

Service manual

Type: WM25

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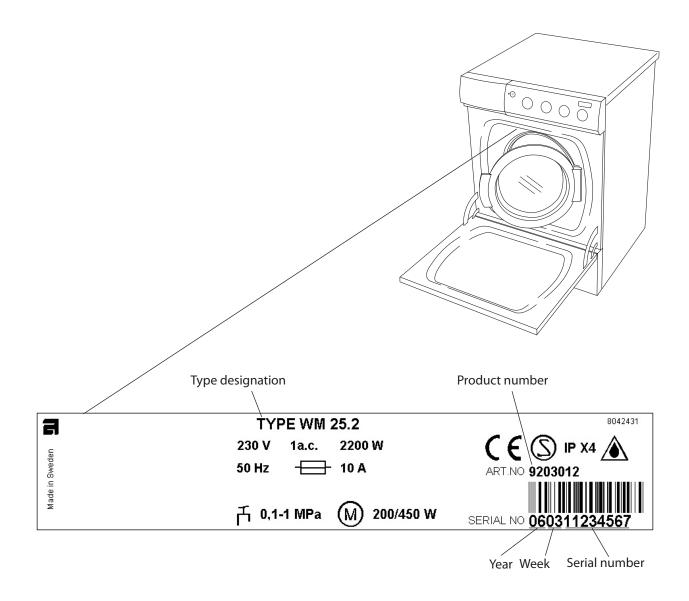
This service manual describes washing machine type WM25 and is a supplement to the general service manual for the 600 series.



Introduction

You are holding the service manual for the WM25 generation of washing machines.

There are three types of washing machine in the WM25 series: WM25.1, WM25.2, WM25.3. The following page presents the different versions, to help you identify the machine types. The variants are named differently from market to market. The type designation is the most important factor for identifying the machine type. The type designation can be found on the machine plate, which is located inside the machine's door.



It should be easy to service a washing machine. It is important that you, as a service technician, are given the conditions to be able to carry out work in an efficient and satisfactory way. Our hope is that this service manual is a useful tool for your daily work.

Type overview

WM25.1 (USA)



Programme: 4 (For further information, see timer diagram at the foot of the document.)

Options: 2 (For further information, see directions for use)

Settings: None

WM25.2



Programme: 10 (For further information, see timer diagram at the foot of the document.)

Options: 1 (designations differ depending on the market, see directions for use)

Settings: None

WM25.3



Programme: 10 (For further information, see timer diagram at the foot of the document.)

Options: 1 (designations differ depending on the market, see directions for use)

Settings: 2 (designations differ depending on the market, see directions for use)

WM25.3



Programme: 10 (For further information, see timer diagram at the foot of the document.)

Options: 2 (designations differ depending on the market, see directions for use)

Settings: 2 (designations differ depending on the market, see directions for use)

Programme

WM25.2 and WM25.3

Machine pre-pro	gramme	d for 3 rins	es								
Programme	Pre- wash	Main wash		Final spin	Max speed(rpm)	Max. load	Short		Water consump- tion (approx. litres)	Energy	Pro- gram- me time (approx. min)
Programme 1	Yes	Long	95	Long	1400	1/1	3	5	72	2,2	175
Programme 2	No	Long	60	Long	1400	1/1	3	3	54	1,14	130
Programme 3	No	Short	60	Long	1400	1/1	3	3	54	1	90
Programme 4	No	Short	40	Long	1400	1/1	3	3	54	0,5	70
Programme 5	No	Short	40	Long	1400	1/2	0	2	22	0,3	35
Programme 6	No	Short	40	Short	800	1/2	0	3	30	0,3	65
Programme 7	No	Short	30	Short	800	1/3	0	3	54	0,3	40
Programme 8	No	_	-	Long	1400	1/1	0	1	9	0,05	16
Programme 9	No	_	-	Long	1400	1/1	0	0	0	0,05	11
Programme 10	No	-	-	-	-	-	0	0	0	-	3

Machine pre-pro	gramme	d for 5 rins	es								
Programme	Pre- wash	Main wash		Final spin	Max speed(rpm)	Max. load	Short		Water consump- tion (approx. litres)	Energy	Pro- gramme time (approx. min)
Programme 1	Yes	Long	95	Long	1400	1/1	2	5	72	2,2	175
Programme 2	No	Long	60	Long	1400	1/1	2	5	69	1,14	140
Programme 3	No	Short	60	Long	1400	1/1	2	5	69	1	95
Programme 4	No	Short	40	Long	1400	1/1	2	5	69	0,5	75
Programme 5	No	Short	40	Long	1400	1/2	0	2	22	0,3	35
Programme 6	No	Short	40	Short	800	1/2	0	3	30	0,3	65
Programme 7	No	Short	30	Short	800	1/3	0	3	54	0,3	40
Programme 8	No	_	-	Long	1400	1/1	0	1	9	0,05	16
Programme 9	No	-	-	Long	1400	1/1	0	0	0	0,05	11
Programme 10	No	-	-	-	_	-	0	0	0	-	3

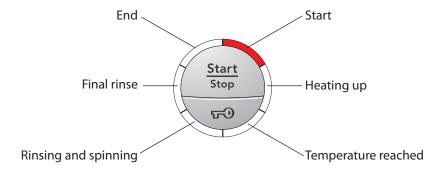
The programme is tested in accordance with EN 60456/A11/A12/.

WM25.1 (USA)

Program- me	Pre- wash	Main wash	Tempe- rature ° F	End spin cycle	Max rpm	Max load	Short spin (number)	Rinses (number)	Water consumption (approx. litres)	Energy consumption (approx. kWh)	Programme time (ap- prox.min)
White	No	Long	140	Long	1200	1/1	2	5	69	1,14	140
Colour	No	Short	105	Long	1200	1/1	2	5	69	0,5	75
Synthetic	No	Short	105	Short	800	1/2	0	3	30	0,3	65
Hand wash/Wool	No	Short	85	Short	800	1/3	0	3	54	0,3	40

Indication of programme sequence

During the programme, the current programme sequence is indicated by a fixed light in the LEDs around the start/stop/door open button (see the image).



Options and settings

Options



Increases the temperature and extends the time of the main wash

This option is only available on the American market.

White:

140°F / 170°F + approx 40 min

Colours: 105°F / 120°F + approximately 40 min

Permanent 105°F / 120°F + approximately 15 min

press:



Gives 2 – 4 extra rinses

This option cannot be selected with Wool/Hand wash, Rinse programme, Spin or Drain.



Delays the start of the machine by 5 hours

Activated by pressing the "Delayed start" button and then the start/stop button

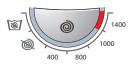
The number 5 in the display indicates that Time-delayed start has been activated. The number of hours to start is displayed with a countdown from 5 to 1.



Produces extra water in the main wash and rinses

Cannot be selected for wool/ hand wash, spinning and draining

Settings



It is possible to select spin speed between 400 and 1400 rpm, "No spin" and "No draining" (option depending on machine type).

Spin at 400 – 800 rpm means a short spin.

For certain programmes, it is not possible to select a speed in excess of 800 rpm (see the table).

"No spin" means that the programme does not include a spin cycle and ends by draining.

"No draining" means that the programme does not include a spin cycle and ends with the water from the final rinse still in the machine.



Possible to select temperatures between "Cold" and 95°C.

With "Cold" selected, the water in the machine is not heated.

Programme number 7 does not allow a temperature above 40°C to be selected.

Variant settings

The following version settings can be made after replacing the control unit for WM25:

L= LED

S9

S4

S5

L21

L22

L23

L10

L11

L12

L13

S1

L6

L1

L14

L5

Main power switch

S11

S10

S8

S7

S6

J1

Total reset

S = Push button

1. Hold the start/stop button (S1) in when you switch on the main power switch until an LED on the panel lights.

Number of rinses

- 1. Hold both the start/stop button (S1) and door open button (S2) pressed in when you switch on the main power switch until L7 L16 flash.
- 2. Change the number of rinses by pressing the door open button (S2) repeatedly. L1 L3 light for three rinses. L1 L5 light for 5 rinses.
- 3. Confirm your selection by pressing the start/stop button (S1).

Automatic door opening

- 1. Hold the door open button (S2) pressed in when you switch on the main power switch until L7 L16 flash.
- 2. Change the setting by pressing the door open button (S2). L3 and L4 light when automatic door opening is selected.
- 3. Confirm your selection by pressing the start/stop button (S1).

Super rinse or Delayed Start

- 1. Hold S5 or S6 pressed in when you switch on the main power switch until L7 L16 flash.
- 2. Change the setting by pressing S5 or S6. All LEDs L19 L30 light for delayed start.
- 3. Confirm your selection by pressing the start/stop button (S1).

Temperature/Spin speed or Stain/Super rinse

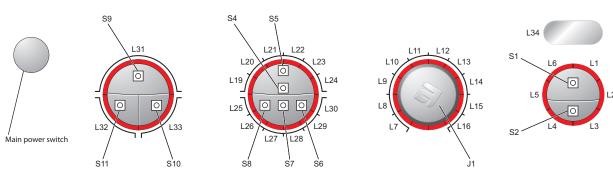
- 1. Hold S4 pressed in when you switch on the main power switch until L7 L16 flash.
- 2. Change the setting by pressing S4. All LEDs L19 L30 light for delayed start.
- 3. Confirm your selection by pressing the start/stop button (S1).

The control unit detects and adjusts automatically to the panel layout and machine model when button S4 or S5 is pressed several times.

Test programme

The entire test programme is run in a sequence as follows. You can cancel the test programme at any time during the programme by pressing the main power switch.





Total reset of programmes and starting test programme

To access the test programme, total reset of the programme must be carried out as follows:

- 1. Make sure that the main power switch if off.
- 2. Hold the start/stop button (S1) in and start the machine by pressing the main power switch.
- 3. Check that any of the LEDs around the programme knob (L7 L16) light. This indicates that total reset has been carried out.

Testing LEDs

- Press button S4/S5 and keep it depressed for approximately 20 seconds.
 Note! This must be done within 3 seconds after carrying out total reset.
 - All LEDs on the panel light up.

Testing inlet valves and water level (wash level)

- 5. Check that the door is closed.
- 6. Press the start/stop button (S1).
 - The entire display goes out except L6 (by the start/stop button), which starts to flash and continues to do so for the remainder of the test programme.
 - Valve 1 opens for 2 seconds.
 - Valve 2 opens for 2 seconds.
 - · Valve 4 opens for 2 seconds.
 - Valve 2 opens until level P2 (wash level) is reached.
 - · Valve 2 closes.

Indication of faults:	
Fault indication/symp- tom	Cause
LED L1 flashes, the test programme stops and "End" is shown in the display (applies to machines with a display).	Level system/valve fault

Testing element, motor, thermistor, high level, for leakage, drain pump, spinning and door opening

- 7. Press the start/stop button (S1).
 - The element switches on.
 - The washing sequence starts.
 - The water is heated to 20°C.
 - The element switches off.
 - The washing cycle ends.
 - Valve 1 opens until level P6 (rinse level) is reached.
 - Valve 2 opens for 10 seconds.
 - Valve 4 opens for 10 seconds.
 - The washing sequence starts.
 - Leak test carried out for 20 minutes.
 - The drain pump runs until level P1 (empty machine) is reached.
 - The washing cycle ends.
 - Spinning at max rpm occurs for 1 minute.
 - The door opens.

Indication of faults:	
Fault indication/symp- tom	Cause
LED L1 and L2 flash.	Warming up fault: The temperature rises to 20°C within one minute.
LED L2 flashes.	Warming up fault
	:The temperature has not increased by 20°C within 10 minutes.
LED L3 flashes, the test programme stops and "End" is shown in the display (applies to machines with a display).	Fault at water intake (valve 1)
LED L4 and L5 flash, the test programme stops and "End" is shown in the display (applies to machines with a display).	Fault during leak test (pressure drop)
LED L4 flashes, the test programme stops and "End" is shown in the display (applies to machines with a display).	Fault during draining
LED L5 flash.	Fault during spin cycle

The test programme then stops automatically and "End" is shown in the display (applies to machines with a display).

Fault indications

The following faults are indicated by a flashing red light in the start/stop/door opening button LEDs and as a trouble code on the display (not on all machine versions).

Fault in	dication	Cause	Action
Display	LEDs (flas- hing)		
	Start Stop	Over filling. Too much water in the machine	Service action: 1. Check the machine's level system and inlet valve.
	Start Stop UrO	Open the door	Customer information: 1. Close the door and start a programme. Service action: 1. Check the door lock.
	Start Stop	Drainage fault	 Customer information: Check that no objects are stuck in the drainage hose outlet. Check that the drain pump is not blocked by foreign objects. Check that there are no kinks in the drainage hose. After implementing corrective action, run the Drain programme or press the Key button (door open) to empty the machine. If the pump only runs for a short while (approximately 20 seconds), this indicates a fault in the level system. Check the level sensor and hoses. Check wiring and voltage to the pump. If necessary, replace the pump and/or control.
	Start Stop 17-0	Fault with water supply	Customer information: 1. Check that the tap on the water pipe is open. Service action: 1. Check that the filter in the machine's water intake is not blocked. 2. Check the inlet valve. If necessary, replace the valve. 3. Check voltage to the inlet valve. If there is no voltage, this could be due to a fault in the level system, wiring or control unit.
	Start Stop	Door opening fault	Service action: 1. Check for faults on the door lock or wiring to the door lock. 2. Check the function of the level sensor. 3. Check the control unit.

After carrying out corrective actions as above, reset the fault indications by switching off the machine using the main power switch.

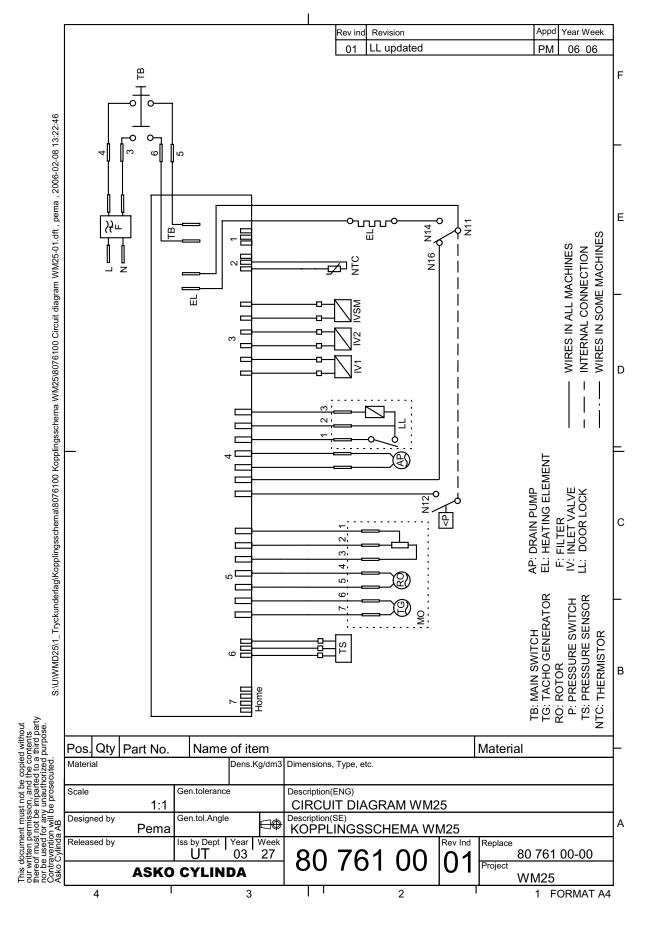
Components and measurement values

Item number	Component	Measurement value	Comments
80 655 63	Motor 50 Hz	Resistances: Pin 2-3 stator 1.41 Ω Pin 1-3 stator 0.57 Ω Pin 4-5 rotor 1.54 Ω (measured diagonally across the collector) Pin 6-7 tacho 135 Ω	All resistance values have tolerances of ±8 %.
80 637 33	Motor 60 Hz	Resistances: Pin 2-3 stator 1.05 Ω Pin 1-3 stator 0.58 Ω Pin 4-5 rotor 1.75 Ω (measured diagonally across the collector) Pin 6-7 tacho 135 Ω	All resistance values have tolerances of ±8 %.
80 617 06	Heating Element 2000 W	28.4 Ω	
80 761 02	Thermistor	6.1-3.8 k Ω (at room temperature 20 – 30°C)	The thermistor for temperature reading is located between the motor cradle and the container. The thermistor measures and controls the water temperature that can vary from 0 to 90°C. The element is disconnected if the thermistor is short-circuited or disconnected from the programme control card.
88 012 63.	Drain pump 50 Hz	144 Ω.	The drain pump is combined with an integrated fine filter trap, which can be cleaned by the user. If the drain pump has run for 180 seconds during draining, the programme stops, resets and a trouble code is indicated in the display (on machines without a display, the LEDs flash).
88 012 64.	Drain pump 60 Hz	76 Ω	See above.
80 782 21	Level Switch		Electro mechanical level switch with two levels, see wiring diagram. Indicates levels for door opening, heat and overfil- ling.
80 616 64	Pressure sensor	0.5 V out from the sensor (at 0 bar pressure and 230 V mains voltage, measurement carried out with the drain pump running to ensure 0 level is reached)	ASKO level sensor type 1166. Controls intake and level
80 762 02	EMC filter with inductor 50/60 Hz		The filter eliminates interference to and from the machine.
80 762 01	Inlet valve	$3.7 \text{ k}\Omega \pm 0.5 \text{ k}\Omega$	3 way inlet valve 10 litres / minute
80 616 79	Door lock	122 Ω	The door lock is electro mechanical and equipped with a magnet.
80 771 27	Control Unit WM25.1		
80 771 28	Control Unit WM25.2		
80 771 29	Control Unit WM25.3		

Technical data

Height:	850 mm
Width:	595 mm
Depth:	585 mm
Weight:	73 kg / 78 kg (with outer door)
Cylinder volume:	501
Max. washing capacity:	6.0 kg
Spin speed:	800/1400 rpm
Connection:	1 phase 10 A
Element power:	See type plate.
Water pressure:	0,1 – 1 MPa., 1 – 10 kp/cm², 10 – 100 N/cm²
Wash drum and liquid compartment material:	Stainless steel
Outer casing material:	Powder-coated and hot-galvanized sheet steel or stainless steel
Set-up:	Stationary on four adjustable, rubber-clad feet
Water connection:	1.5 m PEX tubing, 3/4" – 3/4" or 3/4" – 1/2"
Drain:	1.7 m polypropylene tubing
Protection class:	IP X4

Wiring diagram



Timer diagram (description of program flow) WM25

	Pre	wa	sh		Ma	iin wa	ash															Drai	n Spin	ı		F	Rinse		Dr	ain Rir	nse		Dra	in Rin	se		Drai	in Spir	n	ı	Rins	<u>e</u>	
Components					1																•	→ 1				_				· 1			<u> </u>	1			<u>*</u>	Ŧ.			L		
Inlet valve 1, pre wash/rinse				7																							///	///													1		a
Inlet valve 2/3, mainwash																																											
Inlet valve 4, rinse-aid																																											
Drain pump																																											
Motor action																																											
Heater																																											
Spin action																																											
Motor action		NI	=	Ν			NF			SG					Ν				Ν	SG	SG	N/G	Ν	SP	Ν	SP		Λ	I N			Ν	Ν				Ν	Ν	SP	Ν			Ν
Action types	TF	TF	F	D	F	TF	TF	F	Т	TF	Н	Т	WT	F	Т	Н	Т	F	Т	Н	Н	D.	s ,	s .	S	S F	F	TI	D D	F	F	TD	D	F	F	TD	D	S	S	S	F I	F	TD
Program 1 Program 2 Program 2	28" (P9)	Refill 0-7 times 14'		P3 + 30" (TO2") 1)		24" (P9)	Refill 0-7 times 14'		4"	P6/P4 (T05')	T (T080')	2'	0'-40'	CoolDown 60"	CoolDown 60"	T (TO80')	21'	.09	.09	T (TO30')	4,5'	P3 + 30" (TO2") 1)	30,,	P3 12" 400 rpm	P3 30"	P3 ca. 2' 800rpm	P5 (T05')	17	P3+30"(TO2") 1)		12"	P5/P9 4,5'	P3 + 30" (TO2") 1)	P5 (T05')	12"	P5/P9 4,5'	P3 + 30" (TO2") 1)	P3 30"	P3 12" 400 rpm	P3 30"	P5 (T05')	12"	P5/P9 4,5'
Program 3	_	-		4																								///									بسط				2		_
Program 4	╀	╄		4	E					Н											\vdash	3						<i>(1)</i>	Ŧ	Η	+	\vdash	—	_	—	$m{phantom{\phantom{\phantom{phantom{\phanto$	ш	Н	\vdash				
Program 5 Program 6	1	1		4	Æ																\vdash		-+				-	+		1	1-	1	!	!	!	ш	$\boldsymbol{\vdash}$		\vdash			\dashv	
	1	1		4	F		F																-+				-	+		1	1-	1	!	!	!	ш	$\boldsymbol{\vdash}$		\vdash			\dashv	\dashv
Program 7	╀	╄	+	1—	+	+-	⊢	-			\vdash								Н			4	-		-	-	+	+	+	╄	+	\vdash	—	_	—	$m{phantom{\phantom{\phantom{phantom{\phanto$	ш	Н	\vdash		—	\dashv	
Program 8	-	1	+		+	+	-															_	-		_	-	_	_	_	+						ш	\vdash				\dashv	-	
Program 9	+	╄	+	1	1	4-	1	1															}					+	-	1	1	1		 		ш	ш				-	_	
Program 10																													Ť												\exists		
Option	L	L	L		L																									L	L						\sqcup						
Super rinse																														/////											7	<i> </i>	
Stain (WM25A)																																											
High water level			/////	8																							///	///													7		
5 rinses																														Ш			111111	Ш	Ш								
3 rinses					Ī																		T																				

Continued...

Appendix: Timer diagram Page 1

Timer diagram (description of program flow) continued

	Dra	iin			Dra	in			Drai	n		Drai	n		Drai	n						Drai	n		Drai	in		Drai	n		Drai	n			Drai	n		Drai	in					
		Rin	se			Rins	se			Rins	se		Rins	e		Spir	า			Rins	se		Rins	se		Rins	e		Rins	e		Rins	e			Rins			Spir	ı				
Components	14								⇟.						₩.							₩.			•		٠.	⇟	L		₽.				₹.			₩.						\neg
Inlet valve 1, pre wash/rinse	Ť	Ĕ				Ě			Ť						Ť							Ť			Ť		\blacksquare	Ť			Ť				Ť			r						
Inlet valve 2/3, mainwash																																												
Inlet valve 4, rinse-aid		i i	l l																																									
Drain pump			l l																																								3	=
Motor action			l l																																								3	=
Heater			l l																																									
Spin action																																												
Motor action	Ν			Ν	Ν			Ν	Ν		G	G		G	G	Ν	SP	Ν	SP		Ν	Ν		Ν	Ν		G	G		G	G				Ν		G	G	Ν	SP	Ν	SP	SP	Ν
Action types	D	F	F	TD	D	F	F	TD	D	F	TD	D	F	TD	D	S	S	S	S	F	TD	D	F	TD	D	F	TD	D	F	TD .	D	F	F	TD	D	F	TD			S	S	S	S	S
Program Program 1	P3 + 30" (TO2") 1)		12"	P5/P9 3,5'	P3 + 30" (TO2') 1)	P5 (TO5')	12"	P5/P9 4,5'	P3 + 30" (TO2') 1)	P6 (T05')	P6/P4 7'	P3 + 30" (TO2") 1)	P6 (T05')	P6/P4 4,5'	P3 + 30" (TO2") 1)	P3 30"	P3 12" 400 rpm	P3 30"	P3 ca. 2' 800rpm	P6 (T05')	P6/P4 4,5'	P3 + 30" (T02") 1)	P6 (T05')	P6/P4 4,5'	P3 + 30" (TO2") 1)	P6 (T05')	P6/P4 4,5'	P3 + 30" (T02') 1)	P6 (T05')	P6/P4 4,5'	P3 + 30" (TO2") 1)	P5 (T05')	12"	P5/P9 4,5'	P3 + 30" (TO2') 1)	P6 (T05')	P6/P4 4,5'	P3 + 30" (TO2") 1)	P3 30"	P3 12" 400 rpm	P3 30"	P3 ca. 2' 800rpm	P3 ca. 8'>800rpm	30"
Program 2			ł –																																		H	H					=	
Program 3			t							-		-		_																							\vdash	т					=	
Program 4			t							-		-		_																		_					\vdash	т					=	=
Program 5			,,,,,,,,				,,,,,,,,			-		-		_									-														\vdash	т					=	=
Program 6	+									-		-		_									-														\vdash	т					—	=
Program 7		1	,,,,,,,,																												_		,,,,,,,											
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Program 10		†	1																										_								Н	т					_	—
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Super rinse																									<i> </i>																			
Stain (WM25A)																																						Г						
High water level																																												
5 rinses			Π																																									
3 rinses																			шш																			\Box						

Appendix: Timer diagram Page 2

Timer diagram, table explanation

******	Option
	Factory settings

Action type

F	F Fill action fills up to the specified level		
TF	Fills for selected time, if selected level is not reached within the time, continue to fill to selected level is reached		
D	D Drain action, which pumps until specified level is reached + 30 seconds. If specfied level is reached within time, skip the light blue steps		
T	T Time action that executes level-control and motion as specified. Motor motion when water level exceeds. During refilling no motor motion		
Н	H Thermostop-step that heats up to selected temperature. The step will end when selected temperature is reached		
HD	Time controlled heat-step. Heats to selected temperature or to specified time elapses		
WT	The time in this step is depending of numbers of refills in the filling step		
TD	Identical to T-action except for the definition of the step-time. Specified step-time reduced with previos F-action or H-action		
S	Spin-action		
TO	Time out		

Motor action

NF	Normal fill action: Clockwise 9 seconds on 6 seconds off, counterclockwise 9 seconds on 6 seconds off. 40rpm			
N	N Normal action: Clockwise 12 seconds on 3 seconds off, counterclockwise 12 seconds on 3 seconds off. 49rpm			
G	Gentle action: Clockwise 3 seconds on 27 seconds off, counterclockwise 3 second on 27 seconds off. 49rpm			
SG	Super gentle action: Clockwise 3 seconds on 57 seconds off, counterclockwise 3 seconds on 57 seconds off. 49rpm			
SSG	Super super gentle action: Same as SG except motion, 40rpm			
G*	Pre-soak action: 1 minut off G-action, 10 minutes no motion			

Inlet valves

s	S Valve Definition	
	1	Pre-soak, pre-wash and rinses
	2	Main wash (cold water)
	3	Main wash (hot water)
	4	Final rinse (for rinse agent)

Level table

Fill-action	U-level/Volt	Definition
P1	1,04	Safety: heater door opening
P3	1,12	Drain level
P4	1,58	Refill pre-soak and wool
P5	1,84	Rinse level
P6	2,32	Fill level pre-soak and wool
P7	2,75	Reset level over-flow
P8	3,32	Over-flow level
P9	1,36	Normal wash level
P11-P18	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	Refill pre-wash & main wash
1)	-	If P3 not has been reached within 2`, these steps will follow:
		• 3`` no action
		1` trying to reach P3

Appendix: Timer diagram Page 3