



SERVICE BULLETIN	
PRODUCT:	Refrigerator
BULLETIN NUMBER:	ASC20071012001
BULLETIN DATE:	12-OCT-2007
MODELS:	RF267AABP, RF267AARS, RF267AASH, RF267AAWP
Chassis	AW-PJT

SUBJECT: No Ice Production / Ice Not Available

- SYMPTOM: 1) No or Low Ice Production.
2) Ice Jamming.
3) Clicking or Grinding noise from Ice Maker ASSY.**



CAUSE: When the ice tray dumps ice cubes to the ice bucket, ice cubes jam between the ice tray and the liner. The ice maker makes a loud noise and eventually stops working.

REPAIR: Replace Ice Maker Service Kit (Ice Maker and Main PCB).

NAME	ASSY ICE MAKER KIT	PBA MAIN -BEST						
Drawing		<table border="1"> <thead> <tr> <th>AS-IS</th> <th>TO-BE</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> </tr> <tr> <td></td> <td></td> </tr> </tbody> </table> <p>Label color has been changed from white to Red since 12th Oct 2007</p>	AS-IS	TO-BE				
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Part Number: DA81-01421A

Description: Ice Maker Service Kit




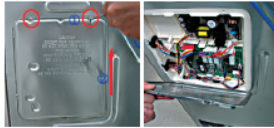
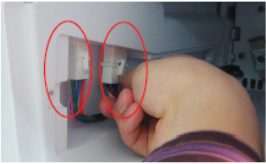


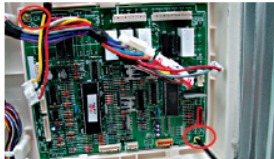


NOTE: If the service kit is not available. Please order DA97-05422A (Ice Maker ASSY) and DA41-00413C (Main PCB ASSY) separately.

This information is published for experienced repair technicians only and is not intended for use by the public. It does not contain warnings to advise non-technical individuals of possible dangers in attempting to service a product. Only experienced professional technicians should repair products powered by electricity. Any attempt to service or repair the product or products dealt with in this information by anyone else could result in serious injury or death. Information provided in this bulletin is subject to change or update without notice.

PROCEDURE:

ICE MAKER ASSY

MAIN PCB ASSY

How To Do	Descriptive Picture	How To Do	Descriptive Picture
1. Pull the Ice-Bucket lever and out		1. Pull the refrigerator forward to have enough space to work on the rear side of the appliance.	
2. Disassemble the cover with a flat-blade(-) screwdriver and pull it out.		2. Unscrew 2 screws for the PCB cover.	
3. Disengage the 2 housing connector.		3. Disengage all housing connectors connected with main PCB.	
4. Push hook and pull the Ice-Maker out.		4. Unscrew 2 PCB fixed screws.	
5. To disassemble, push the tab and pull the case-auger and the motor out.		5. Remove the main PCB while lifting the upper part of the hook up. (Refer to the picture)	

Note: Consult the Samsung Service Website at (service.samsungportal.com) for the Service Manual and other information on this product.

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