

Service Bulletin

APRIL 2005

REFRIGERATORS
MONOGRAM BAR MODELS
ZIBI240PII
ZIBS240PSS

REF 02-05

EVAPORATOR ICING

This bulletin addresses the issue of evaporator icing in Monogram Bar models caused by a failure of the evaporator heater.



WARNING

To prevent electrical shock, disconnect power supply to the refrigerator before performing these steps. Do not operate the refrigerator until installation is completed.

IMPORTANT: Iced-over units must be allowed to completely defrost before attempting to service them. Failure to do this can cause permanent damage to the evaporator. Alert consumers who have iced-over units to turn the unit "Off" and let the unit defrost prior to the service call.

Indicators of Evaporator Icing:

- Visible ice behind the ice bucket on the rear wall (look at vents and air ducting).
- FF set temperatures too warm, or not being maintained.
- Fan noise (blade impacting with ice).
- Damper cycling noise (plastic snapping noise when in defrost).
- Pooling water present in FF section (water dripping from ice compartment, or water on glass shelf).

To prevent further icing, replace the evaporator heater using Service Kit **WR49X10122**. It contains the following replacement parts:

- WR51X10084 - 100-watt evaporator heater. Use aluminum tape to hold heater to the evaporator.
- WR50X10064 - Fill tube heater & shrink tube.
- WR02X11956 - EPS tube that mates with fan cover EPS tube.
- WR17X11822 - Fan cover assembly (includes: fan cover, damper w/heater, fan, and 2nd EPS tube).
- Aluminum Tape
- Installation Instructions

Follow the installation instructions included with the service kit.



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