

Icemaker Kit for Bottom Freezers









4/22/2008

Problem: Due to a last minute change in Single Door Bottom refrigerators the factory was forced to make a design change to the ice maker kit that fits 19, 22 and 25 Cu. Ft. products. This new ice maker kit (model# IC13B) is in production and will not be available until the end of June. Below you will find solutions we have put in place to address this issue:

Solution:

 Immediate Solution: If you are ordering <u>any</u> Bottom Freezer refrigerator that requires an Ice Maker Kit you need to order the Ice Maker Kit # IC11B as normal (with your appliance order).

You will also need to order, in addition to the Ice Maker IC11B, the kit # **IC13BPARTS** <u>free of charge</u> from Archway by:

Calling 800-643-3444, Faxing # 800-643-9845 or Emailing order to whirlpoolpromo@archway.com

IC13BPARTS includes:

- a. Single valve: W10219716
- b. Splash Guard: W10208592
- c. Water Line Guide: W10216614
- d. Installation Instructions: W10237205
- Long-Term Solution: The current Ice maker kit, IC11B, will be replaced by the new IC13B. This new unit will include the ice maker plus all the extra parts mentioned above. This new kit will start shipping at the end of June.

Note: How to identify what is the right ice maker for your product - 2 ways

- Serial Plate Number: Look at the tag located on the right interior wall of the refrigerator. This tag details the ice maker kit number needed for that unit (see tag example on page 3)
- 2) Engineering Digit: Look at the engineering digit at the end of the SKU number. The engineering digit (located in the back of the refrigerator packaging) will tell you what the right ice maker for your product is (see <u>example on page 4</u>). Page 5 details all the models that require an IC13B kit. With your SKU number and engineering digit, you can look for your Bottom Mount model in page 5 and see if this is the ice maker you need.

Please call us to the below numbers if you have questions:

- Merchandising refrigeration team X4960 (internal use only)
- Customer line 800-253-1301
- Trade Partner Support 800-874-4698



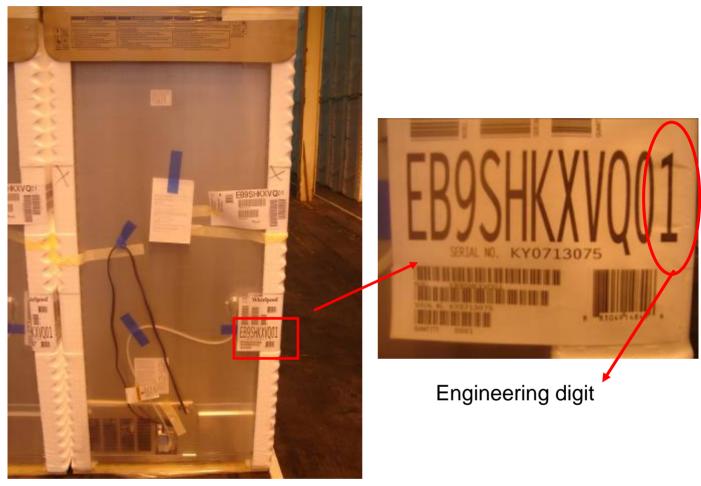
1st Method to identify Ice Maker model needed: Serial plate number



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2st Method to identify Ice Maker model needed: Engineering digit



View from back of unit

The next 3 pages contain all the models that will use the IC13B Ice Maker Kit

Bottom Mount Ice Maker Kit: Conference Call



Bottom Mount refrigerators that use an IC13B kit

19 Cu. Ft. by Brand

BRAND	19 Cu Ft
AMA	ABB1921DEW5
AMA	ABB1921FEB2
AMA	ABB1922FEB2
AMA	ABB1922FED1
AMA	ABB1922FEQ2
AMA	ABB1922FEW2
AMA	ABL1922FES3
AMA	ABR1922FES3

BRAND	19 Cu Ft
MAY	MBB1952HEB1
MAY	MBB1952HEW5
MAY	MBL1952KES3
MAY	MBR1952KES3

Ft	BRAND	19 Cu Ft
HEB1	KAD	KBLS19KTSS2
HEW5	KAD	KBRS19KTBL2
KES3	KAD	KBRS19KTSS2
KES3	KAD	KBRS19KTWH2

BRAND	19 Cu Ft
WHR	GB9SHDXVB01
WHR	GB9SHDXVQ01
WHR	GB9SHDXVS01

22 Cu. Ft. by Brand

BRAND	22 Cu Ft
AMA	ABB2221FEB2
AMA	ABB2221FEW2
AMA	ABB2222FEB2
AMA	ABB2222FED1
AMA	ABB2222FEQ2
AMA	ABB2222FEW2
AMA	ABL2222FES3
AMA	ABR2222FES3

BRAND	22 Cu Ft
KITCHEAID	KBLS22KVSS1
KITCHEAID	KBRS22KVBL1
KITCHEAID	KBRS22KVSS1
KITCHEAID	KBRS22KVWH1

25 Cu. Ft. by Brand

BRAND	25 Cu Ft
AMA	ABB2522FEB2
AMA	ABB2522FEQ2
AMA	ABB2522FEW2

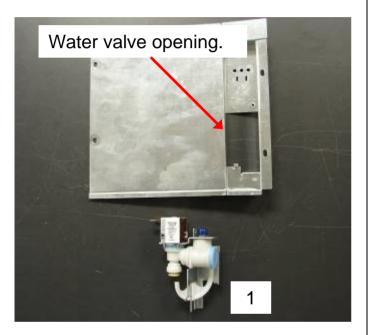
All these models use an IC13B Ice Maker Kit If can not find your model on this list, you need and IC11B

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Visual comparison between IC11B and IC13B

IC11B



Unique Parts:

1) Single valve: 12638803

Water valve opening.

IC13B

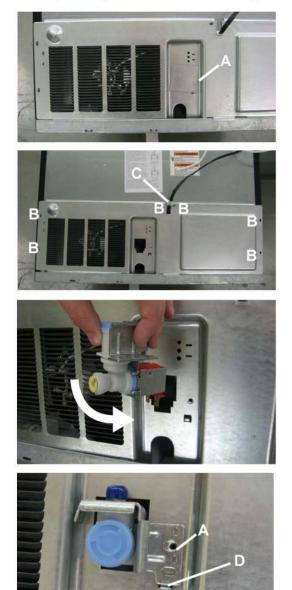
Unique Parts:

- 1) Single valve: W10219716
- 2) Splash Guard: W10208592
- 3) Water Line Guide: W10216614
- 4) Installation Instructions: W10237205



Water Valve Installation Supplement

See operating instructions for safety information.



Remove valve cover panel screw (**A**) using 1/4" nut driver. Retain screw. Using side cutters, cut the zip tie retaining dart from the cover panel. Discard valve cover panel.

Remove six screws (B) from the rear panel.

Remove rear panel.

Slide power cord strain relief clip (**C**) from rear panel.

Align water valve as shown.

Rotate valve into slot.

Assure water valve bracket is placed into retainer tab (**D**) and secure water valve bracket with screw (**A**).

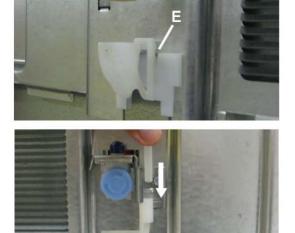


NOTE: Orientation of waterline guide.

Slide water line guide into rear panel slot.

W10237205 10/08

Refrigeration



Rotate rear panel to opposite side.

Assure water line guide retaining clip (E) is fully seated and snapped into place.

Insert plastic water line into water line guide opening.



Loop plastic water line around bottom of rear panel.



Fully seat plastic water line into water valve nozzle.



Pull plastic water line taught allowing it to locate into the water line guide U channel.





Snap plastic shield over water valve nozzle.



Plug connector onto water valve electrical terminals.

Note: Make sure connector is fully seated.



Slide power cord strain relief clip (**C**) onto rear panel.



Ensure rear panel retaining tab (F) is located over cabinet flange.



Install rear panel.

Replace six screws (B).

See Installation instructions (pages 5 and 6) for installing fill tube. "Whirlpool corporation contidential for Internal Use ONLY"



Q&A

- <u>Why do we need another ice maker kit if we haven't transition to new refrigerators in</u> <u>the Bottom Mount category?</u> – The factory had to make a running change in the ice maker due to a last minute change to the controls of the product. This change requires a different water connection, reason why a new ice maker kit was developed.
- 2) Will this affect the functioning of the refrigerator? Are there other changes I should be aware of? NO, the refrigerator is the same and there are no changes to the functioning of the unit. Only difference is the ice maker kit.
- Which products are affected by this change? In page 5 you will find the list of products that will need the new ice maker kit <u>IC13B</u>. Products NOT listed in page 5 will need the ice maker kit IC11B.
- 4) How can I tell what Ice Maker do I need for my product? One option is looking at the serial plate located on the interior right wall of the refrigeration compartment (see example on page 3). If the product hasn't been opened yet, you can also look at the engineering digit located on the packaging on the back of the unit (see page 4). With the complete SKU number plus the engineering digit, refer to the product table in page 5 and identify what's the right ice maker for your product.
- 5) <u>I have checked the serial numbers and my customer own refrigerators that need an</u> <u>IC11B, what should I do next?</u> – You can order the ice maker kit IC11B as usual.
- 6) <u>I have checked the serial numbers and my customer own refrigerators that need a</u> <u>IC13B, what should I do next?</u> – Order an IC11B as normal plus the extra parts that will convert it to an IC13B. Order kit # IC13BPARTS <u>free of charge</u> from Archway by calling 800-643-3444, fax # 800-643-9845 or emailing order to whirlpoolpromo@archway.com
- Where can I find installation instructions for the extra valve? Refer to pages 7-9 for detailed installation instructions. Installation instructions will also be included in the IC13BPARTS kit.
- 8) <u>The IC13B is out of stock, when will we have product available?</u> The IC13B is going thru production right now and will be available end of June.
- 9) Can you show me the difference between the two ice maker kits so I can get a visual <u>understanding of the situation?</u> Go to page 6 and you will find images detailing the difference between the two
- 10) Who can I talk if I have more questions?
 - Merchandising refrigeration team X4960 (internal use only)
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