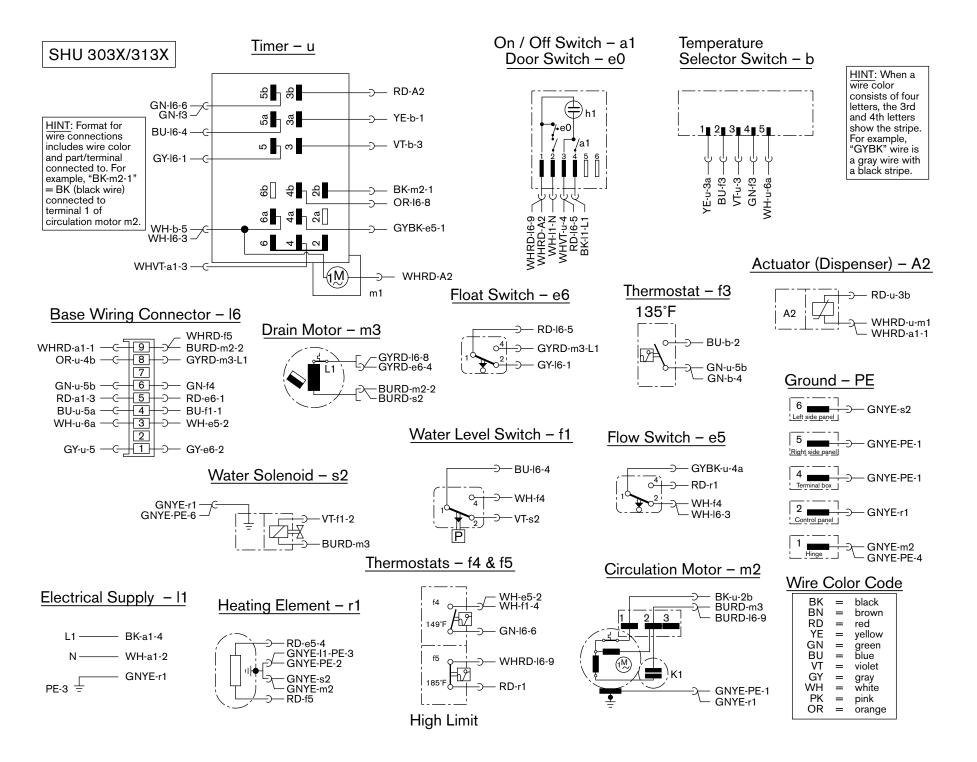


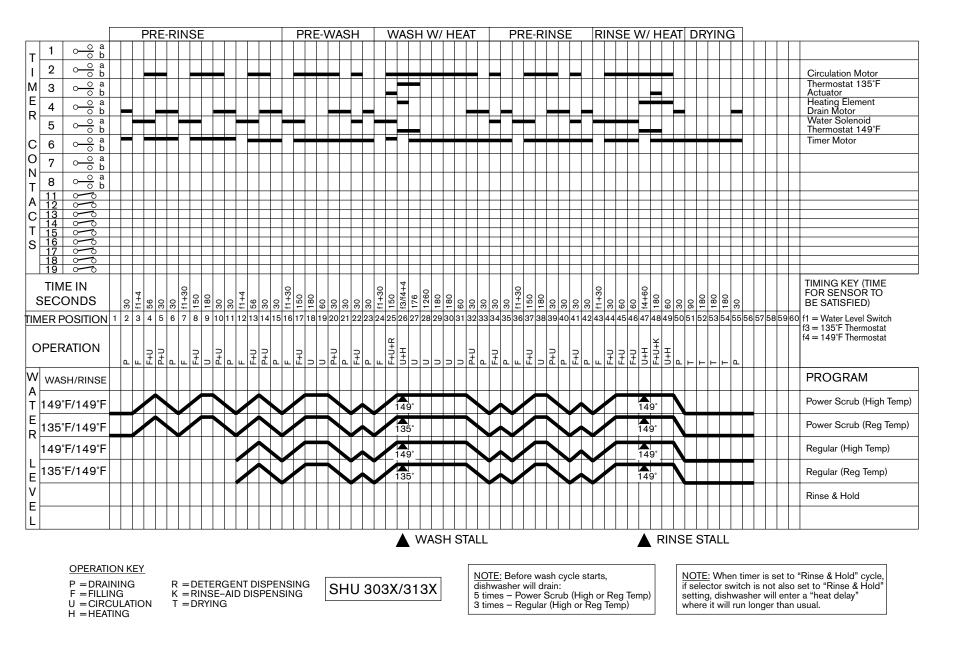
P = DRAINING R = DETERGENT DISPENSING F = FILLING K = RINSE-AID DISPENSING U = CIRCULATIONT = DRYING

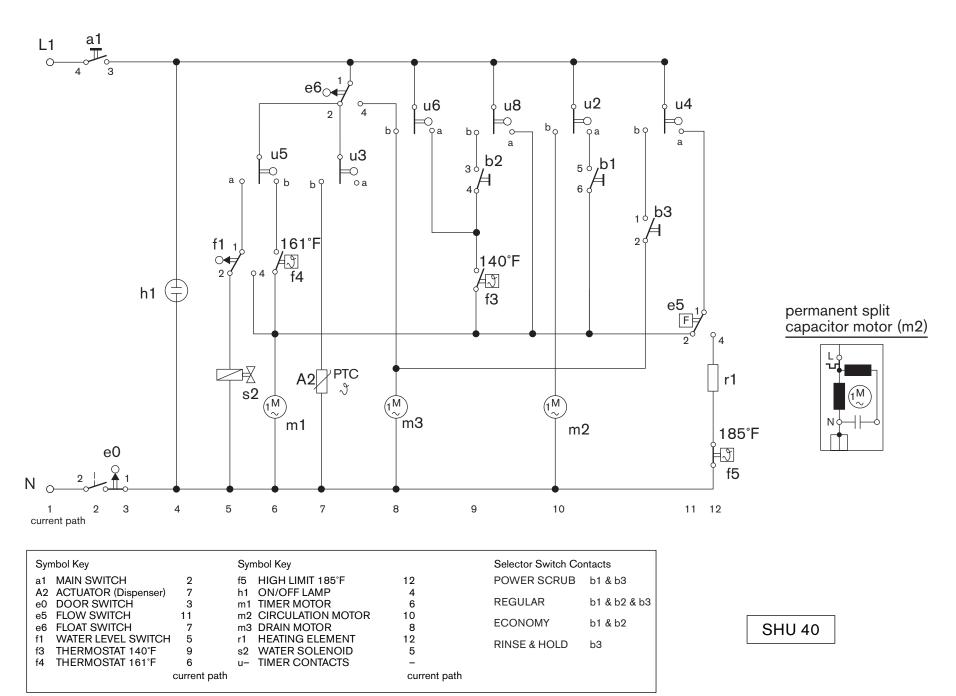
SHU 30

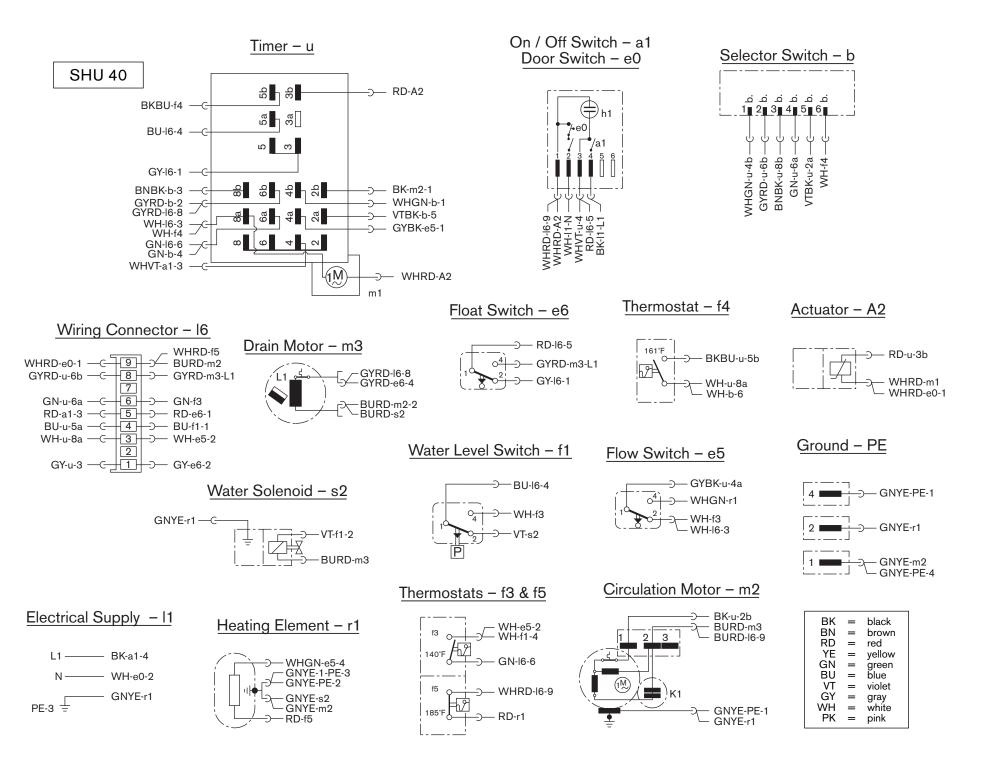
H = HEATING

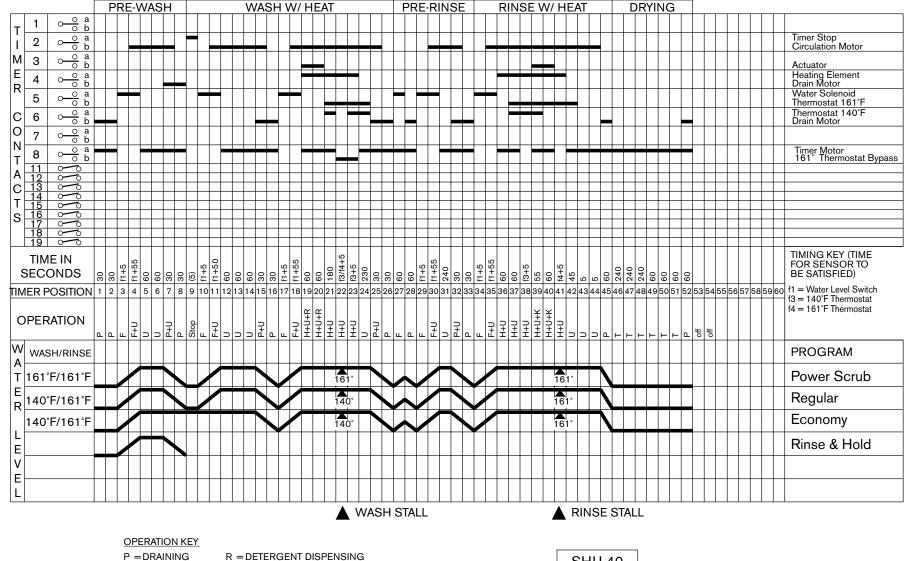






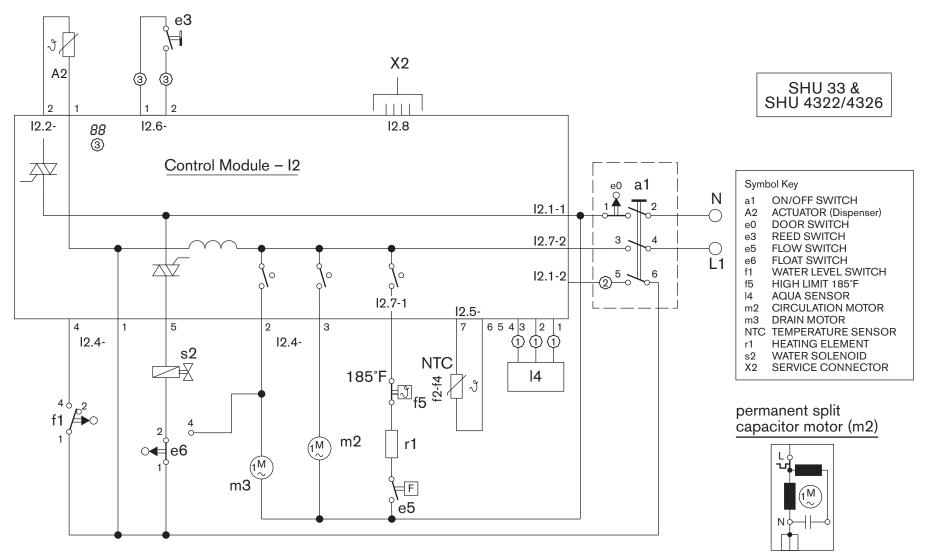






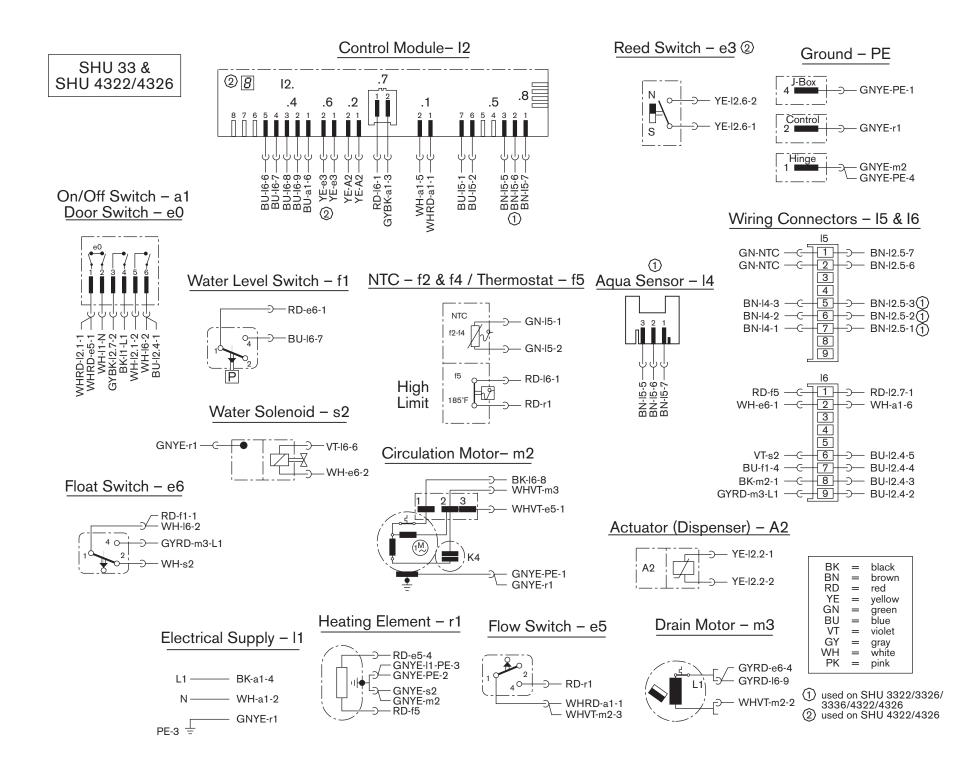
H = HEATING

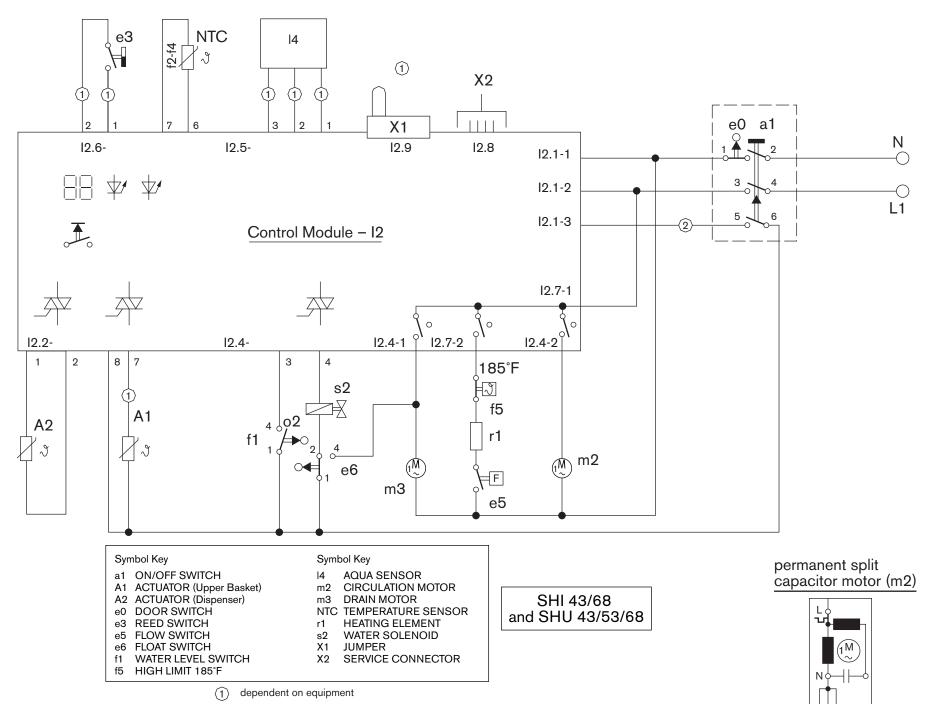
SHU 40



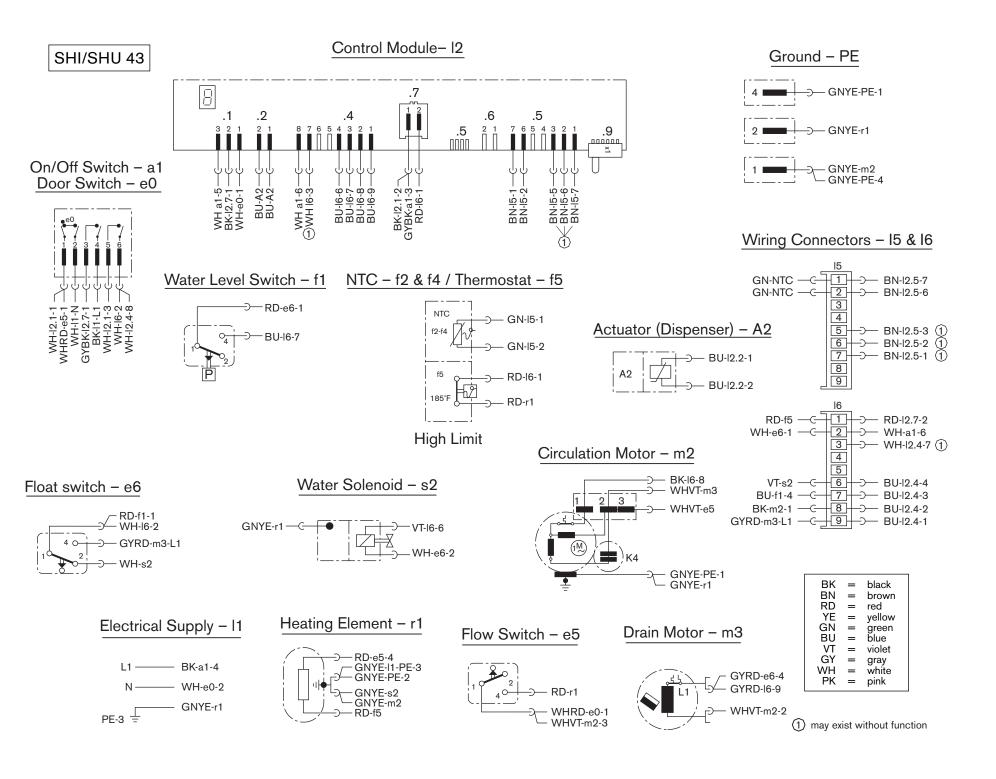
- (1) used on SHU 3322/3326/3336/4322/4326
- ② contacts 5-6 are momentary they reset the control module & actuate the test program

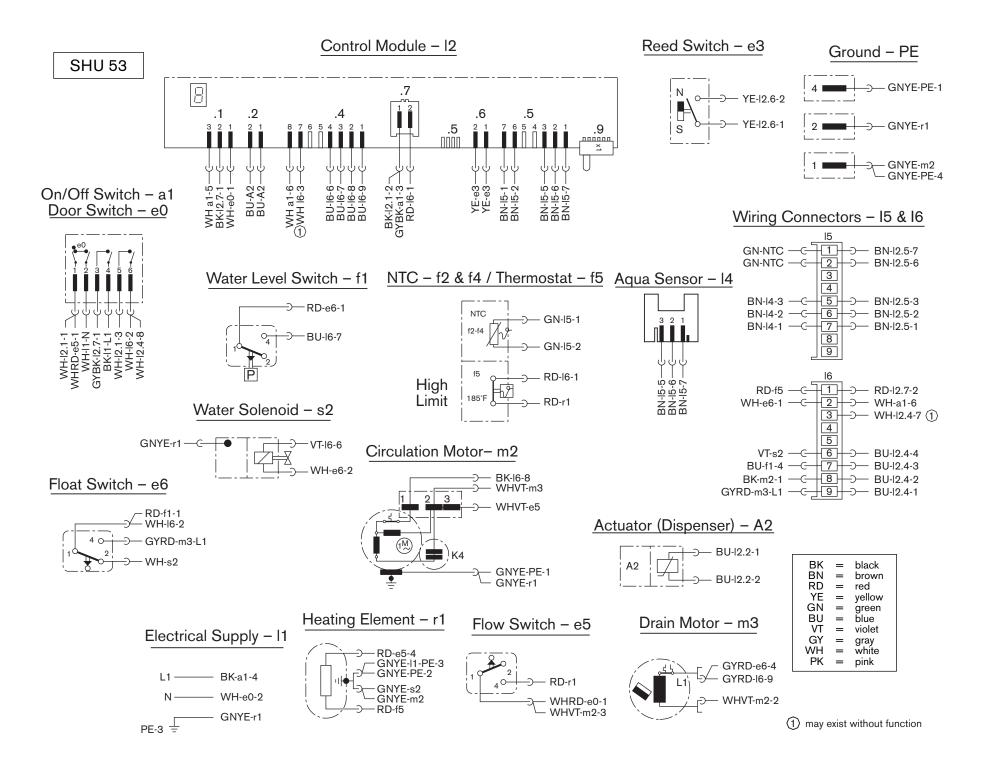
③ used on SHU 4322/4326

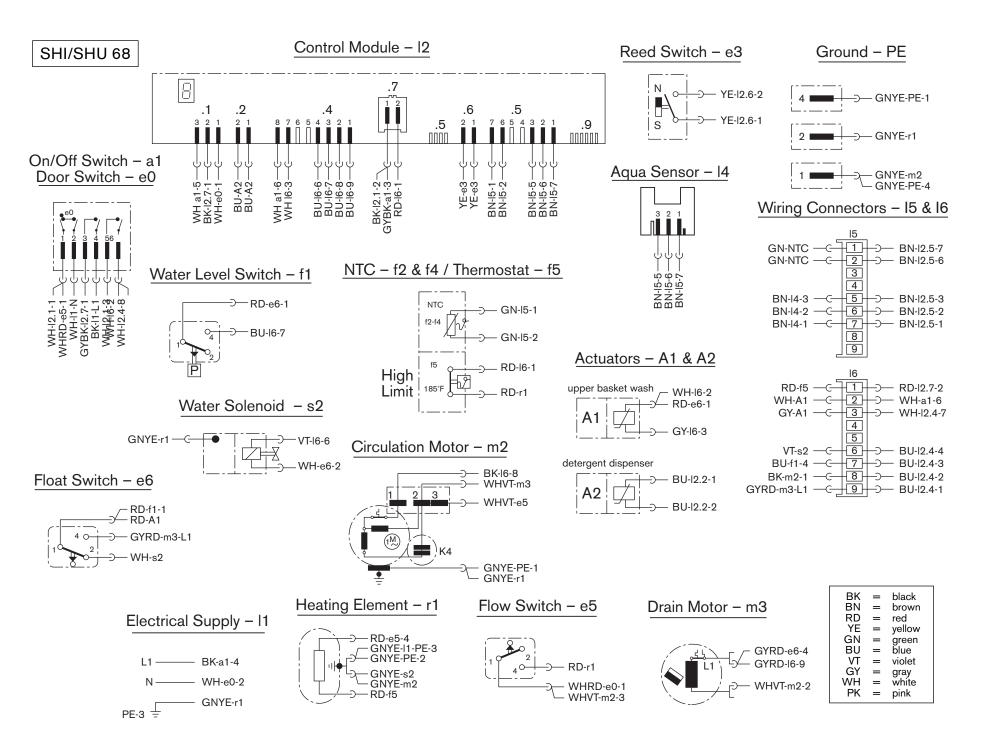


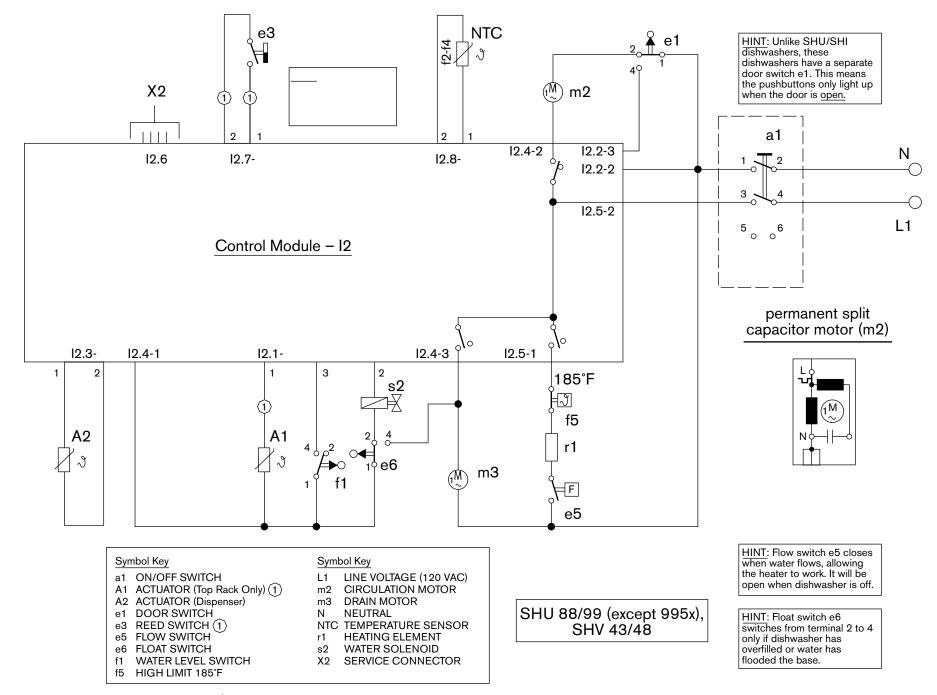


(2) contacts 5–6 are momentary – they reset the control module & actuate the test program

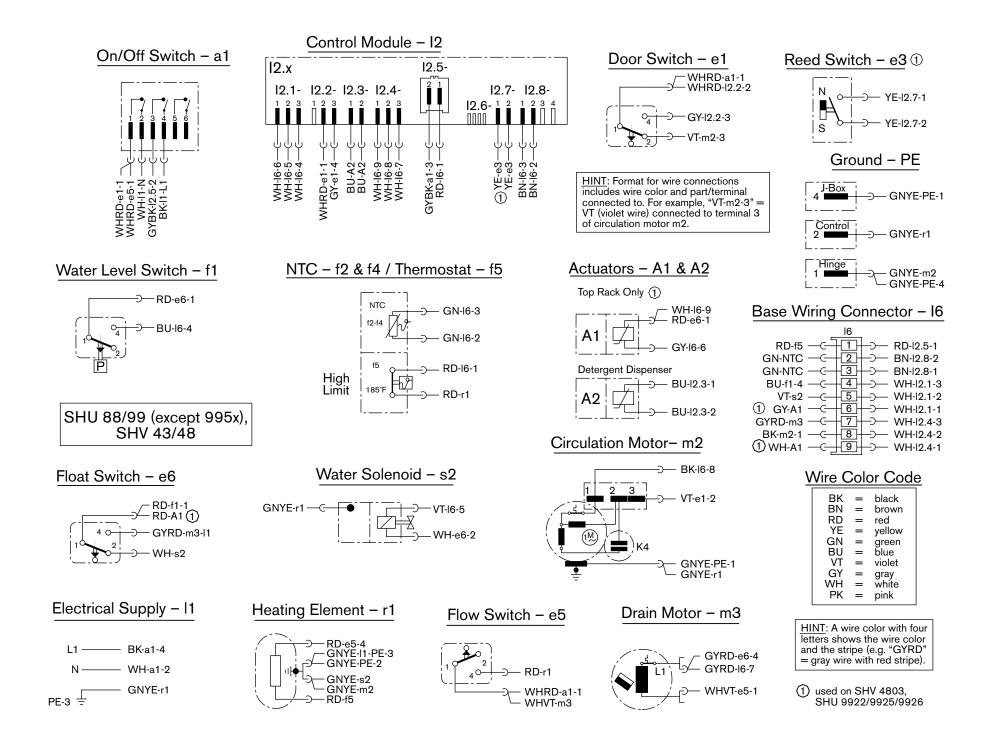


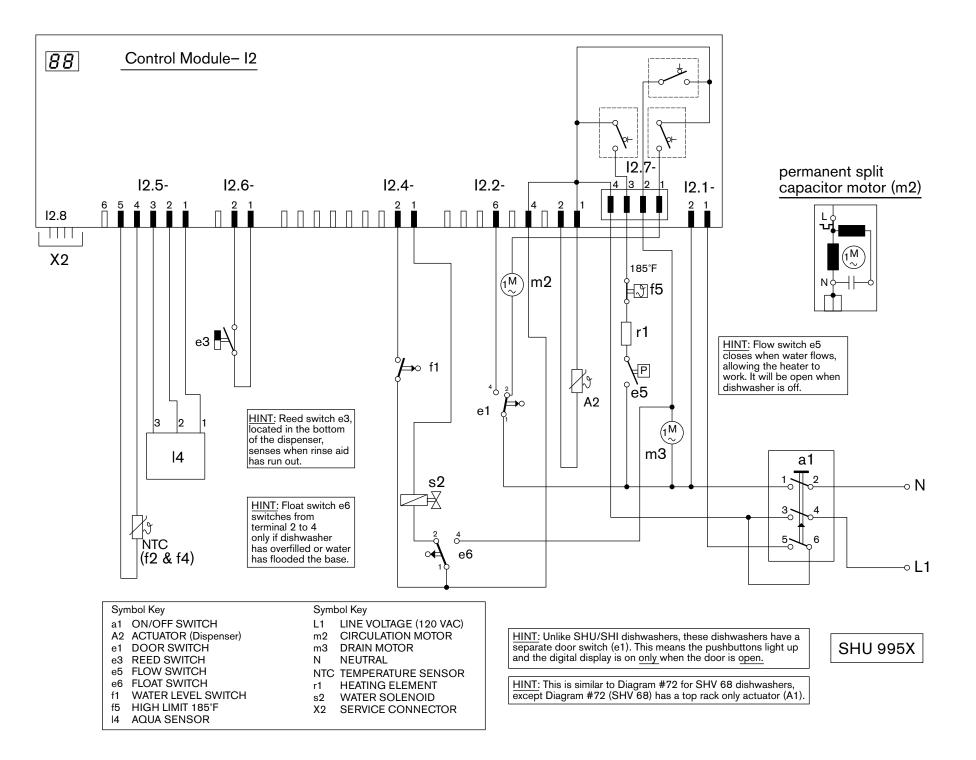


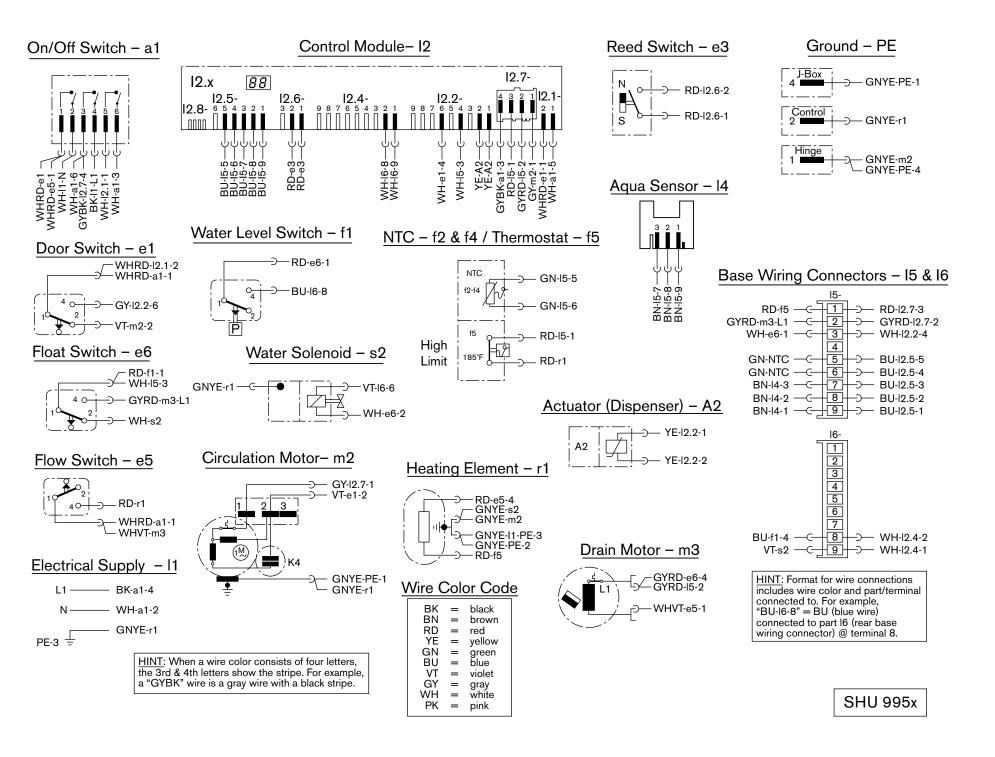


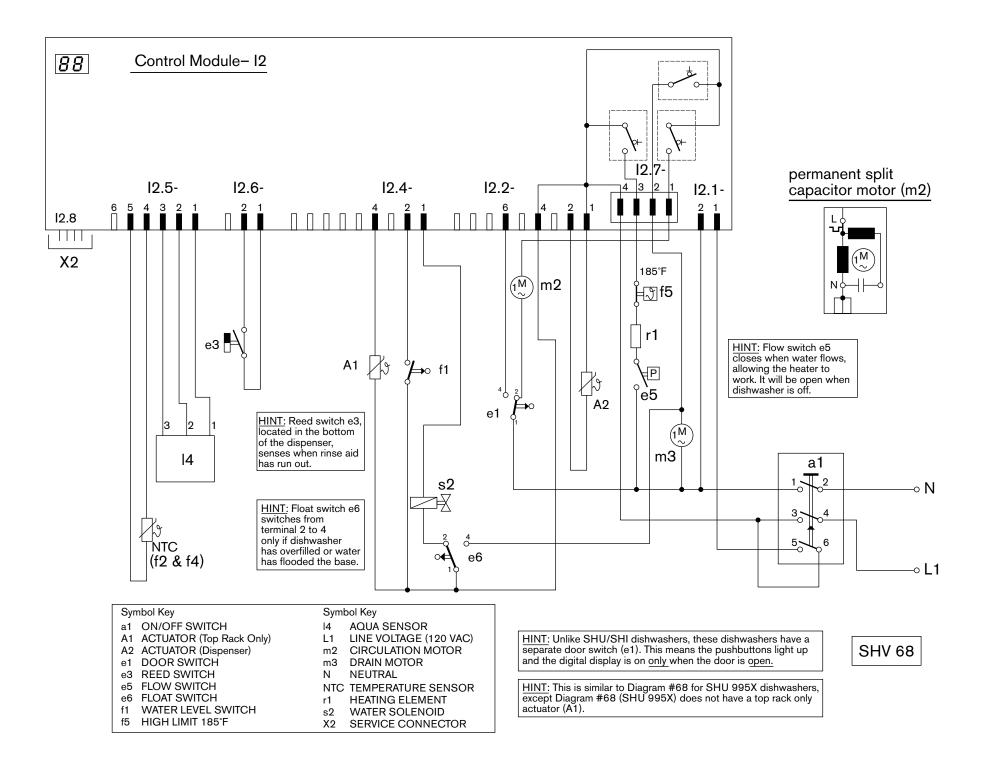


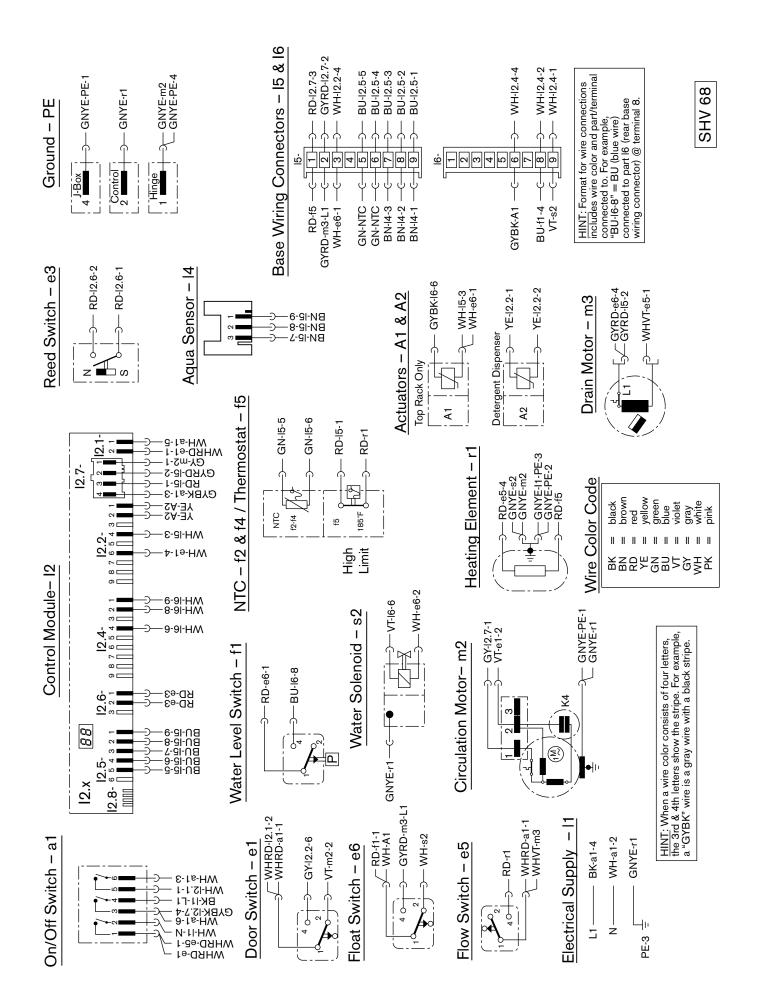
(1) used on SHV 4803, SHU 9922/9925/9926

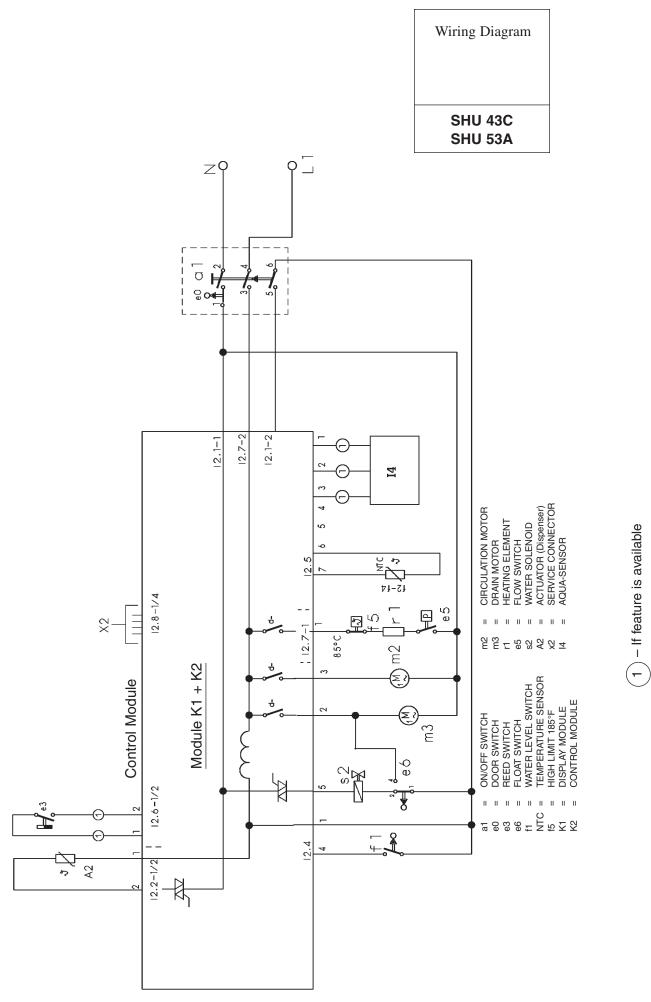


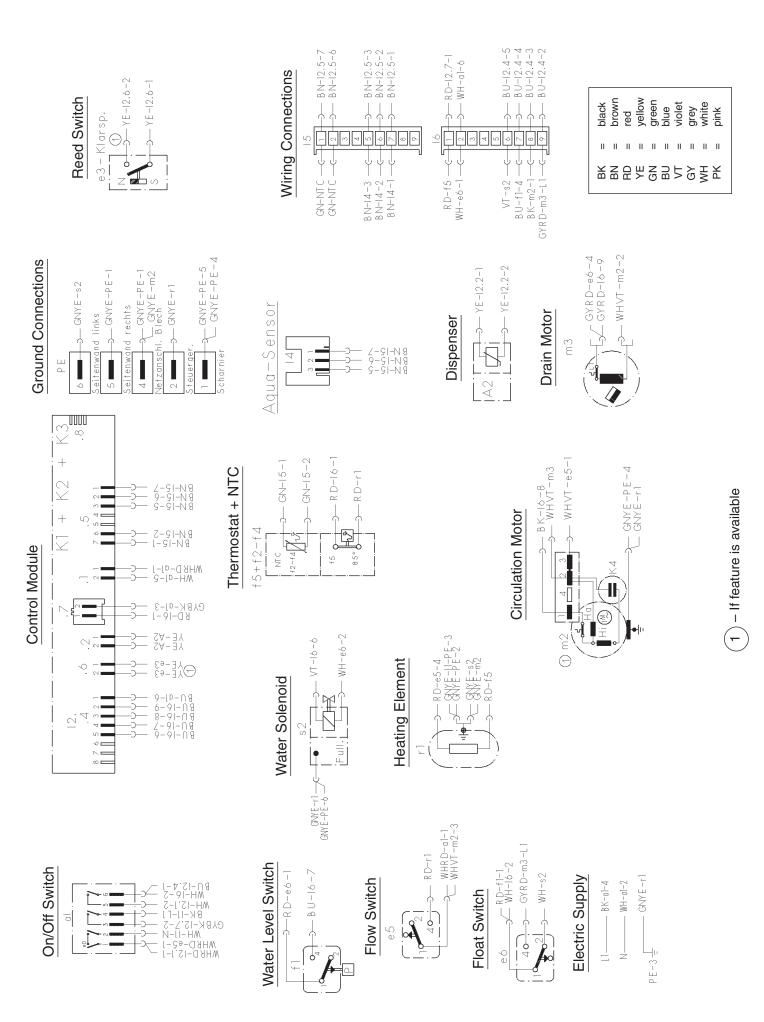


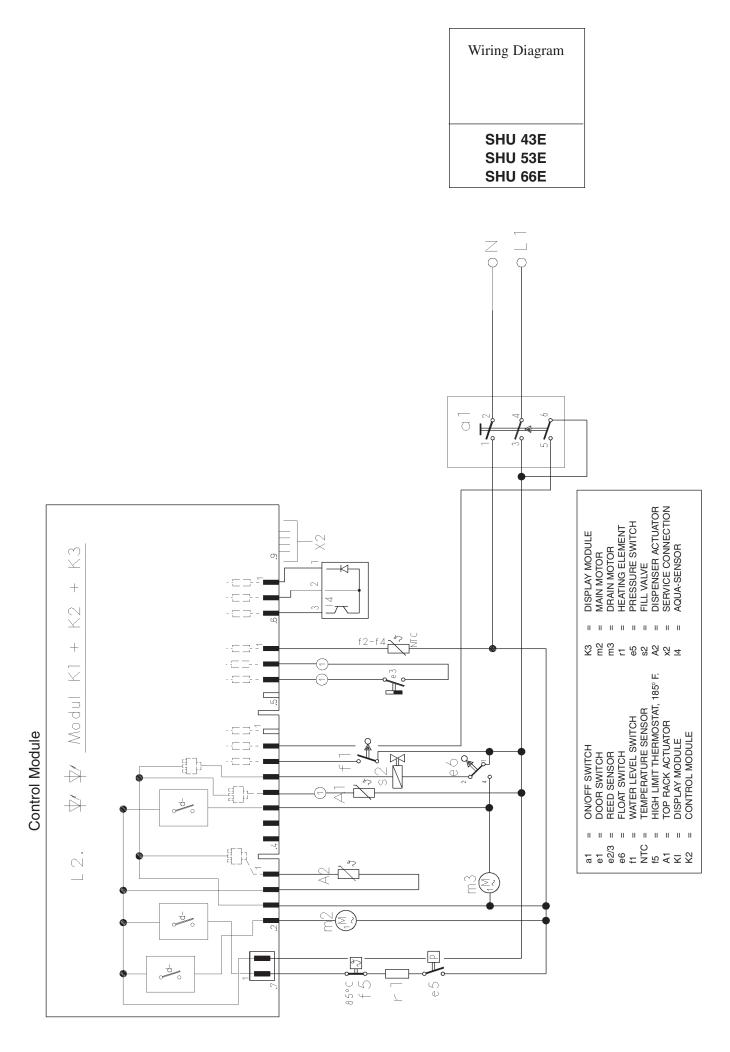




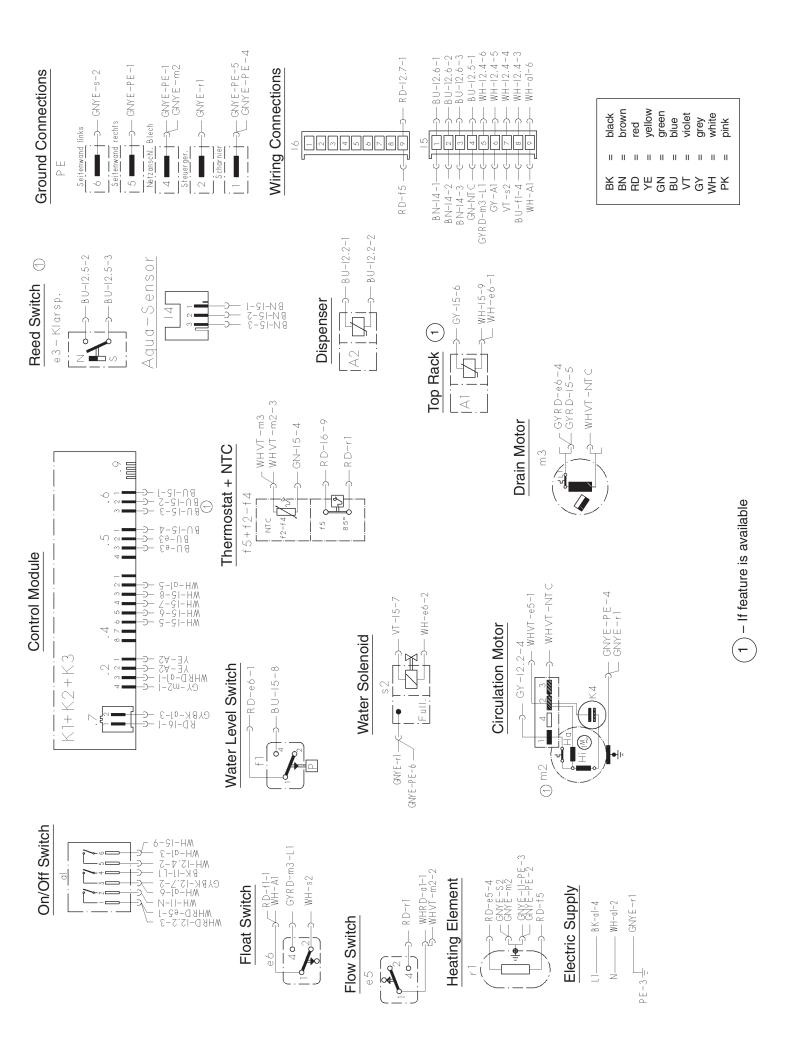


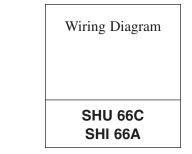




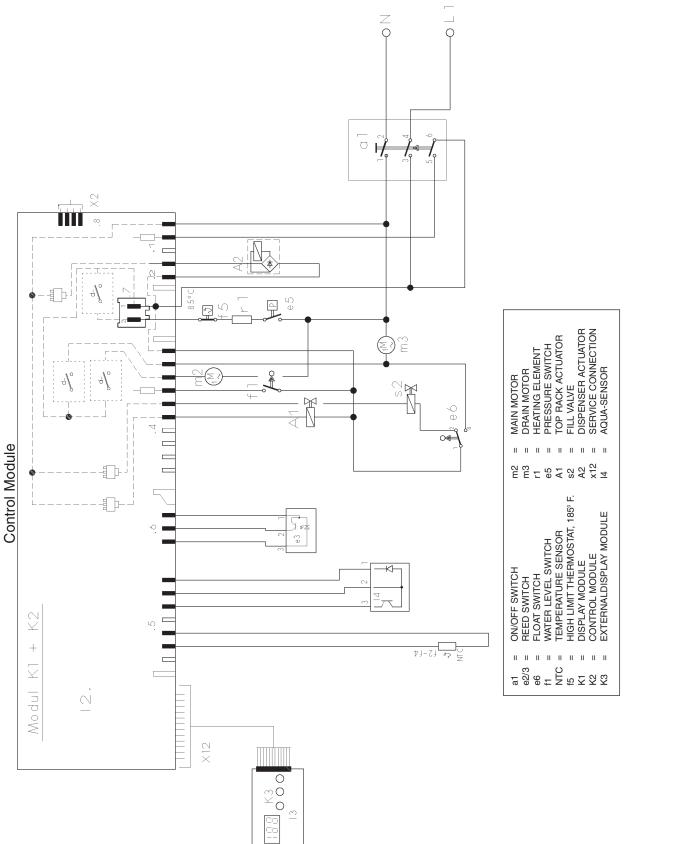


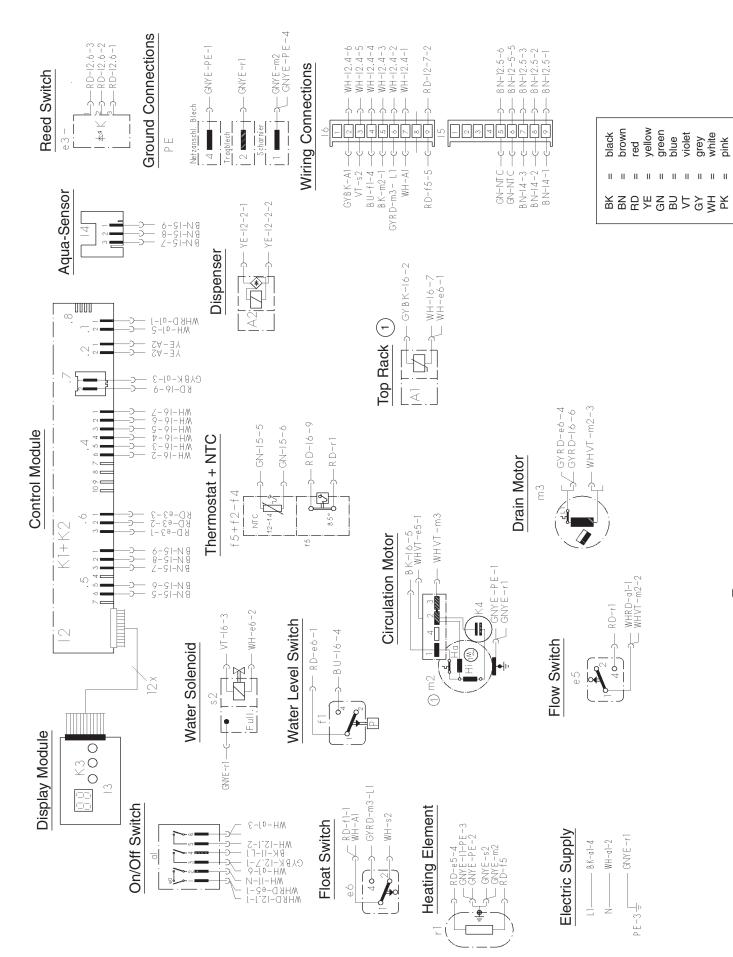
(1) - If feature is available



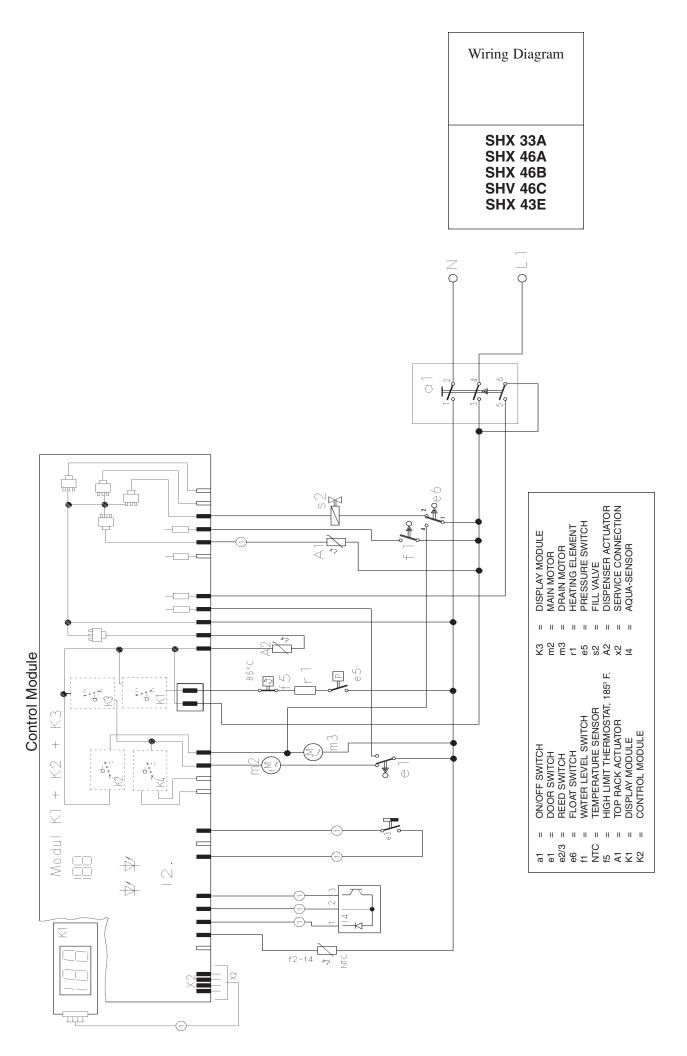


(1) - If equipment is available





(1) - If equipment is available



1) - If feature is available

