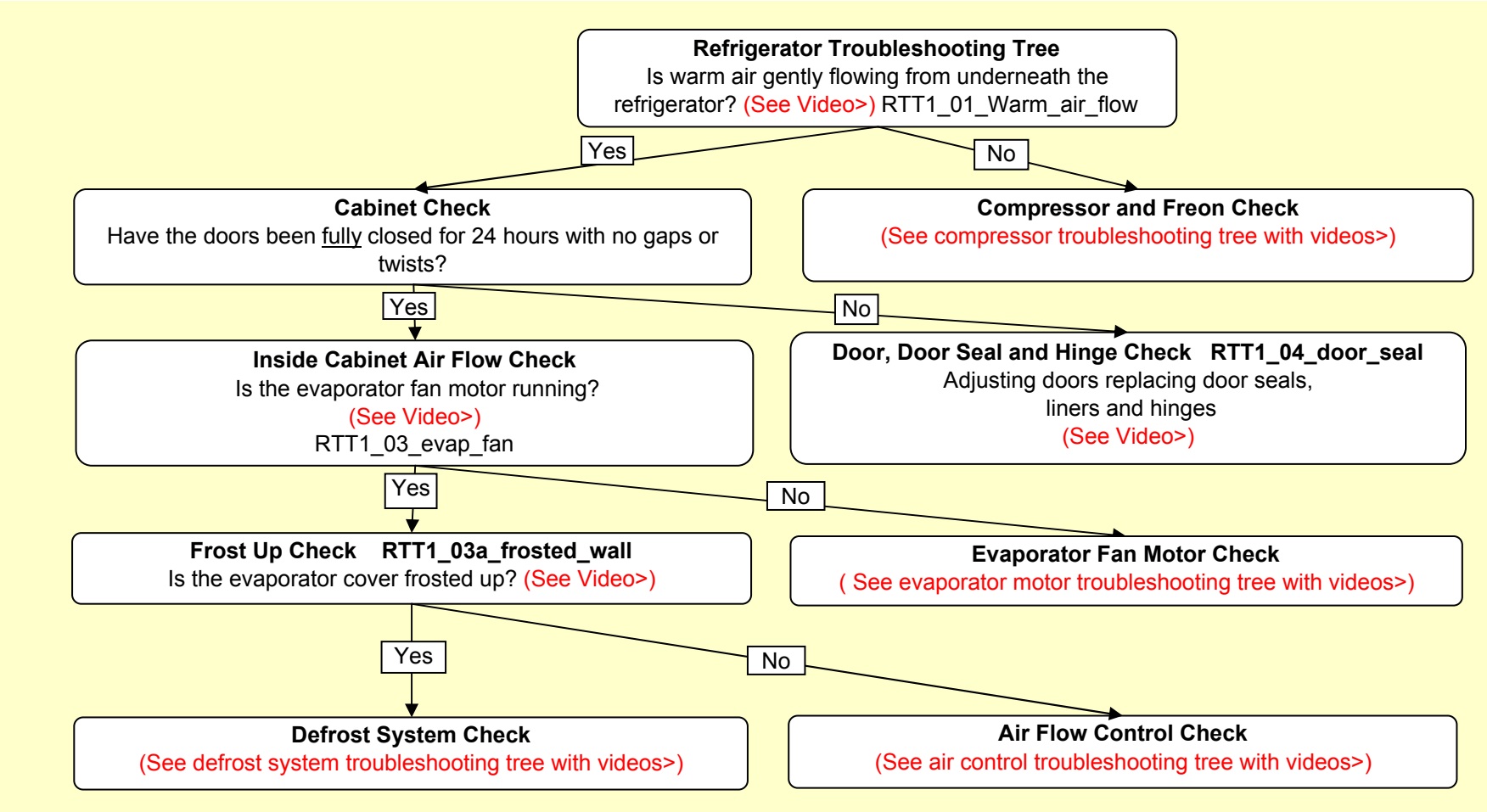
Refrigerator Troubleshooting Tree
Is warm air gently flowing from underneath the refrigerator? (See Video>) RTT1_01_Warm_air_flow
Yes
No
Cabinet Check
Have the doors been fully closed for 24 hours with no gaps or twists?
Compressor and Freon Check
(See compressor troubleshooting tree with videos>)
Yes
No
Inside Cabinet Air Flow Check
Is the evaporator fan motor running?
(See Video>)
RTT1_03_evap_fan
Door, Door Seal and Hinge Check RTT1_04_door_seal
Adjusting doors replacing door seals,
liners and hinges
(See Video>)
Yes
No
Frost Up Check RTT1_03a_frosted_wall
Is the evaporator cover frosted up? (See Video>)
Evaporator Fan Motor Check
(See evaporator motor troubleshooting tree with videos>)
Yes
No
Defrost System Check
(See defrost system troubleshooting tree with videos>)
Air Flow Control Check
(See air control troubleshooting tree with videos>)