



Dacor Product Service Bulletin

IMMEDIATE ATTENTION TO YOUR SERVICE DEPARTMENT

Purpose

Service Bulletins are a great resource for updating Dacor's service network on current serviceable products in the field, and to ensure the correct measures have been taken to provide you with the latest updates in product functionality. This also ensures you have the best tools known available to achieve the highest service levels to customers with all Dacor Products.

Date: 07 / 15 / 2009

This Technical Training applies to the following model #: EDW30/24, ED30/24 (serial break), PD/MD/ID 24" (serial number revision A)

Product Description/

Condition / Cause: This instruction is applicable to all EDW30 and EDW24 revisions, ED30 serial number revisions A & B, all ED24 serial number revisions A and B, and all MD, PD and ID24 serial number revisions A.

The dishwasher revisions noted above were supplied with an upper rack that is not backward compatible with the available upper rack and rack slides. All the above noted revisions require a complete upper rack assembly with glides attached (PN 106543-01 for 30" and 106543-02 for 24") and a Retro-fit Kit (PN 106544) to install the rack assembly.

Cause: Product Manufacturing Change

DIRECTIONS:

- 1) Pull unit completely out of the cabinet. CAUTION: Slide unit carefully not to damage the cabinets or floor
- 2) FOR 30" MODELS: Remove sheet steel cover.
- 3) Remove four 5/16" nuts located around the outside of the unit.
- 4) Fully extend the upper rack all the way out of the unit.
- 5) While supporting the upper rack, remove the glide from one side then the other, tilting as needed.
- 6) Using the ¼ inch sealing bolts, attach one drill guide plate (Note, the plates are marked left and right based on facing the unit (see figure 1)
- 7) With the plate securely installed by the two bolts drill ¼ inch holes through the rivet nuts. Note: This will also drill the threads in this nut and this is intentional. TIP: Drill the back holes first while the drill is new.
- 8) REMOVE the plate and plug the lower holes with the ¼ inch sealing bolts and nut. Note: The bolt head is visible inside the unit (see figure 2)
- 9) FOR 30" MODELS: Chip away the black bitumen insulation around the new drill hole on the outside of the tank using a chisel or similar tool. FOR 24" MODELS: Cut away the soft insulation around the new drill hole.
- 10) Repeat for the other side.
- 11) Extend the new rack glides all the way out on one side and while supporting the rack, push this side into the newly drilled holes (see figure 3).
- 12) Repeat for the other side (see figure 4).
- 13) Tighten the glide in place with the ¼ inch nuts.
- 14) Check the upper rack for free movement and apply a little cooking oil to the black grommets located at the back of the upper rack assembly or over the three knobs of the feed tube.
- 15) Run dishwasher in Rinse mode while out of the cabinet to check to for leaks at bolt locations.

Is product serviceable in the field:

Yes

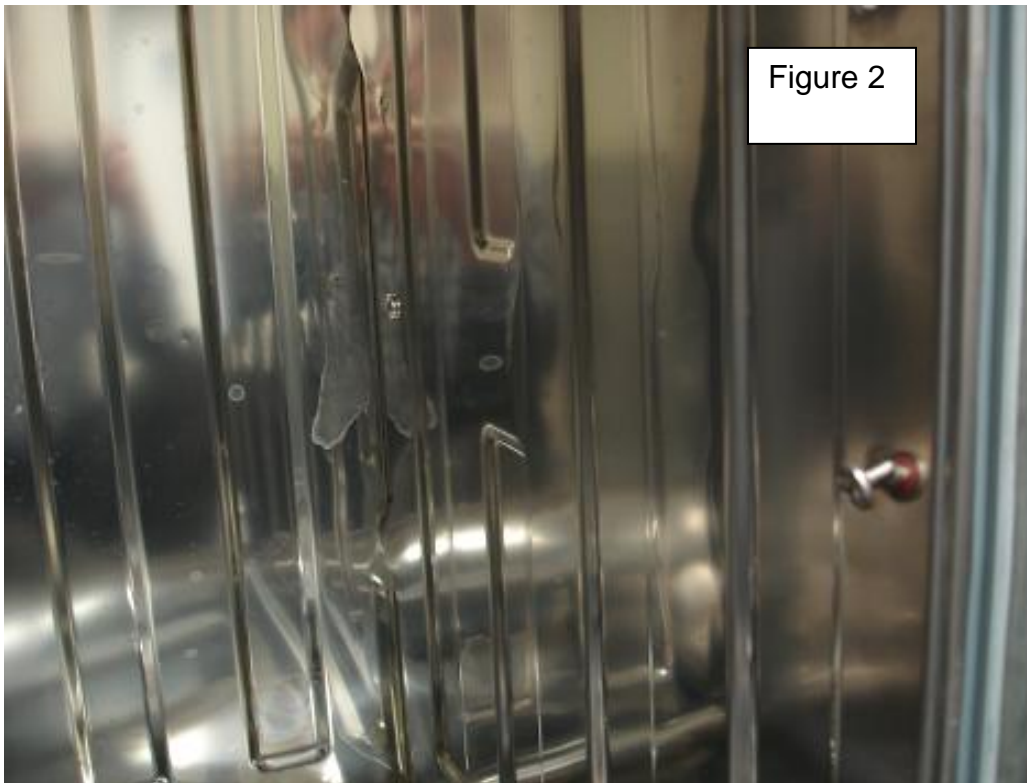
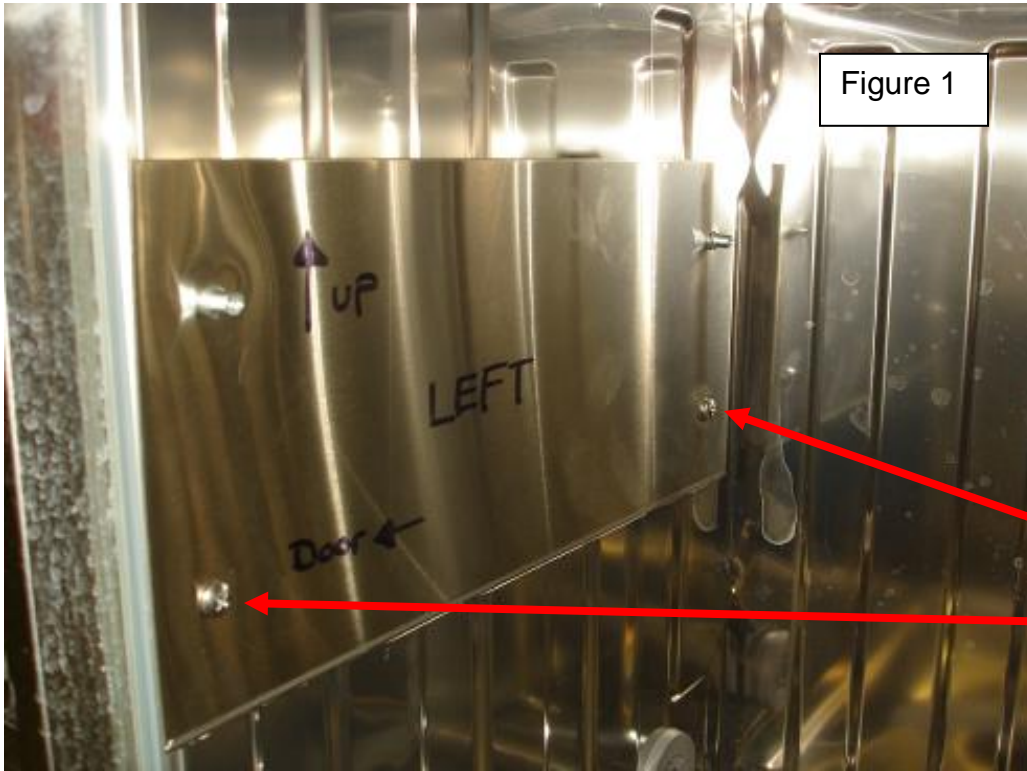
Provide the action taken to correct the issue in the field below: See above directions

No

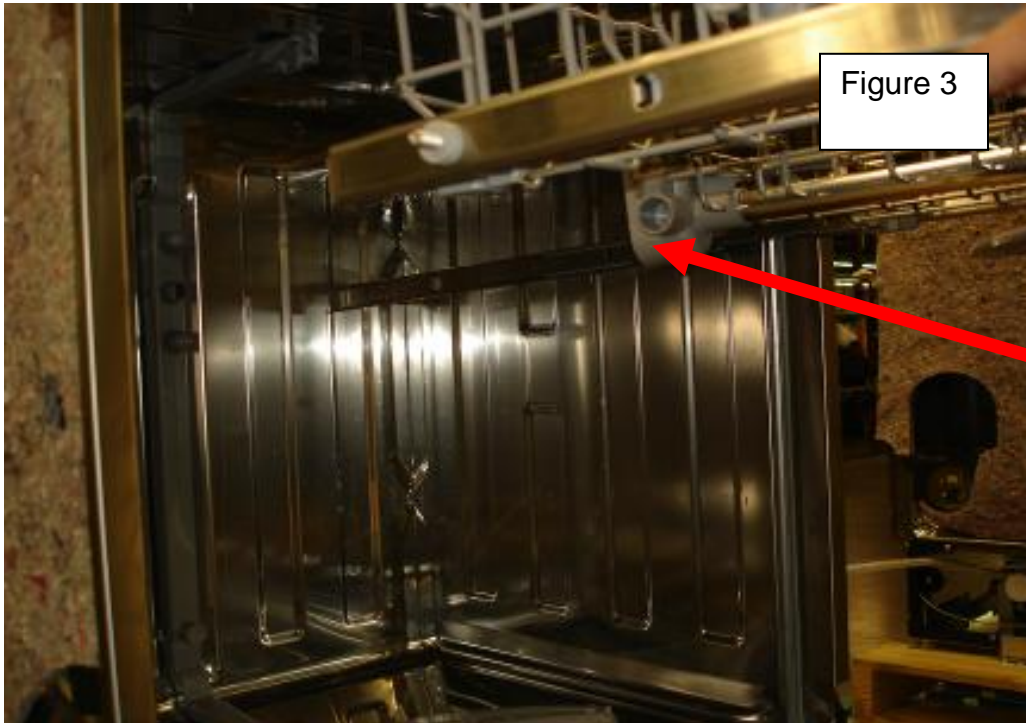
Provide the action taken to correct the issue in the field below:

Pictures or How to – When applicable : Yes: No:

Dacor Product Service Bulletin



Dacor Product Service Bulletin



Right slide extended all the way.



Left slide extended all the way out.
CAUTION:
Be careful not to scratch stainless surface

If you have any questions or concerns with this Technical Tip, please call: 800-353-2267 or email mdunbar@dacor.com