

# WASHING MACHINE SERVICE MANUAL

### **A**CAUTION

READ THIS MANUAL CAREFULLY TO DIAGNOSE PROBLEMS CORRECTLY BEFORE SERVICING THE UNIT.

MODEL: 796.3152#21#

## **SAFETY PRECAUTION!**

### **IMPORTANT SAFETY NOTICE!**

This service information is intended for individuals possessing adequate backgrounds of electrical, electronic, and mechanical experience. Any attempt to repair this appliance may result in personal injury or property damage. The manufacturer or seller can not be responsible for the interpretation of this information, nor can it assume any liability in connection with its use.

**AWARNING:** To reduce the risk of fire, electric shock, or personal injury when using this appliance, follow basic precautions, including the following:

- $\cdot$  Wear gloves when working.
- Failure to do this can result in serious injury.
- The appliance is heavy. Two or more people is required when moving the appliance.
- There is a risk of serious back injury or other injuries.
- Certain internal parts are intentionally not grounded and may present a risk of electric shock only during servicing. Service personnel -Do not contact the following parts while the appliance is energized.
   Pump bracket, rotor and heater
- Disconnect this appliance from the power supply before servicing. Turning the controls to the off position does not disconnect this appliance from the power supply. Failure to do this can result in shock.
- **Reconnect all grounded devices after servicing.** Failure to do this can result in shock.

To reduce the risk of fire, electric shock, or personal injury when using this appliance, follow basic precautions, including the following.

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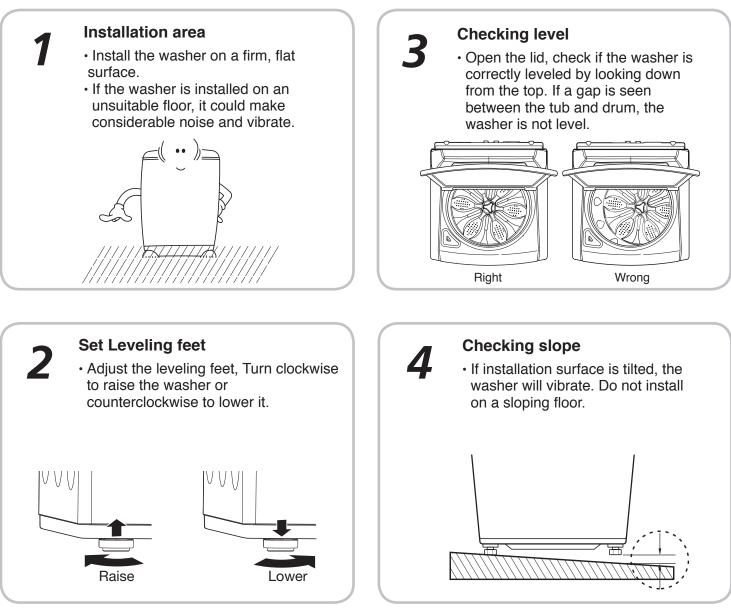
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### **1. SPECIFICATIONS**

| Model                         | 3152#21#  |  |  |  |
|-------------------------------|---|--|--|--|
| Electrical                    | 120VAC@60Hz.  |  |  |  |
| Inner Tub                     | Stainless   |  |  |  |
| Inlet Water Pressure          | 14.5 ~ 116 PSI (100 ~ 800 kPa)  |  |  |  |
| Rating of Fuse                | 120V/60Hz   |  |  |  |
| Spin Speed                    | 1100 ±50  |  |  |  |
| Weight                        | 145.5 lbs (66kg)  |  |  |  |
| Cycles                        | Normal/Casual, Cold Clean, Heavy Duty, Bulky/Bedding, Whitest Whites, Rinse&Spin, Kids<br>Wear,Towels, Workout Wear, Colors, Express Wash, Handwash/Wool, Delicates, Sanitize |  |  |  |
| Time Delay                    | 1-19Hr  |  |  |  |
| Lid Interlock Switch          | Magnet Sensor   |  |  |  |
| Control Lock                  | Yes   |  |  |  |
| Softener Dispenser            | Yes   |  |  |  |
| Detergent Dispenser           | Yes   |  |  |  |
| Bleach Inlet                  | Yes   |  |  |  |
| Auto Power Off                | Yes   |  |  |  |
| Smart Rinse™with Jet<br>Spray | Yes   |  |  |  |
| Heater                        | Yes   |  |  |  |

### **2. INSTALLATION INSTRUCTIONS**

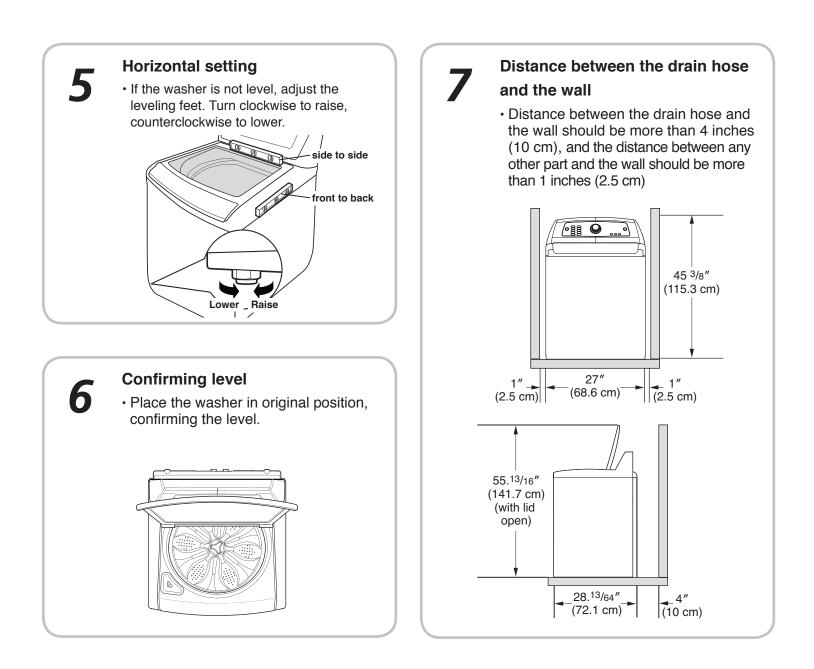
### 2-1. HOW TO ADJUST LEVEL



No shims. It would be dangerous. If the floor is that far from being level, it is a floor problem and not a washer problem.

### **A**CAUTION

- The ventilating openings in the base area must not be obstructed by carpeting.
- Install the washing machine on a level and firm surface, and tilt should be less than 1°
- Wooden floors may need reinforcing to prevent the normal vibration which occurs with an unbalanced load.
- Do not install the washer on an inclined floor. Improper installation of the washer may cause noise and malfunctioning.



#### Do not install the washer in the following places.

- Where the washer is exposed to direct sunlight.
- Near a heater or heating appliance.
- Where the washer is exposed to freezing temperatures.
- In damp environments such as bathrooms or harmful environments.

### 2-2. CONNECTING WATER SUPPLY HOSE

Before connecting the Water Supply Hose to the water tap, check the hose type and then choose the correct instruction here under.



### Attach the water supply hose to the tap. Push the water supply hose up so that the rubber packing Water tap within the hose can adhere completely to the tap. Rubber Seal Water Supply Hose **2** Connect the water supply hose to the tap. Connect the water supply hose to the tap and then tighten it by screwing it to the right. **3** Check water leakage. After connecting the hose, open the tap to check for any water leakage. **Connecting Water Supply Hose to the machine** · Connect the water supply hose to inlet valve of the washing machine, and then lock it by turning the hose connecting part. · Check to see if there is a rubber seal inside the Water Hose Rubber Seal (to water inlet connector. on washer) · A new washing machine should be installed with new hoses. The old hoses shuld not be reused. Water Hose Rubber Seal (to tap)

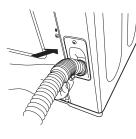
### 2-3. CONNECT THE DRAIN HOSE

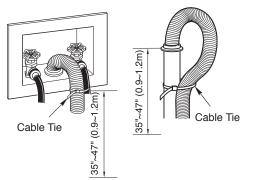
• Connect the drain hose to the outlet of the drain pump located at the rear of the washing machine.

 Attach the clip to the drain hose.
 And then push it toward the body of the washing machine as indicated by the arrow.

- Check that the drain hose is hung
- up over the edge of the laundry tub.
- · Do not use an extension hose.







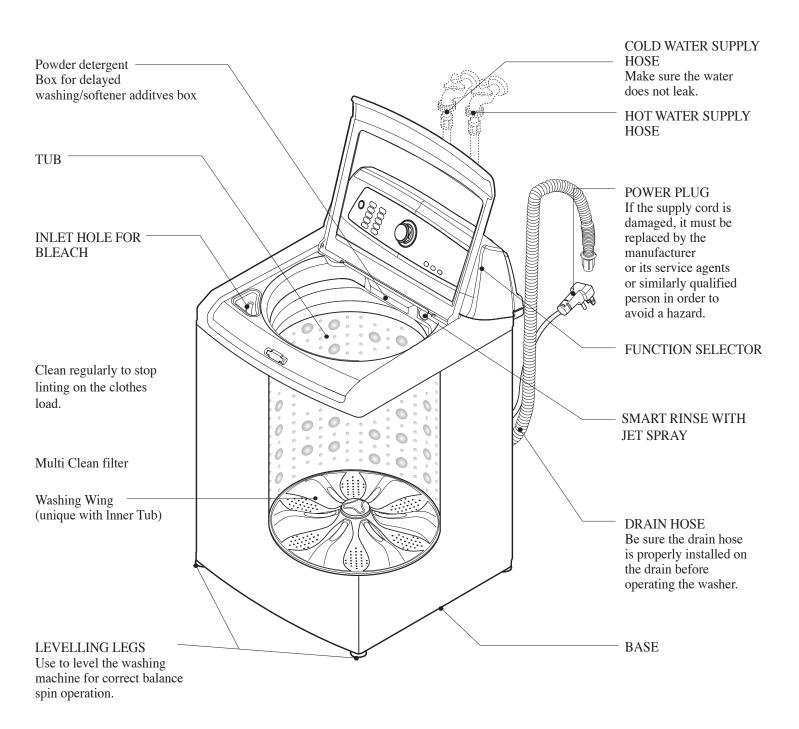
- **NOTE : •** The drain hose should always be properly secured. Failure to properly secure the drain hose can result in flooding and property damage.
  - The end of the drain hose should be placed 39" (99 cm) from the floor.
  - The drain must be installed in accordance with any applicable local codes and regulations.
  - Make sure that the water lines are not stretched, pinched, crushed, or kinked.
  - Do not insert the drain hose more than 12" (30 cm) into the drain pipe to avoid siphoning and odor build-up.

### **A**WARNING:

- The washer should never be installed or stored in a location subject to freezing temperatures. If the washer was exposed to freezing temperatures prior to installation, allow it to stand at room temperature for several hours before use Damage to the water lines and internal mechanisms of the washer can result.
- Water supply pressure must be between 14.5 psi and 116 psi (100 ~ 800kPa) If the water supply
  pressure is more than 116 psi, a pressure reducing valve must be installed. If you have
  uncontrolled water temperature and pressure you should fit a temperature and pressure relief valve
  to ensure that water temperature and water pressure remain within the safe limits. Consult a
  plumber or electrician if you are unable to adjust water temperature and or pressure. Failure to do
  so can result in damage to the machine.
- Plug the power cord of washer into a properly grounded outlet. Failure to do this can result in shock or serious injury.

### **3. OPERATING INSTRUCTION**

### **3-1. IDENTIFICATION OF PARTS**



### ※ The nylon washing bag is not supplied by LG.

### **3-2. BEFORE STARTING TO WASH**

#### Care Labels

Look for a care label on your clothes.

This will tell you about the fabric content of your garment and how it should be washed. Sort clothes into loads that can be washed with the same wash cycle, water temperature, and spin speed.

#### Sorting

To get the best results, different fabrics need to be washed in different ways.

- SOIL (Heavy, Normal, Light)
- COLOR (Whites, Lights, Darks)
- LINT (Lint producers, Collectors)
- Lint Producers
- Lint Collectors

Separate white fabrics from colored fabrics. Separate lint producers and lint collectors. Terry cloth, Chenille, Towels, Diapers Synthetics, Corduroy, Permanent Press, Socks

Separate clothes according to the type and amount of soil.

#### Check before Loading

- Check all pockets to make sure that they are empty. Things such as nails, hairclips, matches, pens, coins, and keys can damage both your washer and your clothes.
- Mend any torn garments or loose buttons. Tears or holes may become larger during washing.
- Remove belts, underwires, etc. to prevent damage to the machine or your clothes.
- Pretreat any dirt and stains.
- · Make sure the clothes are washable in water.
- Check the washing instructions.
- · Remove any paper or tissue in the pockets.
- WIRE

#### Pretreatment on stains or heavy soil

- Pretreat shirt collars and cuffs with a pre-wash product or liquid Detergent when placing them in the washer. Before washing treat special stains with bar soaps, liquid detergent or a paste of water and granular detergent.
- Use a pretreat soil and stain remover. Treat stains AS SOON AS POSSIBLE. The longer they are left, the harder they are to remove. (For more detail refer to page 14)

#### Loading

Do not wash fabrics containing flammable materials(waxes, cleaning fluids, etc.). Load Size

The WATER LEVEL should just cover the clothes. Adjust the load size accordingly. Loosely load clothes no higher than the top row of holes in the washer tub. To add items after washer has started, press the Start button and submerge additional items. Close the lid and press the Start button again to restart. \* Do not wash waterproofed fabrics (such as skiing outfits, diapers, or nappy

auto seat covers.)

#### Light and Large-sized clothing

Clothes like downs and woollens are light weight, large and float easily. Use a nylon net and wash them in a small amount of water. If the laundry floats during the wash cycle, it may become damaged. Use dissolved detergent to prevent the detergent from clumping.

\* Do not wash water-proof textilles (Skling outfit, baby diaper, nappy automobile seat covers.)

#### Long laundry items

Use nylon bag nets for long, **DELICATES** items. For laundry with long strings or long length, a bag will prevent tangling during washing. **Fasten zippers**, **hooks**, **and strings** to make sure that these items don't snag on other clothes.

Fire Hazard

Never place items in the washer that are dampened with gasoline or other flammable fluids.

No washer can completely remove oil. Do not dry anything that has ever had any type of oil on it (including cooking oils). Doing so can result in death, explosion, or fire.











### 1) Using Water

#### Water Temperature

- The machine sets the appropriate temperature automatically according to the wash program . You can override the preset selection by pressing the **Water Temp.** button.
- The temperature of the water impacts the effectiveness of all laundry additives and therefore, the cleaning results.
- We recommend temperatures of: - HOT 120°F (120-140°F)
  - White items, diapers, underclothing and heavily soiled, colorfast items.
- WARM 90°F (85-105°F)
- Most items
- COLD 66°F (65-75°F)
  - ) Only very bright colors with light soil.
- When washing in COLD water additional steps may be needed:
- Adjust Detergent amount and pre-dissolve Detergent in WARM water
- Pretreat spots and stains
- Soak heavily soiled items
- Use appropriate bleach
- \* Temperature below 18°C (65°F) will not activate laundry additives and may cause lint, residue, poor cleaning, etc. In addition, detergent manufactures and care labels define COLD water as 26~29°C...(80-85°F). If the temperature of the water in the tub is too cold for your hands, the detergent will not activate and clean effectively.

#### Note

If iron is present in the water the clothes may become an all-over yellow or they may be stained with brown or orange spots or streaks. Iron is not always visible. Installation of water softener or an iron filter may be necessary for severe cases.

### 2) Using Detergent

#### Detergent

Follow the detergent package directions. Using too little detergent is a common cause of laundry problems. Use more detergent if you have hard water, large loads, greasy or oily soils or lower water temperature.

#### Choosing the right detergent

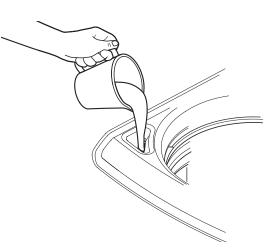
Your washing machine is designed for use with only High-Efficiency (HE) detergents. HE detergents are formulated specifically for Top-load washers and contain suds-reducing agents. Always look for the HE symbol when purchasing detergent. HE detergents produce fewer suds, dissolve more efficiently to improve washing and rinsing performance, and help to keep the interior of your washer clean. Using a regular detergent will cause unsatisfactory performance, oversudsing, machine build-up, and could damage the machine.

#### Using the Liquid Bleach Dispenser

#### The bleach dispenser automatically dilutes and dispenses liquid chlorine bleach at the proper time in the wash cycle.

- 1. Check clothing care labels for special instructions.
- 2. Measure liquid bleach carefully, following instructions on the bottle.
  - Never pour undiluted liquid chlorine bleach directly onto clothes or into the wash basket.
  - Do not pour powdered bleach into bleach dispenser.
  - · Avoid overfilling or splashing when adding bleach to the dispenser. The maximum capacity of the bleach dispenser is one cup of bleach per wash cycle. Overfilling could result in premature dispensing of bleach.
- 3. Before starting the washer, pour measured amount of bleach directly into bleach dispenser. If you prefer to use powdered bleach, add it into the wash basket directly before adding clothes.

**AWARNING:** Do NOT mix chlorine bleach with ammonia or acids, such as vinegar or rust / scale remover. Mixing chemicals like these can produce irritating and toxic fumes. Put the manufacturer's recommended amount of undiluted liquid chlorine bleach into the bleach dispenser. During the final portion of the wash cycle, two sequential flushes of the dispenser put all the bleach into the wash load and completely flush the dispenser to eliminate the carryover of bleach to a subsequent load. Any liquid remaining in the bleach dispenser at the end of the cycle is water, not bleach. To prevent unintentional self-siphoning of the bleach, never fill the dispenser higher than the maximum fill level marked on the dispenser. When adding bleach to the dispenser, be careful to avoid spilling it into the laundry load or leaving droplets of bleach around the dispenser. These things will damage your laundry items.



#### Using the Dispenser Drawer

#### **ABOUT THE DISPENSER**

The automatic dispenser consists of two compartments which hold:

- Liquid fabric softener.
- · Liquid or powdered detergent.

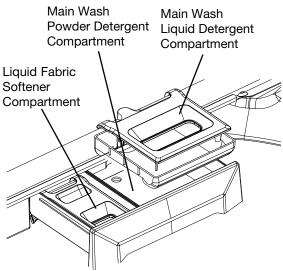
All laundry products can be added at once in their respective dispenser compartments. They will be dispensed at the appropriate time for the most effective cleaning. After adding the laundry products to the dispenser, close the dispenser drawer.

To add detergent, bleach, and fabric softener to the automatic dispenser:

- Open the dispenser drawer.
- 2 Load the laundry products into the appropriate compartments.
- Close the lid slowly and smoothly to avoid spilling, splashing, or premature dispensing of the contents.

**NOTE:** It is normal for a small amount of water to remain in the dispenser compartments at the end of the cycle.

NOTE: Do not use powdered or liquid bleach in the dispenser drawer.



#### Adding Detergent

Add measured detergent to the detergent compartment of the dispenser drawer.

#### • Do not exceed the maximum fill line.

Detergent is flushed through the dispenser at the beginning of the wash phase. Either powdered or liquid detergent can be used, but the drawer insert must be removed to use powder.

Detergent usage may need to be adjusted for water temperature, water hardness, size and soil level of the load. Avoid using too much detergent in your washer, as it can lead to oversudsing and detergent residue being left on the clothes.

#### Adding Fabric Softener

Pour the recommended amount of liquid fabric softener into the left-hand compartment. Use only liquid fabric softener.

Dilute with water to the maximum fill line.

#### • Do not exceed the maximum fill line.

Overfilling can cause early dispensing of the fabric softener, which could stain clothes.

**NOTE:** Do not pour fabric softener directly on the wash load. It may stain the clothes.

#### Adding Wash Boost Additives

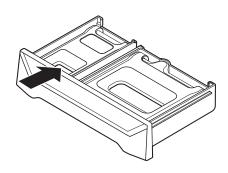
The Wash Boost dispenser may be used to clean heavily soiled or stained garments more efficiently.

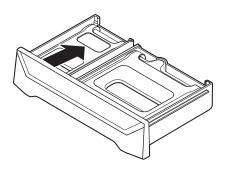
If desired, place the additives for the wash boost setting in the right-hand compartment. Use only liquid additives.

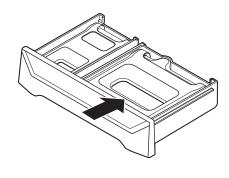
#### · Do not exceed the maximum fill line to avoid

Overfilling can cause early dispensing of presoak additives, which could result in damaged clothes.

**NOTE :** Do not pour additives directly on the wash load. It may stain the clothes.







### 3) Special Guide for Stain Removal

#### A WARNING

Do not use or mix liquid chlorine bleach with other household chemicals such as toilet cleaners, rust removers, acid,or products containing ammonia. These mixtures can produce dangerous fumes which can cause serious injury or death. To reduce the risk of fire or serious injury to persons or property, comply with the basic warnings listed below:

- Read and comply with all instructions on stain removal products.
- Keep stain removal products in their original labeled containers and out of children's reach.
- Keep stain removal products in their original labeled containers
- Thoroughly wash any utensil used.
- Do not combine stain removal products, especially ammonia and chlorine bleach. Dangerous fumes may result.
- Never wash items which have been previously cleaned in, washed in, soaked in or spotted with gasoline, dry cleaning solvents, or other flammable or explosive substances because they give off vapors that could ignite or explode.

• Never use highly flammable solvents, such as gasoline, inside the home. Vapors can explode on contact with flames or sparks.

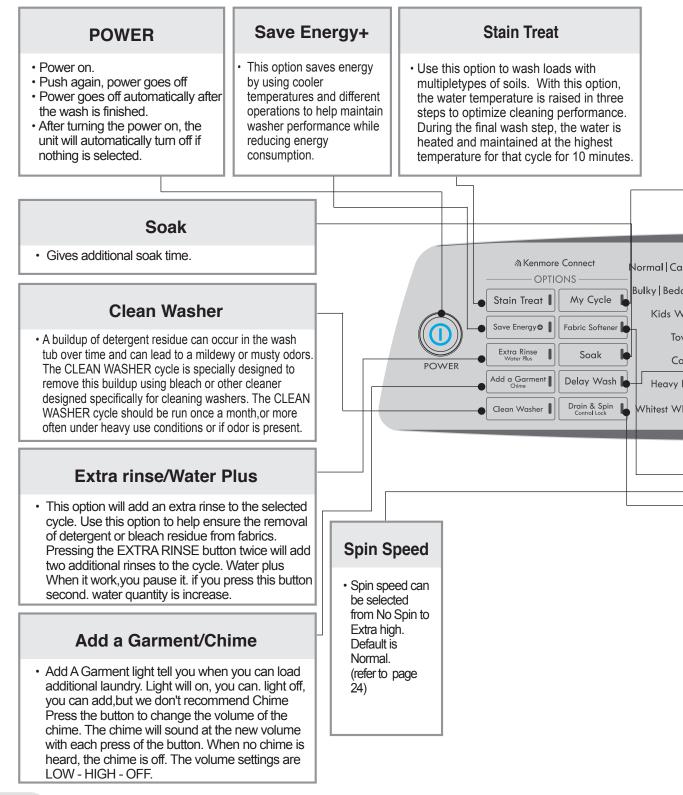
#### For successful stain removal:

- Remove stains promptly.
- Determine the kind of stain, then follow the recommended treatment in the stain removal chart below.
- To pretreat stains, use a prewash product, liquid detergent, or a paste made from granular detergent and water.
- Use COLD water on unknown stains because HOT water can set stains.
- · Check care label instructions for treatments to avoid on specific fabrics.
- Check for colorfastness by testing stain remover on an inside seam.
- Rinse and wash items after stain removal.



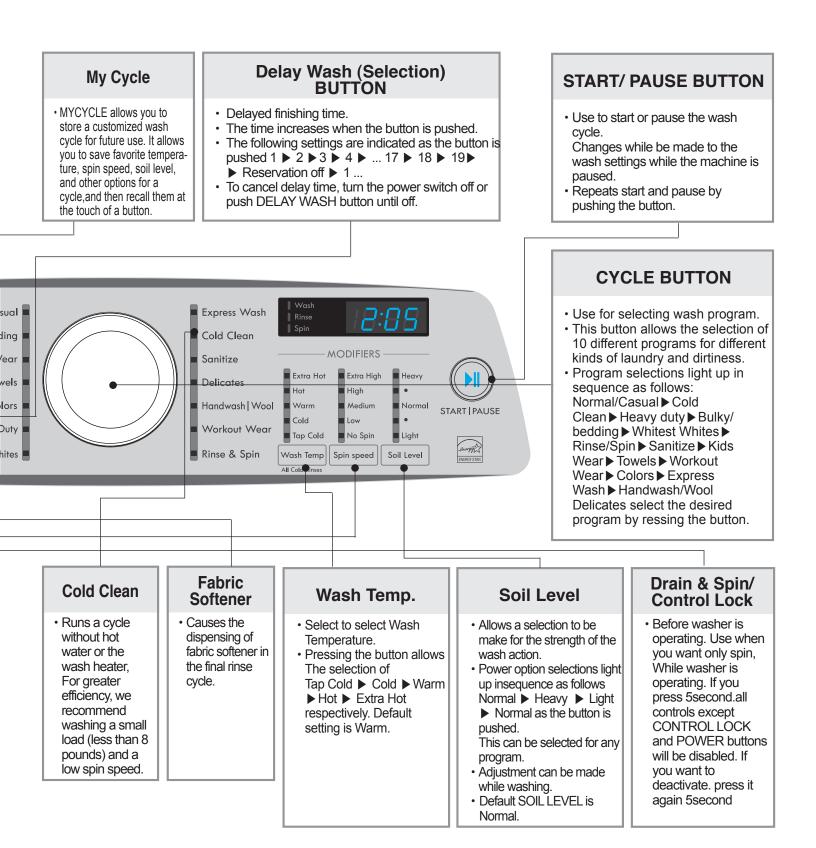
|  | Stain Removal  |
|--|--|
| STAIN  | TREATMENT  |
| Adhesive tape, chewing gum, rubber cement  | Apply ice. Scrape off excess. Place stain face down on paper towels. Saturate with prewash stain remover or nonflammable dry cleaning fluid.   |
| Baby formula, dairy products, egg  | Use product containing enzymes to pretreat or soak stains.   |
| Beverages (coffee, tea, soda, juice, alcoholic beverages)                              | Pretreat stain. Wash using COLD water and bleach safe for fabric.  |
| Blood  | Soak the item in a bowl of COLD water for at least 30 minutes. Then launder as usual.  |
| Candle wax, crayon   | Remove all surface wax. Put the garment in the freezer for a couple of hours, then remove and break away as much wax as possible. Try a commercial removal product like Goo-Gone, Goop, or Go-Jo cleaner for the remaining wax stains. DO NOT ATTEMPT TO REMOVE WITH HEAT! |
| Chocolate  | Pretreat or soak in WARM water using product containing enzymes. Wash using bleach safe for fabric.  |
| Collar or cuff soil, cosmetics   | Pretreat with prewash stain remover or rub with bar soap.  |
| Dye transfer on white fabric   | Use packaged color remover. Wash using bleach safe for fabric.   |
| Grass  | Pretreat or soak in WARM water using product containing enzymes. Wash using bleach safe for fabric.  |
| Grease, oil, tar (butter, fats, salad, dressing, cooking oils, car grease, motor oils) | Scrape residue from fabric. Pretreat. Wash using hottest water safe for fabric. For heavy stains and tar, apply nonflammable dry cleaning fluid to back of stain. Replace towels under stain frequently. Rinse throughly. Wash using hottest water safe for fabric.        |
| Ink  | Some inks may be impossible to remove. Washing may set some inks. Use prewash stain remover, denatured alcohol, or nonflammable dry cleaning fluid.  |
| Mildew, scorch   | Wash with chlorine bleach if safe for fabric. Or, soak in oxygen bleach and HOT water before washing. Badly mildewed fabrics may be permanently damaged.   |
| Mud  | Brush off dry mud. Pretreat or soak with product containing enzymes.   |
| Mustard, tomato  | Pretreat with prewash stain remover. Wash using bleach safe for fabric.  |
| Nail polish  | May be impossible to remove. Place stain face down on paper towels. Apply nail polish remover to back of stain.<br>Repeat, replacing paper towels frequently. Do not use on acetate fabrics.   |
| Paint, varnish   | WATER BASED Rinse fabric in cool water while stain is wet. Wash. Once paint is dry, it cannot be removed,<br>OIL BASED AND VARNISH Use solvent recommended on can label. Rinse throughly before washing.   |
| Rust, brown or yellow discoloration  | For spots, use rust remover safe for fabric. For discoloration of an entire load, use phosphate Detergent and nonchlorine bleach. Do not use chlorine bleach because it may intensify discoloration.   |
| Shoe polish  | LIQUID Pretreat with a paste of granular detergent and water. Paste scrape residue from fabric. Pretreat with prewash stain remover or nonflammable dry cleaning fluid. Rub detergent into dampened area. Wash using bleach safe for fabric.                               |

### **3-3. FUNCTION OF EACH BUTTON.**



#### Note

The time shown on the display is the estimated cycle time. If the sensors and microprocessor elect to make changes during the cycle, the display will be adjusted accordingly.



### **3-4. WASHING PROGRAMS.**

#### CYCLE GUIDE

The cycle guide below shows the default settings, available options and recommended fabric types for each cycle. Allowable modifier adjustments are shown below the default setting for each cycle.

= Available Option
 = Default Setting

| Cycle             | Fabric or<br>Load Type                                 | Wash<br>Temperature                                     | Spin<br>Speed                           | Soil Level      | Stain<br>Treat | Save<br>Energy | Extra<br>Rinse | Water<br>Plus | Add a<br>Garment |
|-------------------|--|---|---|-----------------|----------------|----------------|----------------|---------------|------------------|
|                   | Cotton, shirts, jeans                                  | Warm  | High                                    | Normal          |                |                |                |               |                  |
| Normal/<br>Casual | soxs, pants  | Hot<br>Cold<br>Tap Cold                                 | Extra High<br>No Spin<br>Medium         | Heavy<br>Light  | •              |                |                |               | •                |
|                   |  | Warm  | Medium                                  | Normal          |                |                |                |               |                  |
| Bulky/<br>Bedding | Large items such<br>as blankets and<br>comforters      | Cold<br>Hot<br>Tap Cold                                 | Extra High<br>High<br>No Spin<br>Low    | Heavy<br>Light  |                |                |                |               | •                |
|                   | Specifically   | Warm  | High                                    | Light           |                |                |                |               |                  |
| Kids Wear         | designed to clean<br>and thoroughly rinse<br>kids wear | Hot<br>Cold   | Extra High<br>No Spin<br>Low<br>Medium  | Normal<br>Heavy |                |                | •              | •             | •                |
|                   |  | Warm  | High                                    | Normal          |                |                |                |               |                  |
| Towels            | Towels   | wels Cold High<br>Hot No Spin<br>Tap Cold Low<br>Medium |   | •               | •              | •              |                |               |                  |
|                   |  | Tap Cold  | Medium                                  | Normal          |                |                |                |               |                  |
| Colors            | Lightly soiled and colored clothing                    | Cold<br>Warm  | High<br>Extra<br>High<br>No Spin<br>Low | Heavy<br>Light  |                |                |                | •             | •                |
|                   |  | Warm  | High                                    | Heavy           |                |                |                |               |                  |
| Heavy<br>Duty     | Heavy soiled<br>cotton fabrics                         | Cold<br>Hot<br>Tap Cold                                 | Extra High<br>Medium<br>Low<br>No Spin  | Light<br>Normal | •              |                | •              | •             | •                |

#### NOTE:

To protect your garments, not every wash temperature, spin speed, soil level, or option is available with every cycle. A chime will sound and the LED will not light if the selection is not allowed.

\*When a cycle is selected, the default time for that cycle is displayed. This time will change as modifiers or options are selected. Once the START/PAUSE button is pressed, the washer will measure the size of the load. The estimated time may change once the load size has been measured. The washer automatically adjusts the wash time for the amount of laundry, water pressure, water and other operating conditions.

These cycles use various wash motions to enhance cleaning and/or fabric care performance. The wash motions may sound different at different stages of the wash cycle. This is normal.

#### CYCLE GUIDE

The cycle guide below shows the default settings, available options and recommended fabric types for each cycle. Allowable modifier adjustments are shown below the default setting for each cycle.

= Available Option
 = Default Setting

| Cycle             | Fabric or<br>Load Type   | Wash<br>Temperature | Spin<br>Speed                             | Soil Level      | Stain<br>Treat | Save<br>Energy | Extra<br>Rinse | Water<br>Plus | Add a<br>Garment |
|-------------------|--|---------------------|---|-----------------|----------------|----------------|----------------|---------------|------------------|
|                   |  | Hot                 | Medium                                    | Heavy           |                |                |                |               |                  |
| Whitest<br>Whites | Heavily to normally<br>soiled white cottons                                    | Warm                | Extra High<br>High<br>Low<br>No Spin      | Light<br>Normal |                |                | •              | •             | •                |
|                   |  | Warm                | High                                      | Light           |                |                |                |               |                  |
| Express<br>Wash   | Lightly soiled clothing<br>and small loads                                     | Cold<br>Tap Cold    | Extra High<br>Medium<br>Low<br>No Spin    | Normal<br>Heavy |                |                | •              | •             | •                |
|                   |  | Tap Cold            | High                                      | Normal          |                |                |                |               |                  |
| Cold<br>Clean     | Small loads of cotton,<br>linen, towels, shirts,<br>sheets, jeans, mixed loads |                     | Extra<br>High<br>No Spin<br>Low<br>Medium | Heavy<br>Light  |                |                | •              | •             | •                |
|                   |  | Extra Hot           | High                                      | Heavy           |                |                |                |               |                  |
| Sanitize          | Heavily soiled items,<br>such as work clothes,<br>diapers, etc.                |                     | Extra<br>High<br>No Spin<br>Low<br>Medium | Light<br>Normal |                |                | •              |               | •                |
|                   |  | Tap Cold            | Low                                       | Light           |                |                |                |               |                  |
| Delicates         | Dress shirts/blouses,<br>nylons, sheer or lacy<br>garments                     | Cold<br>Warm        | High<br>Medium<br>No Spin                 | Heavy<br>Normal |                |                | •              |               | •                |
| Handwash/         | ,  | Warm                | Low                                       | Light           |                |                |                |               |                  |
| Wool              |  | Cold<br>Tap Cold    | Medium<br>No Spin                         | Normal<br>Heavy |                |                |                |               |                  |
|                   |  | Warm                | Medium                                    | Normal          |                |                |                |               |                  |
| Workout<br>Wear   | Permanent press,<br>synthetic items  | Cold<br>Tap Cold    | High<br>No Spin<br>Low                    | Heavy<br>Light  |                |                |                |               |                  |
|                   |  | Tap Cold            | High                                      |                 |                |                |                |               |                  |
| Rinse/Spin        | Rinse and Spin   |                     | Extra High<br>Medium<br>Low<br>No Spin    |                 |                |                | •              |               |                  |

#### NOTE:

To protect your garments, not every wash temperature, spin speed, soil level, or option is available with every cycle. A chime will sound and the LED will not light if the selection is not allowed.

\*When a cycle is selected, the default time for that cycle is displayed. This time will change as modifiers or options are selected. Once the START/PAUSE button is pressed, the washer will measure the size of the load. The estimated time may change once the load size has been measured. The washer automatically adjusts the wash time for the amount of laundry, water pressure, water and other operating conditions.

These cycles use various wash motions to enhance cleaning and/or fabric care performance. The wash motions may sound different at different stages of the wash cycle. This is normal.

### **3-5. CARE AND MAINTENANCE**

#### When there is the possibility of freezing temperatures

- · Close the water taps and remove the water supply hoses.
- · Remove the water which remains in the water supply.
- Lower the drain hose and drain the water in the sump and the drain hose by running a spin cycle.

| If frozen                                 |   |
|---|---|
| II IIOZEII                                |   |
| Pour approximately 2 at least 10 minutes. | apply hose and immerse it in HOT water. (40° C or 104° F).<br>Iters ( $4\frac{1}{2}$ pounds) of HOT water (40° C or 104° F) into the sump and allow it ti stand for<br>apply hose to the water tap run a SPEED WASH cycle to confirm that the machine fills,<br>properly. |
| Wash Inner-Tub                            | Leave the lid open after washing to allow moisture to evaporate. If you want to clean the inner-tub use a clean soft cloth dampened with liquid detergent, then rinse. (Do not use harsh or gritty cleaners.)   |
| Inlet Hoses                               | Hoses connecting washer to faucet should be replaced every 5 years.   |

**Exterior** Immediately wipe off any spills. Wipe with damp cloth. Avoid hitting surface with sharp

objects.Long VacationsBe sure water supply is shut off at faucets. Drain all water from hoses if weather will be<br/>below freezing.

#### Cleaning the inside of your washer

If you use fabric softener or do regular COLD water washing, it is very important that you clean the inside of your washer occasionally as described below.

- Fill your washer with HOT water.
- Add 1 cup of bleach.
- Let it operate for several minutes.
- Stop the washer, open the lid, and leave it to soak overnight.
- After soaking, drain the washer and run it through a normal cycle.

#### Products that might damage your washing machine

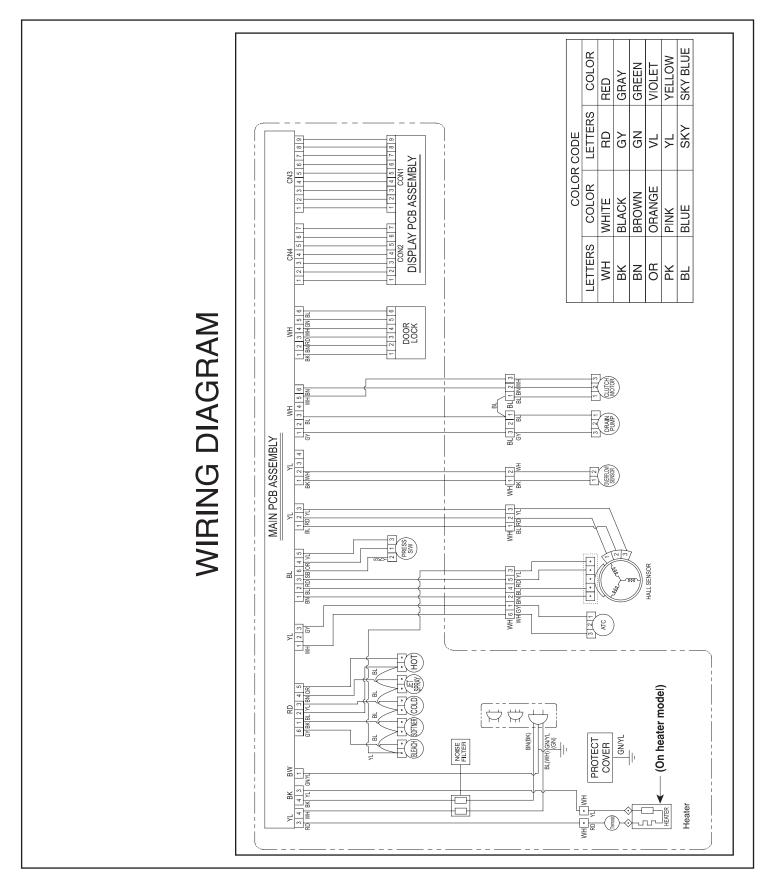
- Concentrated bleaches and diaper sanitizer will cause damage to the paintwork and components of your washer.
- Hydrocarbon solvents, i.e. petrol, paint thinners and lacquer thinners, etc. can dissolve plastic and blister paint.

(Be careful when washing garments stained with these solvents as they are flammable, DO NOT put them in washer or dryer.)

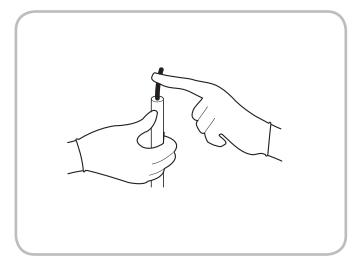
- Some pretreatment sprays or liquids can damage your washer's control panel.
- Use of dyes in your washer may cause staining of the plastic components. The dye will not damage the machine but we suggest you thoroughly clean your washer afterwards. We do not recommend the use of dye strippers in your washer.
- Do not use your washer lid as a work surface.

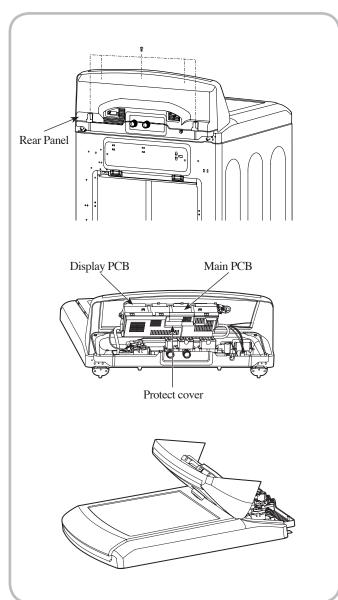
### **4. SERVICE INFORMATION**

### 4-1. WIRING DIAGRAM



### **4-2. DISASSEMBLY INSTRUCION**





Be sure to unplug the power to repair and replace electric parts.

### ESD (ElectroStatic Discharge) WARNING

Be sure to follow proper ESD and grounding precautions for diagnosis and repair. If this is not possible, touch the ground wire on a regular basis to remove any static charge built up on your person.

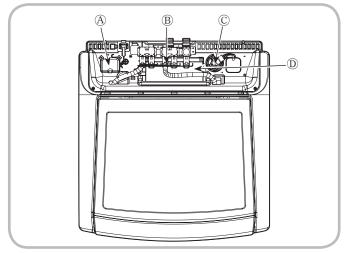
# 1) Remove front panel and main PCB assembly

- ① Remove 5 panel fixing screws attaching the panel on the back.
- Disassemble Rear Panel.

- ③ Pull the front panel forward.
- ④ Disassemble the protective cover.
- (5) Disconnect the leads from the controller.

6 Remove 9 screws on the PCB assembly.

1 Disassemble PCB assembly.



2) Disassembly of the Noise Filter, Power Cord, Inlet Valve, Pressure Switch, and DT Housing.









#### Noise Filter and Power Cord(Figure A)

- ① Remove the two screws attaching the noise filter.
- ② Disconnect 2 connector in Noise Filter and Disassemble Noise Filter and Power Cord.

#### Inlet Valve (Figure B)

- ① Disconnect the leads from the inlet valve and remove three screws.
- ② Remove the hoses and output pipes from the input valve.
- ③ Remove the inlet valve.

#### **Pressure Switch (Figure C)**

- ① Disconnect the leads from pressure switch and disassemble pressure switch
- 2 Disconnect pressure tube from the pressure switch .

#### DT Housing (Figure D)

- ① Remove the hoses and output pipes from the input valve.
- 2 Disassemble the connector pipe and the DT housing.







① Insert a flat blade between the cabinet and the top cover to release the latches.

②Lift the top cover.



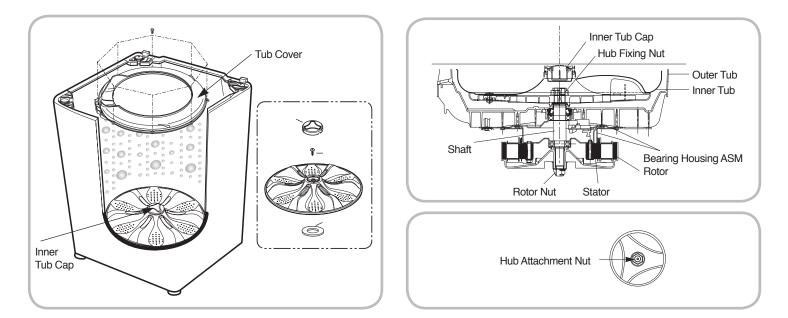


③Use the blade to push the left hinge out of the way and to displace the hinge pin to remove the





④Remove the lid by pulling the right hinge pin out of its holder.



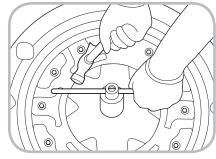
### 4) Disassembly of Tub Cover and Pulsator

- ① Remove 8 screws and take off the tub cover.
- 2 Remove the pulsator cap.
- 3 Remove the pulsator screws and take it out.
- ④ Remove the pulsator washer and take it out.

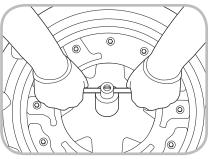
### 5) Assemble the service tool (38 mm wrench)



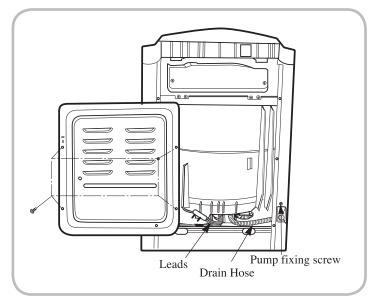
### 6) Remove the hub attachment nut. (38 mm)



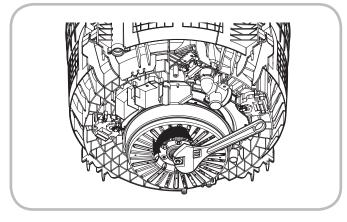
① Hit the bar using the hammer.



(2) Disconnect hub fixing nut and disassemble the inner tub.







# 6) Disassembly of the Back Cover and Drain Pump

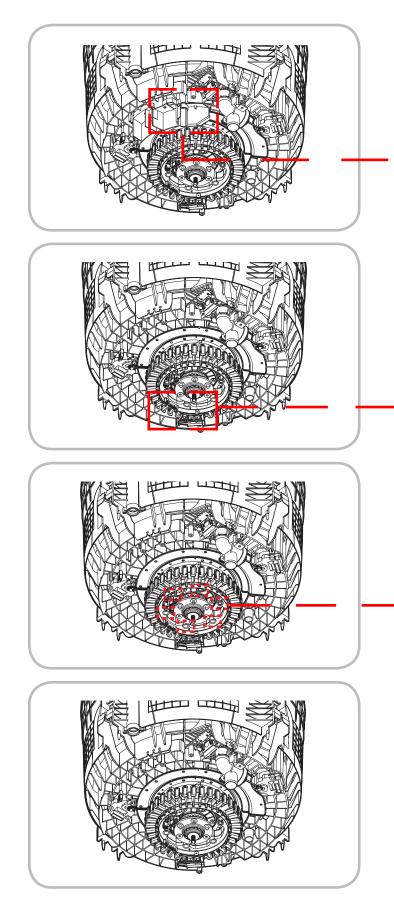
- ① Remove the screws that attach the back cover and take it off.
- ② Disconnect the leads and the drain hose from the drain pump.
- ③ Remove the pump attachment screws and the lead connector. Take the pump assembly out of the washer.

### 7) Disassembly of Damper Assembly

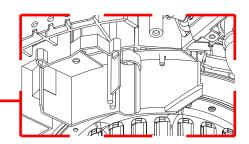
- 1 Remove the top cover of the washing machine.
- ② As shown in the drawing, lift the damper assembly and remove it along with the outer tub assembly.
- ③ Damper assembly shall not be disassembled. Replace damper as assembly.

### 8) Disassembly of Rotor and Stator

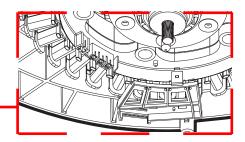
- Use a wrench (M24) to remove the nut that connects the rotor to the shaft. (The torque should be 200 kgf/cm or 88 footpounds.)
- ② Remove the rotor by pulling it straight off the splined shaft.



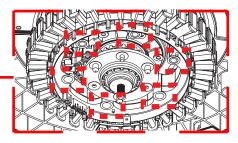
③ Remove the screws that secure the water guide.



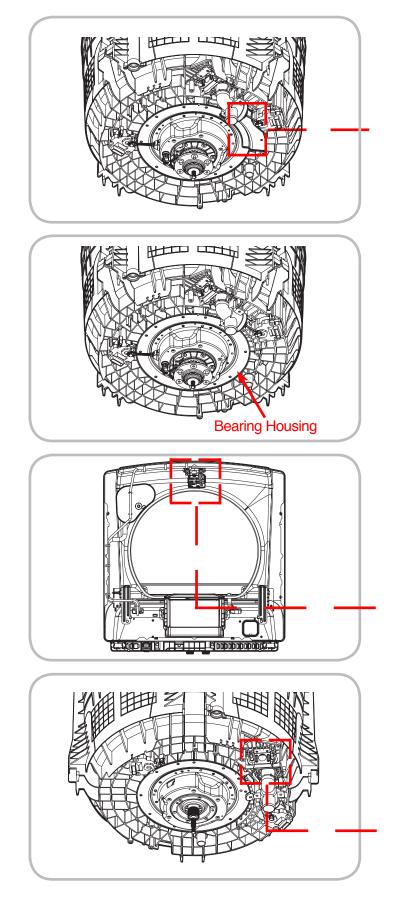
 Disconnect the hall sensor and stator connection before removing the stator in the subsequent step.



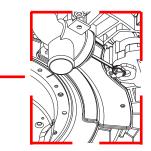
- $(\mathbf{5})$  Remove the six screws securing the rotor.
- 6 Check the position of the snap ring, being sure it faces the rotor and stator.



- ⑦ To keep from dropping the stator, loosen the six bolts almost all the way; then hold the stator in one hand while removing the bolts with the other.
- (8) Be careful during removal and replacement to avoid cutting, nicking, or pinching any of the wires. This could cause a short or electrical noise in the machine.



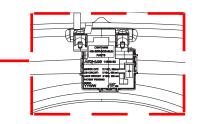
(9) Remove four screws to release the tub bracket.



Remove 17 screws to release the bearing housing.
 Pull the housing away from the tub, but do not pry it with a screwdriver to avoid damage.

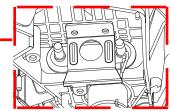
### 9) Disassembly of Door Lock Switch

- 1 Remove the two door lock attachment screws.
- 2 Remove the door switch and remove the attachment tube.



### 10) Disassembly of Heater

- ① Remove the three heater attachment screws.
- ② Loosen the nut at the middle of the heater to relieve the tension on the clamp. Then pull it out of the case.



### **4-3. TEST RUNNING WITHOUT WATER**

### 1) SAFETY CAUTION

- The main power board assembly has exposed live 120 VAC and live DC voltages. Use care when disconnecting connectors during troubleshooting and testing. (Wear electrostatic discharge gloves when handling the board.
- Unplug the power when handling the board assembly. (Wear electrostatic discharge gloves when handling the board. Store the board in an ESD [ElectroStatic Discharge] plastic bag.)

### 2) SERVICE MODE

- The washer must be empty and the controls must be in the off state.
- Press and hold the SOAK and ADD A GARMENT buttons; then press the POWER button. The buzzer will sound twice.
- Press the Start/Pause button to advance to the subsequent test mode step.

| Number of times the<br>START/PAUSE<br>button is pressed | Check Pont   | Display Status  |
|---|--|---|
| None  | Main program version                                     | T1 and Main Program Version                             |
| 1 time  | Display program version                                  | T2 and Display Program Version                          |
| 2 time  | None   | ТЗ  |
| 3 time  | Inlet valve for Bleach Detergent turns on. (Cold Water)  | A and Water level frequency (1~10 Level)                |
| 4 time  | ※ On :67~33(26.7kHz~23.3kHz)                             | * The meaning of 67~33 number is 26.7kHz~23.3kHz really |
|   | Inlet valve for Softener Dispenser turns on. (Hot Water) | B and Water level frequency (1~10Level)                 |
| 5 time  | Inlet valve for J-Dispenser turns on. (Cold Water)       | C and Water level frequency (1~10Level)                 |
| 6 time  | Heater check (on heater model)                           | T4 and the coefficient of flood sensing                 |
| 7 time  | Wave force check   | T5 and the coefficient of load sensing                  |
| 8 time  | Drain pump and agitate (pulsator) check                  | T6 and Water level frequency                            |
| 9 time  | Agitate (tub) check                                      | T7 and the coefficient of load sensing                  |
| 10 time   | High speed spin  | T8 and RPM  |
| 11 time   | Off<br>. Unlocks the door<br>. Turns off all LED         | None  |

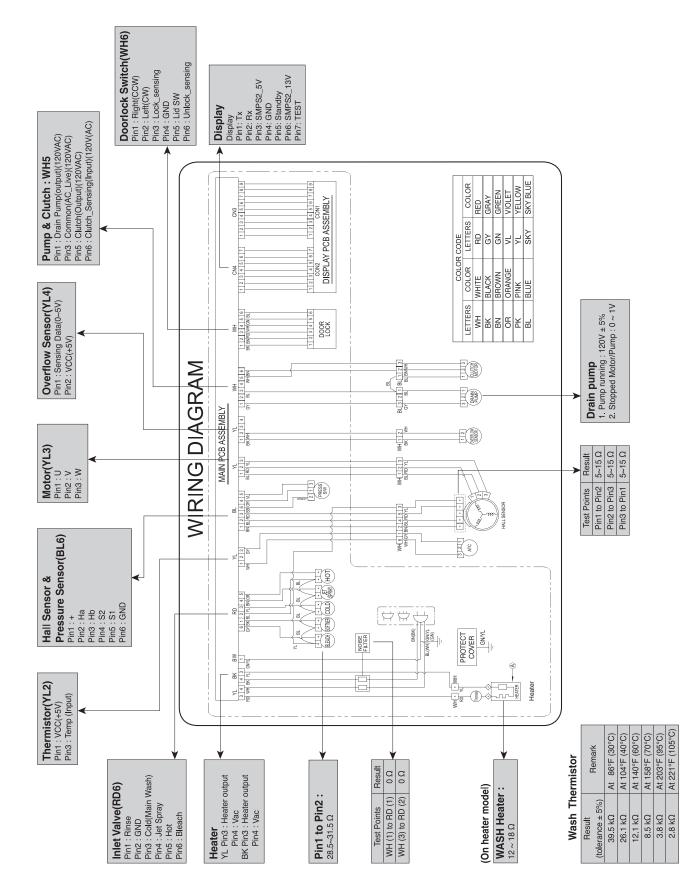
### 4-4. TROUBLESHOOTING BY COMMON WASHING PROBLEMS

Many washing problems involve poor soil and stain removal, residues of lint and scum, and fabric damage. For satisfactory washing results, follow these instructions. NOTE: NEVER use bar soap in the washing machine.

WASHING PROBLEM

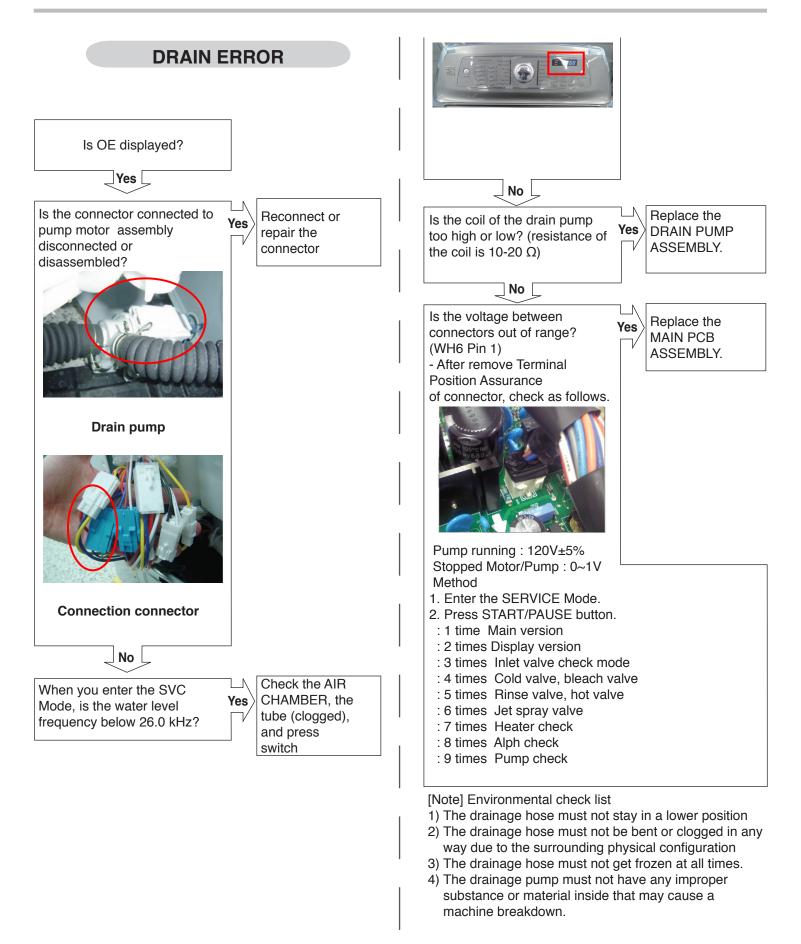
| Problems                             | Possible Causes  | Solutions and Preventive Measures  |
|--------------------------------------|--|--|
| Poor soil<br>removal                 | <ul> <li>Insufficient detergent</li> <li>Wash water temperature too low</li> <li>Incorrect wash cycle</li> <li>Laundry missorted</li> <li>Stains not properly pretreated</li> </ul>                          | <ul> <li>Use correct amount of detergent for load size, amount of soil and water hardness.</li> <li>Use WARM or HOT water for normal soil. Different Water Temperature may be required according to soil type. (<i>refer to page 10</i>)</li> <li>Reduce load size.</li> <li>Wash with Heavy or Soak &amp; Heavy wash cycle for heavy soiled laundry.</li> <li>Separate heavily soiled items from lightly soiled ones.</li> <li>Pretreat stain and heavy soil according to directions shown on page 15.</li> </ul> |
| Blue Stains                          | <ul> <li>Undiluted fabric softener<br/>dispensed directly onto fabric</li> </ul>   | <ul> <li>Pretreat the stain with detergent or a stain removal agent.</li> <li>Do not overfill fabric softener dispenser and do not pour liquid fabric softener directly onto fabric.</li> <li>See page 13 for more instructions.</li> </ul>  |
| Black or gray<br>marks on<br>clothes | <ul> <li>A buildup caused by the interaction<br/>of fabric softener and detergent<br/>can flake off and mark clothes</li> <li>Not enough detergent</li> </ul>  | <ul> <li>Keep the recommendations against Scrud (waxy buildup).</li> <li>Use correct amount of detergent for load size, soil level,<br/>and water Hardness.</li> </ul>   |
| Yellow or<br>brown rust<br>stains    | <ul> <li>Iron or manganese in water<br/>supply, water pipes, or water<br/>heater</li> </ul>  | <ul> <li>To restore discolored load of whites, use rust remover safe for fabric.</li> <li>Install nonprecipitating water softener or an iron filter in your water supply system for an ongoing problem.</li> <li>Before washing, run water for a few minutes to clear lines.</li> </ul>  |
| Lint                                 | <ul> <li>Incorrect sorting</li> <li>Tissues left in pocket</li> <li>Overloading the washer</li> </ul>  | <ul> <li>Wash lint-producing items, like flannel sheets, towels, and<br/>the like separately from dark fabrics and fabrics that tend to<br/>collect lint. Remove all items, including tissues and papers,<br/>from the pockets of items to be washed. See page 9 for<br/>sorting information.</li> <li>Do not overload the washer</li> </ul>   |
| Residue or<br>Detergent              | <ul> <li>Overloading the washer</li> <li>Undissolved detergent</li> <li>Excessive detergent</li> </ul>   | <ul> <li>Do not overload the washer.</li> <li>Some detergents need to be pre-dissolved, check the detergent instructions. Try pre-dissolving the detergent.</li> <li>Increase Water Temperature using HOT water safe for fabric.</li> <li>Use proper amount of detergent.</li> </ul>   |
| Holes, tears,<br>or snags            | <ul> <li>Incorrect use of chlorine bleach.</li> <li>Unfastened zippers, hooks,<br/>buckles</li> <li>Ribs, tears and broken threads</li> <li>Overloading the washer</li> <li>Degradation of fabric</li> </ul> | <ul> <li>Never pour chlorine bleach directly on fabric.</li> <li>See page 11 for adding liquid bleach.</li> <li>Fasten zippers, hooks, and buckles.</li> <li>Remove objects in pockets. See page 9 for caring before loading.</li> <li>Do not overload the washer.</li> </ul>  |

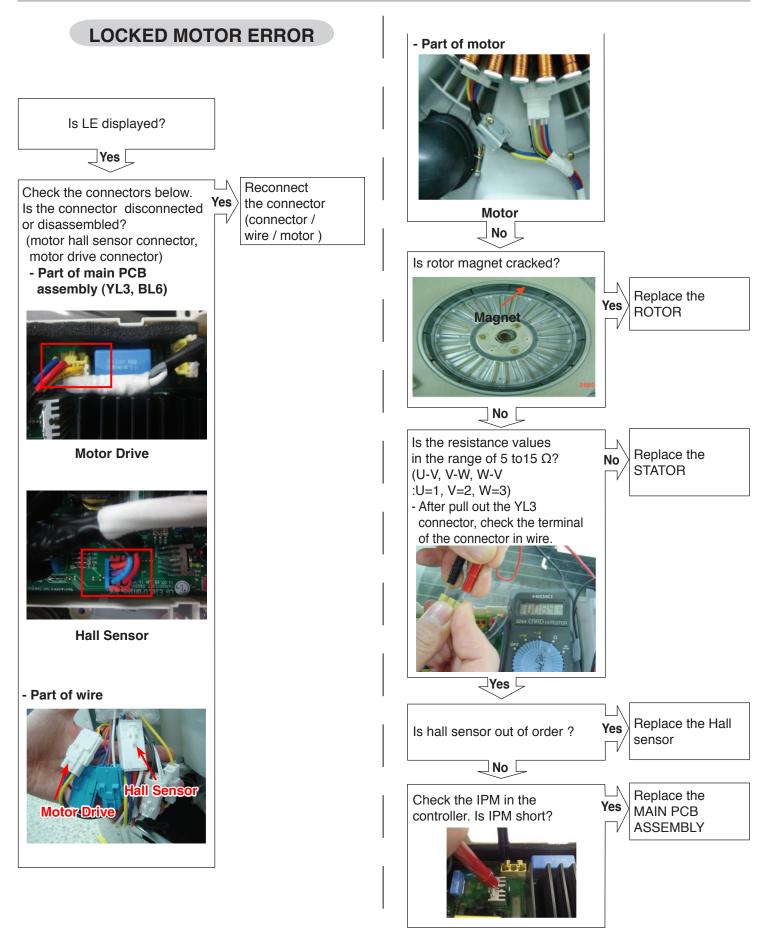


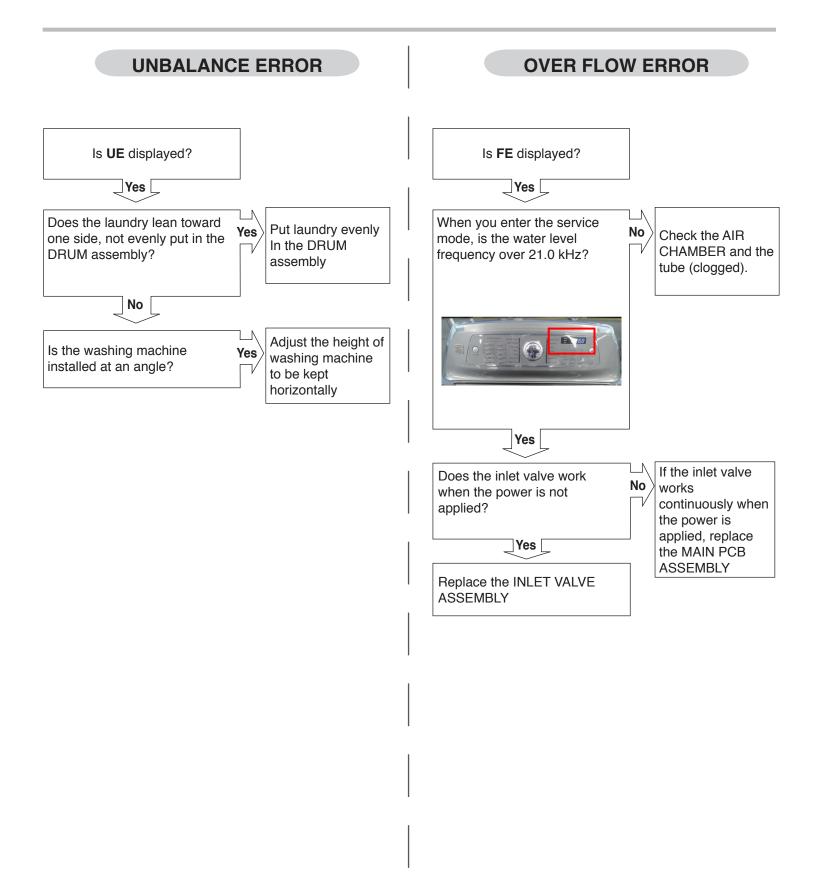


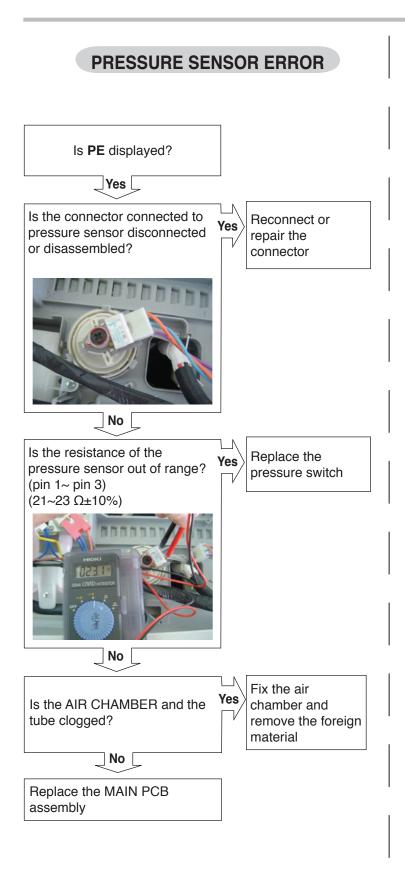
### 4-6. TROUBLESHOOTING WITH ERROR CODE

| Trouble  | Check  | counterplan   |
|----------|--|---|
| IE       | <ol> <li>Verify the valve is open and water is on.</li> <li>Check the filter on inlet valve whether<br/>clogged with foreign material or not.</li> <li>Check the connector of valve and RD6 on PCBA.</li> <li>Check the testmode (Testmode 3)</li> <li>Check the valve resistance. (0.8-1.2 kΩ)</li> </ol> | <ol> <li>Turn the tap on.</li> <li>Clean or replace the filter</li> <li>Reconnect or repair the connector</li> <li>Replace the PCBA</li> <li>Replace the inlet valve assembly.</li> </ol> |
| OE       | <ol> <li>Check the test mode (Testmode 6)</li> <li>Check the connector of PCBA or pump or<br/>connection connector</li> <li>Check the connection from PCB to pump by tester</li> <li>Check the pump SPEC (resistance of the coil is<br/>10-20 Ω) and input voltage on working (120V±5%)</li> </ol>         | <ol> <li>Replace the PCBA</li> <li>Reconnect or repair the connector</li> <li>Replace harness</li> <li>Replace pump</li> </ol>  |
| dE       | 1. Connect other doorlock switch and check the lid sensing by magnet   | 1. Replace the doorlock switch or PCBA  |
| dL       | <ol> <li>Check the doorlock switch trying locking</li> <li>Check the balance of the lid.</li> </ol>  | <ol> <li>If trying, replace the doorlock switch.<br/>Or not trying replace the PCBA</li> <li>Replace the door or set the balance</li> </ol>   |
| FE       | <ol> <li>Check the Water level         <ol> <li>Power on and run</li> <li>Press the DELAY WASH &amp; EXTRA RINSE</li> </ol> </li> <li>Check the valve</li> </ol>   | <ol> <li>If segment is displayed under 10,<br/>replace the PCBA</li> <li>Replace the valve</li> </ol>   |
| tE       | <ol> <li>Check the connector of PCBA (YL2) or thermistor<br/>or connection connector</li> <li>Check the cutted connection from PCB to<br/>thermister by tester</li> </ol>  | <ol> <li>Reconnect or repair the connector</li> <li>Replace harness</li> </ol>  |
| PE       | <ol> <li>Check the Presure Sensor (21~23 Ω ±10%) and<br/>connection</li> <li>Check the Connector (BL6)</li> </ol>  | 1. Reconnect or repair the connector  |
| LE       | <ol> <li>Check the connector of PCBA (YL3, BL6) or<br/>motor connector or connection connector</li> <li>Check the magnet for Rotor</li> <li>Check the Rotor Resistance (YL3) 5 to 15 Ω<br/>(U-V, V-W, W-V :U=1, V=2, W=3)</li> </ol>   | <ol> <li>Reconnect or repair the connector</li> <li>Replace the rotor.</li> <li>Replace the stator.</li> </ol>  |
| No Power | <ol> <li>Check the fuse for noise filter and PCBA by tester</li> <li>Check the IPM         <ul> <li>Check the Short between top switch<br/>Heatsink and YL3 pin by Tester</li> </ul> </li> </ol>   | <ol> <li>If the beep sounds, the fuse is OK.<br/>If no beep, change the noise filter,<br/>including the fuse.</li> <li>If beep sound, replace the PCBA.</li> </ol>                        |
|          |  |   |





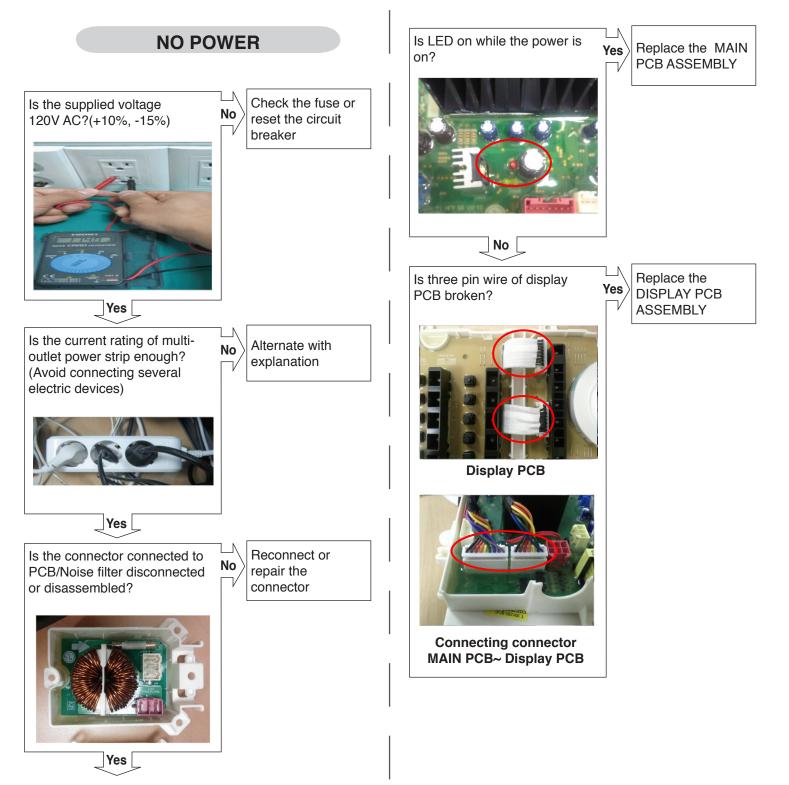




#### **4-7. OTHER TROUBLESHOOTING**

#### **A** CAUTION

- 1. Be careful of electric shock if disconnecting parts while troubleshooting.
- 2. First of all, check the connection of each electrical terminal with the wiring diagram.
- 3. If you replace the main PCB assembly, reinsert the connectors correctly.



#### **POWER BUTTON DOESN'T WORK**

N

Yes

Reconnect or

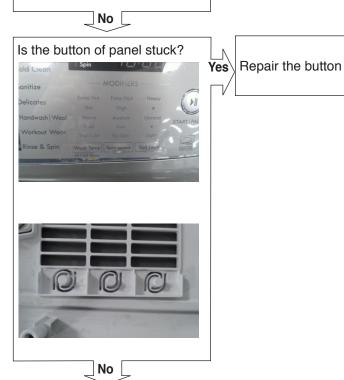
repair the

connector

Is the connector connected to Main PCB / Display PCB disconnected or disassembled?



Connecting connector Main PCB~ Display PCB



Is the display PCB broken? (check the buzzer sound and LED light while touch the LCD)



Replace the DISPLAY PCB ASSEMBLY

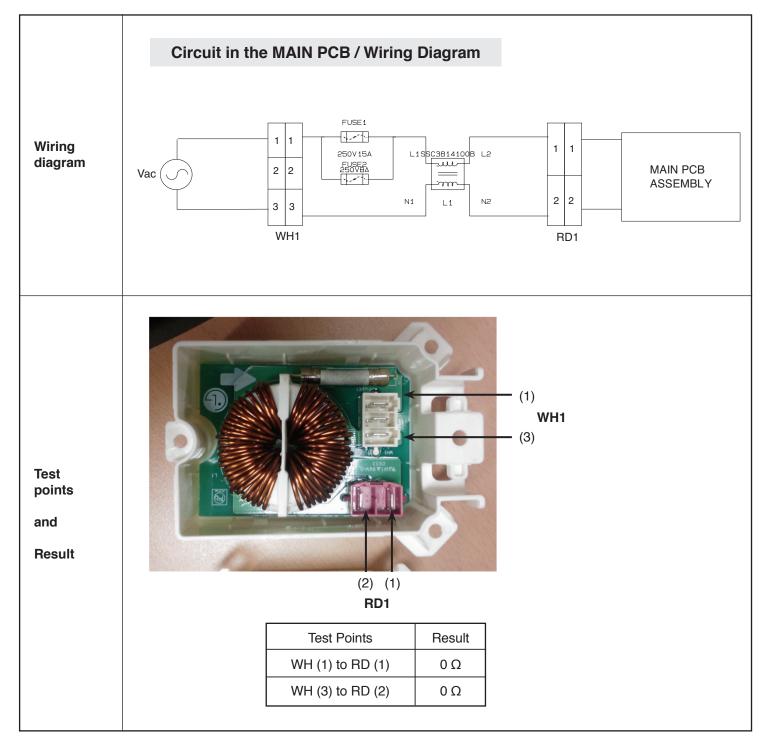
Yes

٦

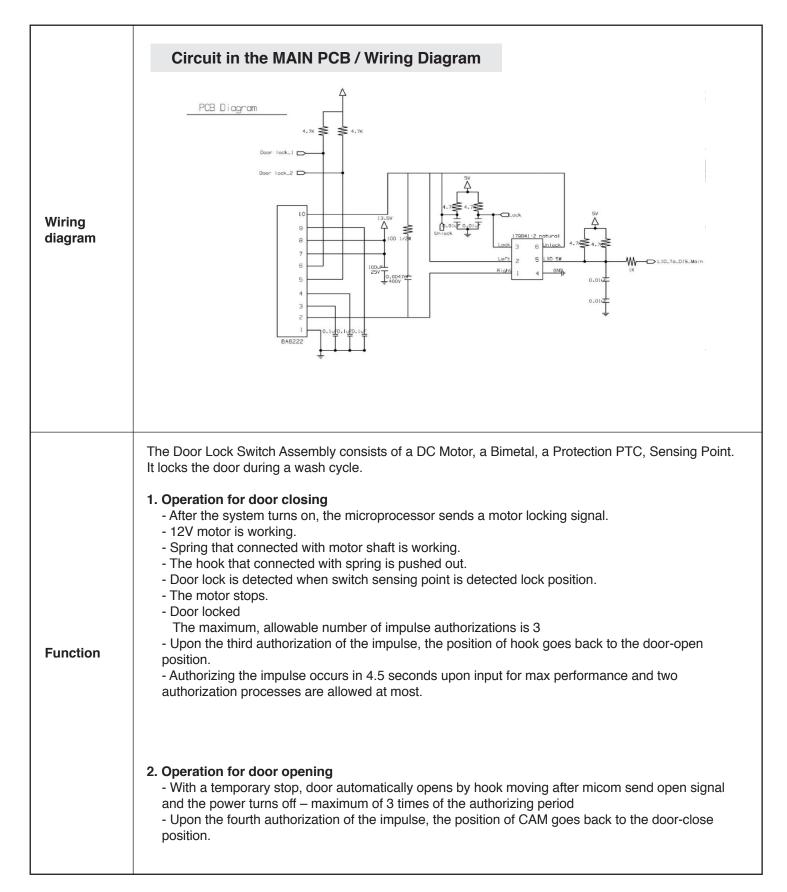
# **5. COMPONENT TESTING INFORMATION**

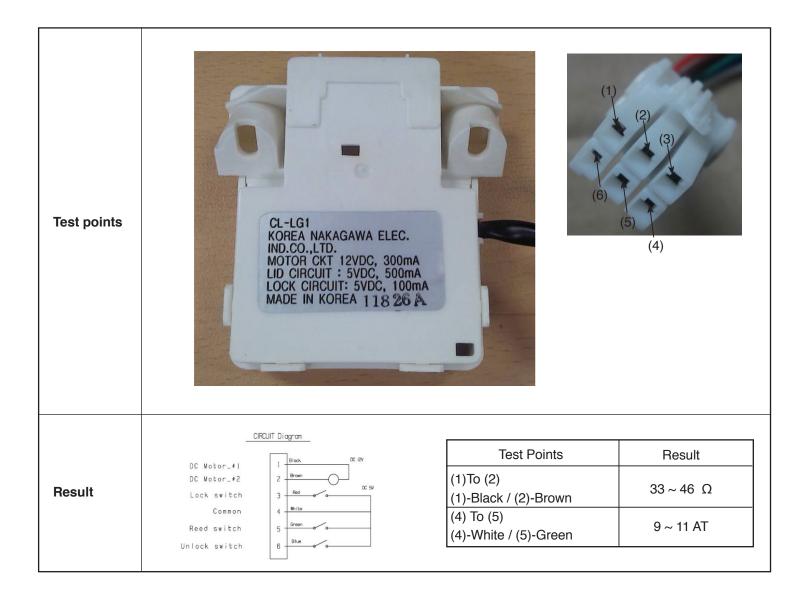
**WARNING** When resistance (Ohm) checking the component, be sure to turn the power off, and do voltage discharge sufficiently.

#### 5-1. FILTER ASSEMBLY (LINE FILTER)

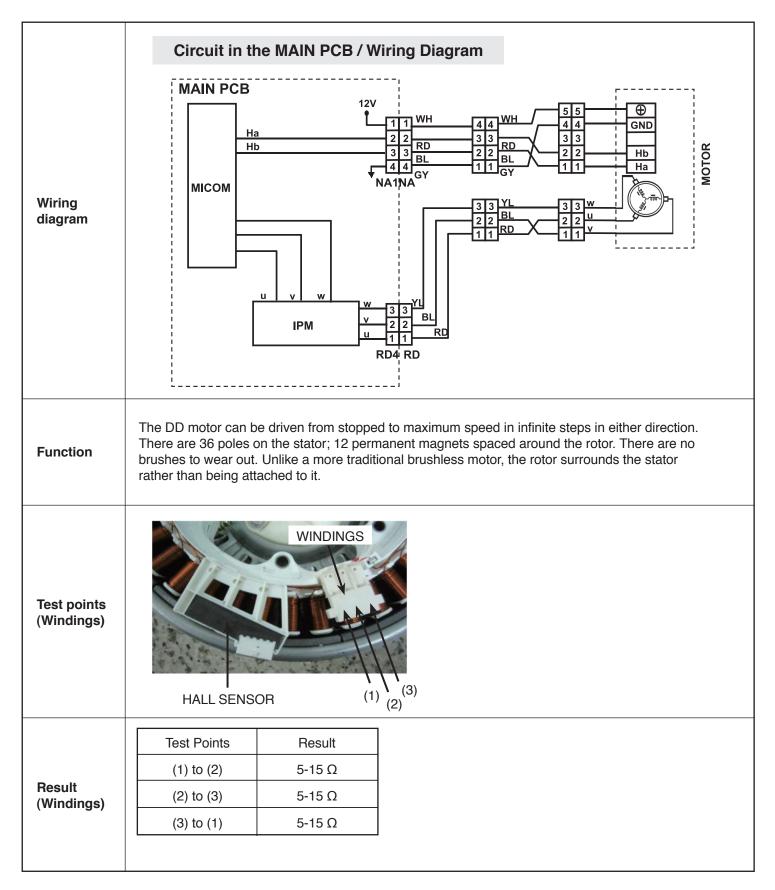


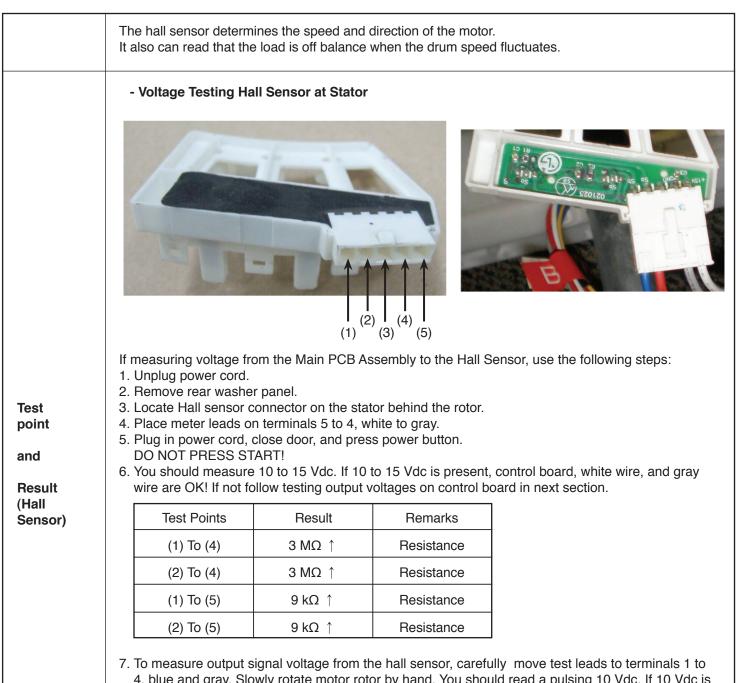
#### 5-2. DOOR LOCK SWITCH ASSEMBLY





#### 5-3. STATOR ASSEMBLY

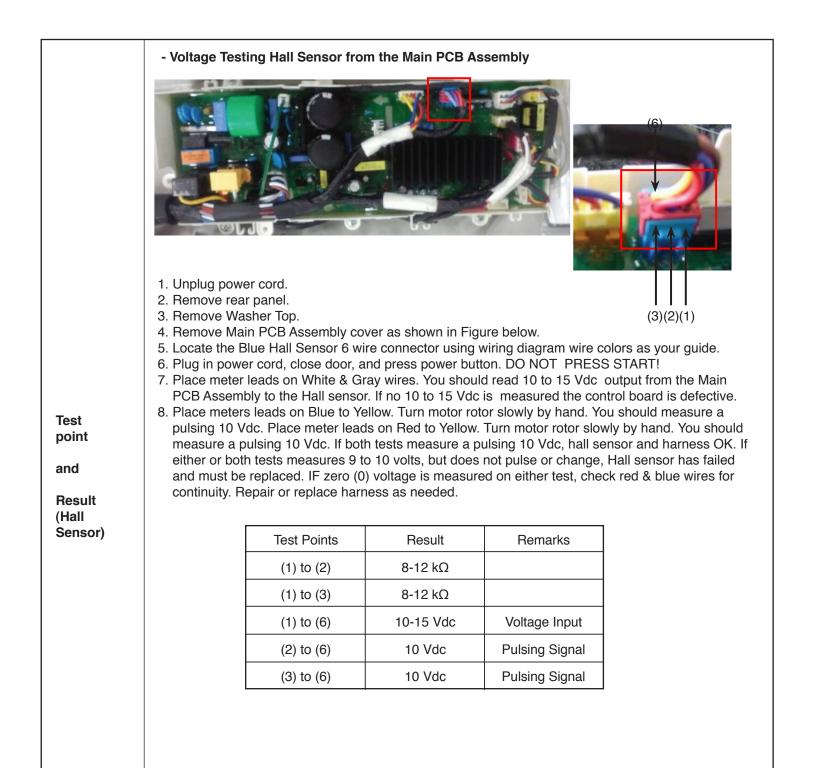




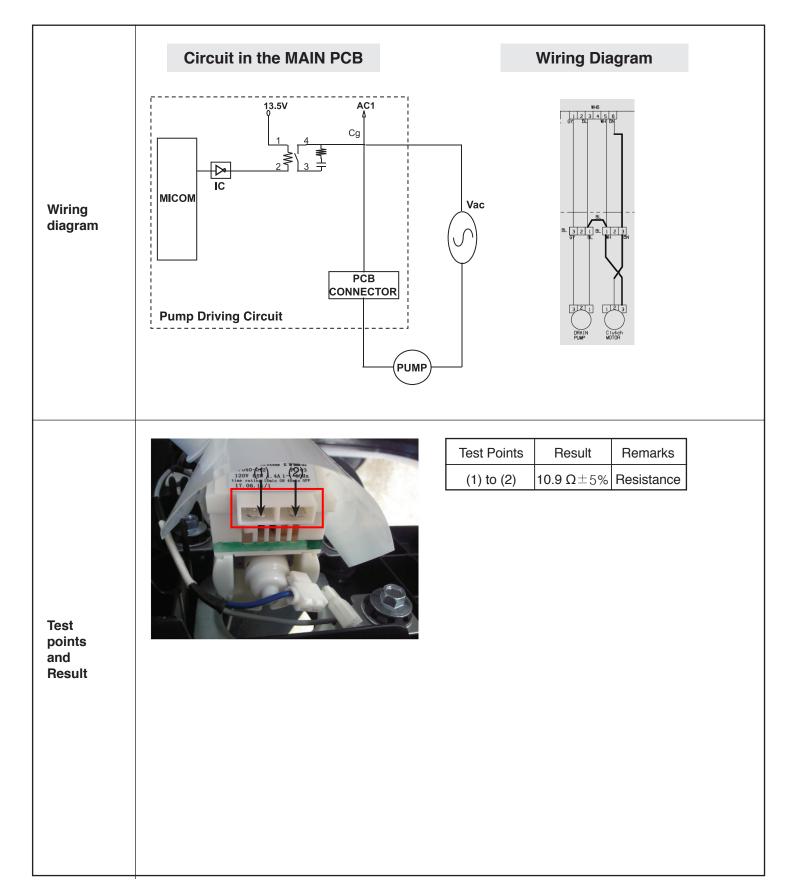
4, blue and gray. Slowly rotate motor rotor by hand. You should read a pulsing 10 Vdc. If 10 Vdc is measured from 1 to 4, move lead on blue wire to red wire, terminal 2. Repeat rotating motor rotor by hand. You should read a pulsing 10 Vdc from red to gray.
8. If pulsing 10 Vdc is measured from 1 to 4 and 2 to 4, hall sensor is OK! If either test netted only 9

8. If pulsing 10 Vdc is measured from 1 to 4 and 2 to 4, hall sensor is OK! If either test netted only 9 to 10 Vdc without changing (no pulsing) the hall sensor is likely defective. Disconnect power by unplugging washer and ohm check hall sensor to verify failure of the hall sensor.

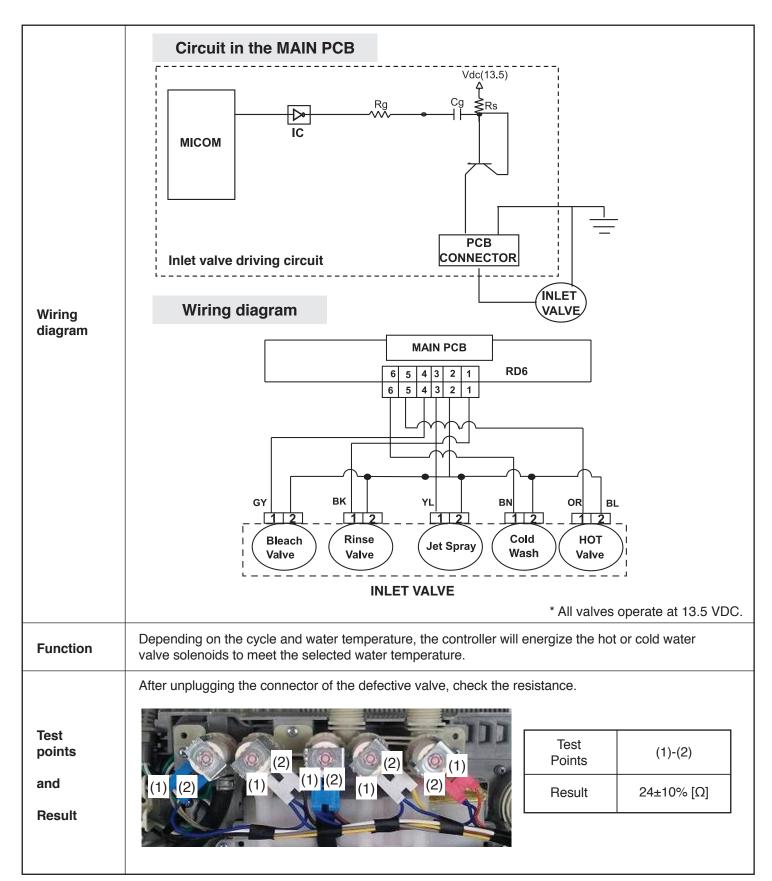
43



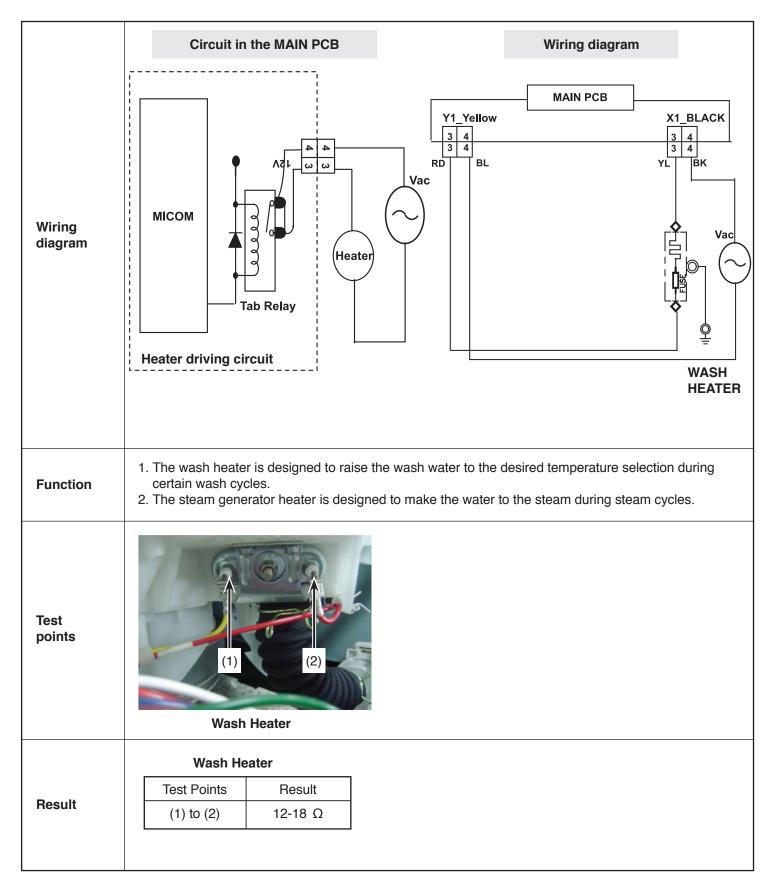
## **5-4. PUMP MOTOR ASSEMBLY**



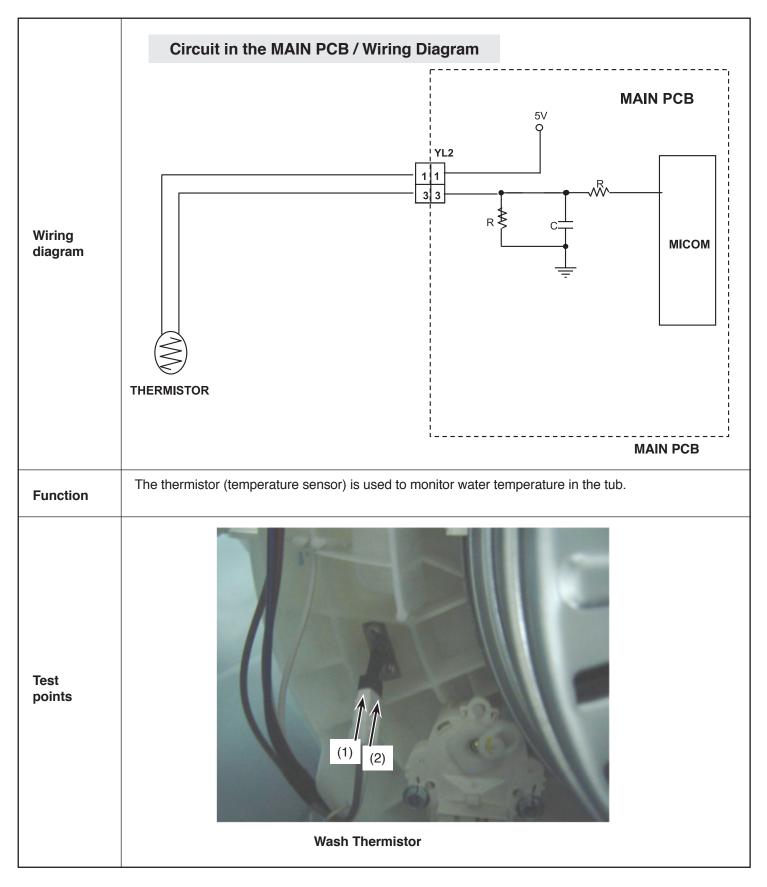
## 5-5. INLET VALVE ASSEMBLY



## 5-6. HEATER ASSEMBLY

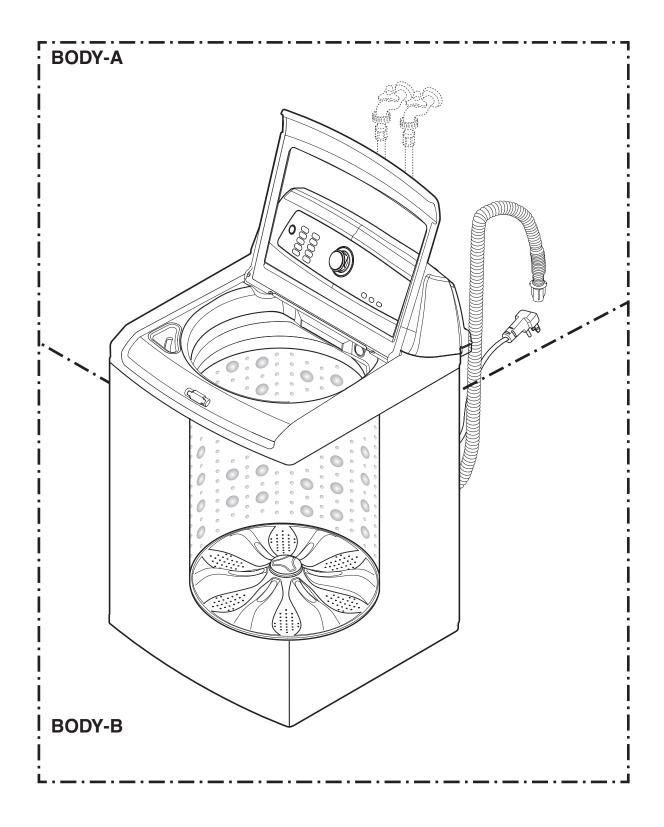


## **5-7. THERMISTOR ASSEMBLY**

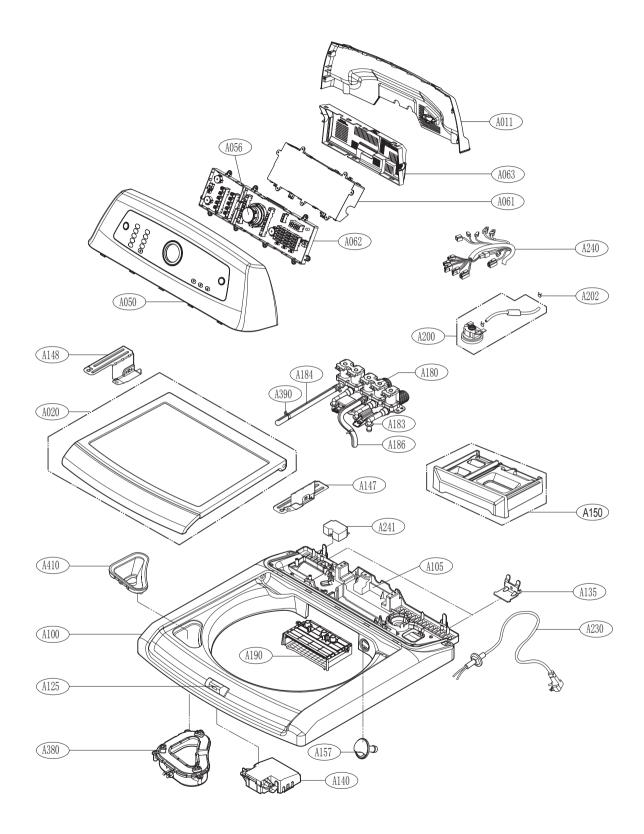


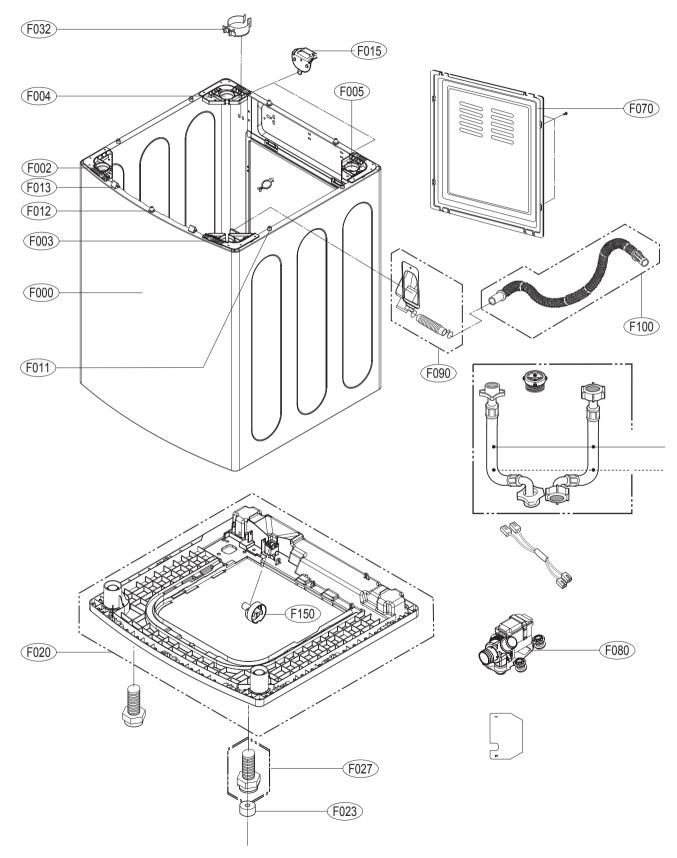
|        | Wash Thermistor |                     |          |                    |                                |
|--------|-----------------|---------------------|----------|--------------------|--------------------------------|
| Result |                 | Result [kΩ]         |          |                    |                                |
|        | Test Points     | The lowest<br>limit | standard | The upper<br>limit | Remarks                        |
|        | (1) to (2)      | 70.519              | 76.531   | 82.848             | <b>At 86°</b> F <b>(30</b> ℃)  |
|        |                 | 46.997              | 50.584   | 54.307             | <b>At 104</b> °F (40℃)         |
|        |                 | 22.285              | 23.623   | 24.978             | <b>At 140</b> °F (60℃)         |
|        |                 | 15.803              | 16.635   | 17.467             | <b>At 158</b> °F (70℃)         |
|        |                 | 6.984               | 7.471    | 7.971              | <b>At 203</b> °F <b>(95</b> ℃) |
|        |                 | 5.180               | 5.573    | 5.981              | At 221°F(105℃)                 |

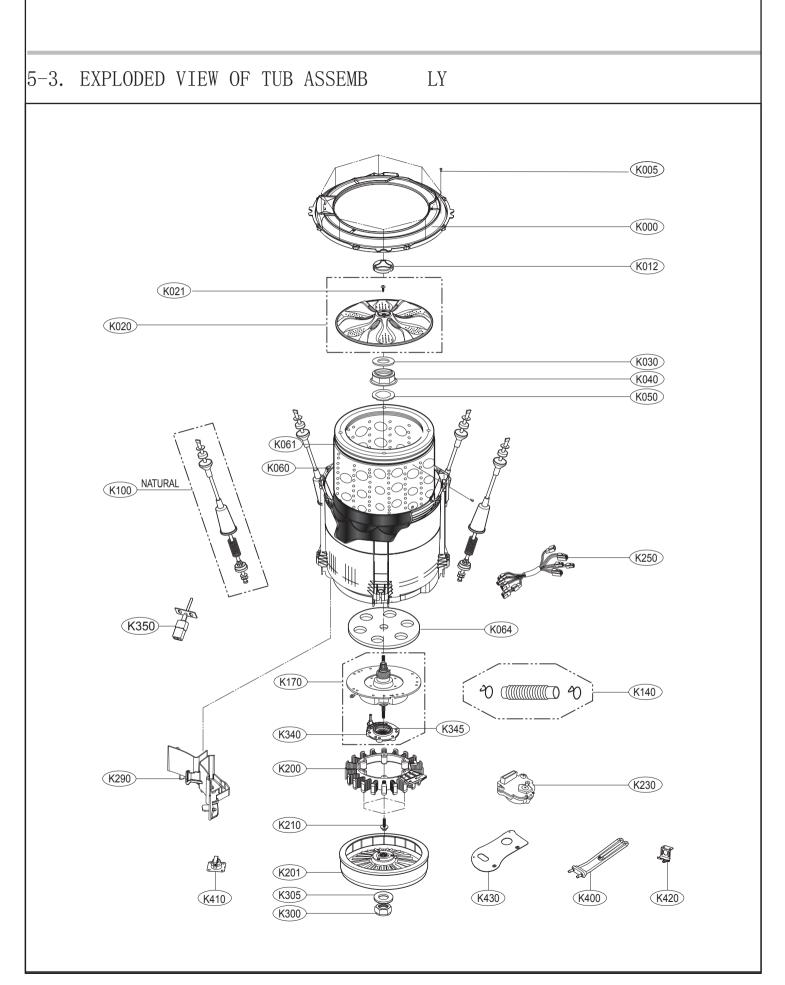
## 6. EXPLODED VIEW



#### 5-1. EXPLODED VIEW OF TOP COVER ASSEMB LY









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